

# Chi Chi

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## INSTRUCTIONS FOR USE

Codes Std. 21002



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## 1.0 INTRODUCTION

Thank you for choosing your new Smirthwaite Chi Chi Stander.

The Chi Chi has been designed to give excellent symmetry and enable children from a young age to gradually develop and maintain their ability to weight bear. It is suitable for children who require low to moderate levels of support and control.



### IMPORTANT!

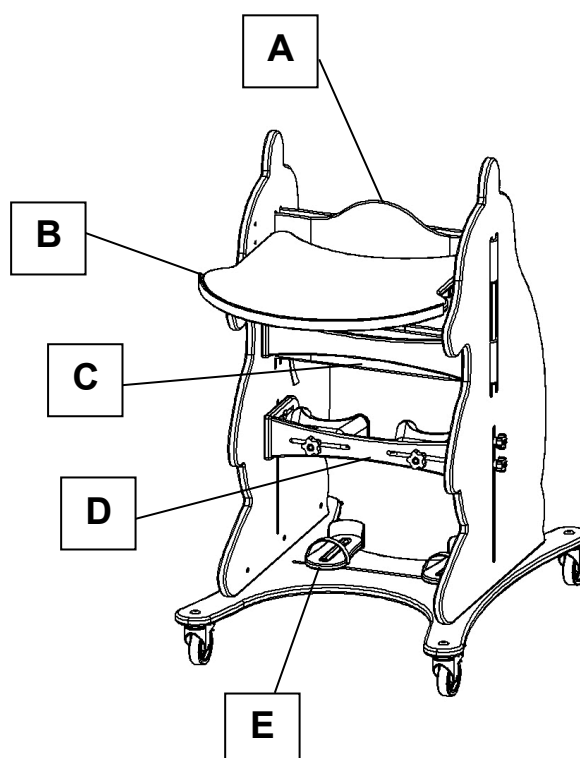
These instructions should be read by all therapists and carers using the equipment and should be retained for future reference. The product should always be used under adult supervision.

Any incorrect use of the product and failure to follow the instructions may put the user at risk or impede the function. If you have any queries using this product or wish for further copies, please do not hesitate to contact Customer Service department on T: +44 (0) 1626 835552.

This product has been designed and manufactured specifically and solely for use by clients with special needs.

## 2.0 ILLUSTRATION OF YOUR CHI - CHI STANDER

- A. Padded thoracic support
- B. Padded pelvic support
- C. Activity tray
- D. Knee support
- E. Sandals



### 3.0 TECHNICAL DATA

\* Measured from footplate to Thoracic Support (top)

## Chi-Chi technical data

all dimensions in mm unless otherwise stated

Size	2
Thoracic support (top) to foot board height	520-660
Pelvic support (top) to foot board height	420-520
Knee supports (top) to foot board height	100-300
Foot board to floor height (excluding sandals)	140
Max width (between thoracic supports)	450
Tray size (depth and width)	415 x 520
Base frame (length, width and height)	1020 x 650 x 1060
User weight limit (kg)	60
Product weight (kg)	19

Chi-Chi comes complete with tray, chest band, pelvic band, knee supports and sandals. Only available in lime



## 4.0 FOR YOUR SAFETY



### STOP!

**Please read these instructions CAREFULLY and THOROUGHLY**

- The user should **NOT** be left unattended whilst using the Chi Chi. Always ensure a responsible adult or carer is in attendance.
- Regular maintenance checks and cleaning are essential for the safe use of this equipment (see care and maintenance section).
- Use only on a flat surface and do not exceed the axilla heights or weight limits specified above.
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.
- Check that all 4 castor brakes are locked and all parts are secure before the user is transferred to the stander.
- The Chi Chi is supplied fully assembled. Check before use that all parts are present and undamaged. Please read the instructions below carefully to ensure safe usage.



### STOP!

#### **LAP STRAPS & HARNESSSES SAFETY NOTICE**

Lap straps and harnesses must be appropriate and safe for the user and the users clothing.

Lap straps and harnesses must be checked every time the chair is used to ensure they are fitted as prescribed by the clinician, take account of the users clothing and are tightened so that the user cannot sustain injury. Checking the fit of lap straps and harnesses must be done with the user in the chair and should be undertaken as soon as the users sits in the chair.



### STOP!

**If you believe this product to be faulty – DO NOT USE – Contact Smirthwaite Ltd on T: +44 (0) 1626 835552**



## 5.0 SETTING UP YOUR STANDER



### STOP!

**The user should NOT be left unattended whilst using the product. Always ensure a responsible therapist or carer is in attendance.**

- Ensure all 4 castors are brake locked.
- Remove/elevate the activity tray.
- Take the intended user's measurements.
- Set the stander up approximately to these measurements and make final adjustments when the user is in place.

Smirthwaite offer, at no extra charge, an appointment with a product specialist who will assist in the initial product set up.

## 6.0 ADJUSTING YOUR STANDER



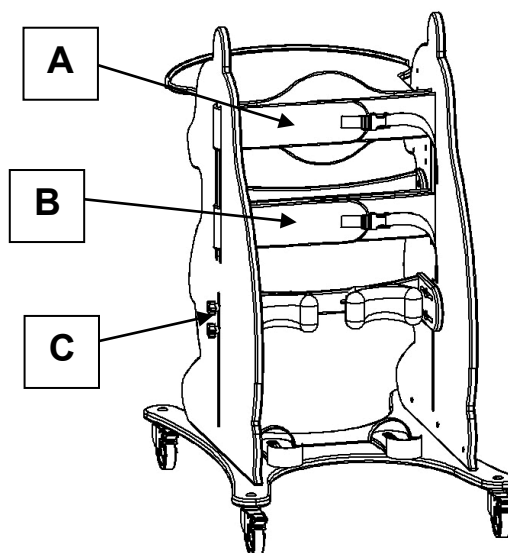
### IMPORTANT!

**The user should NOT be left unattended whilst using the product. Always ensure a responsible therapist or carer is in attendance.**

Provided with your Chi Chi you will find a 4mm Hexagon key. This is for use to help adjust your stander.

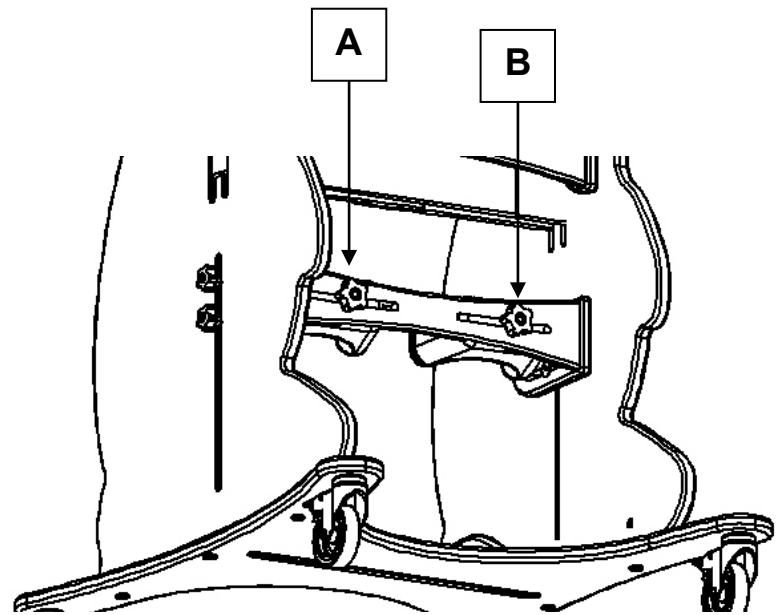
### 6.1 MAIN HEIGHT ADJUSTMENTS

- The chest [A] and pelvic [B] padded straps can be moved up and down in the slots on the sides of stander.
- Undo the clips and straps, then slide the straps to desired position, then clip back together. (Please note: The top waist strap is attached to the activity tray, so they should be moved in unison).
- To adjust the knee support heights simply undo the hand wheels on either side of the stander, move into desired position and tighten the hand wheels.



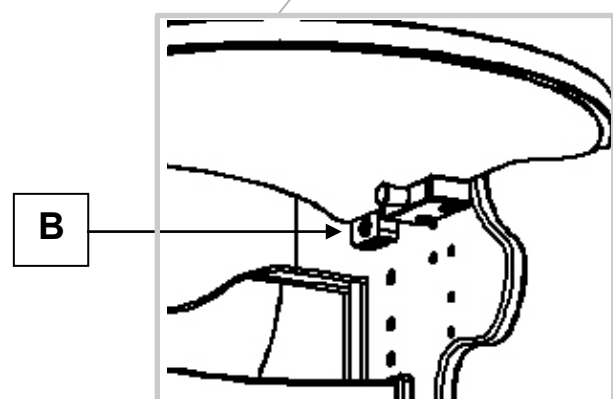
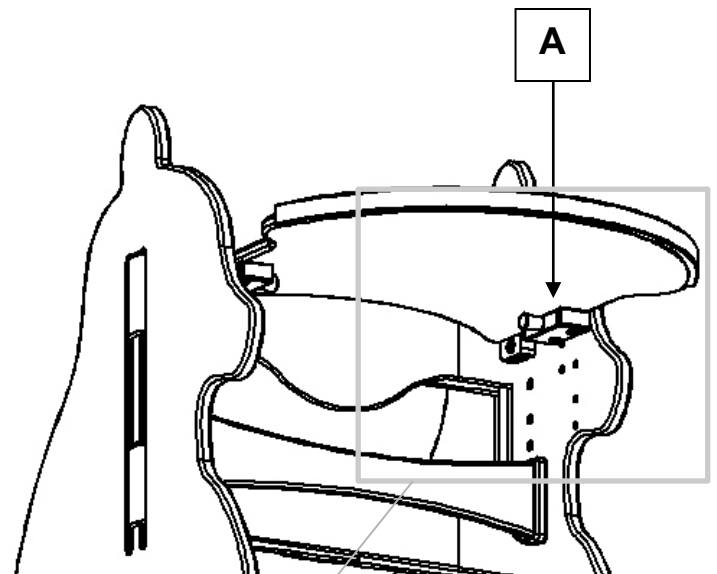
## 6.2 KNEE BLOCK ADJUSTMENT

- To adjust the knee blocks, release the two hand wheels [A] and [B] move the blocks into desired position, then tighten.



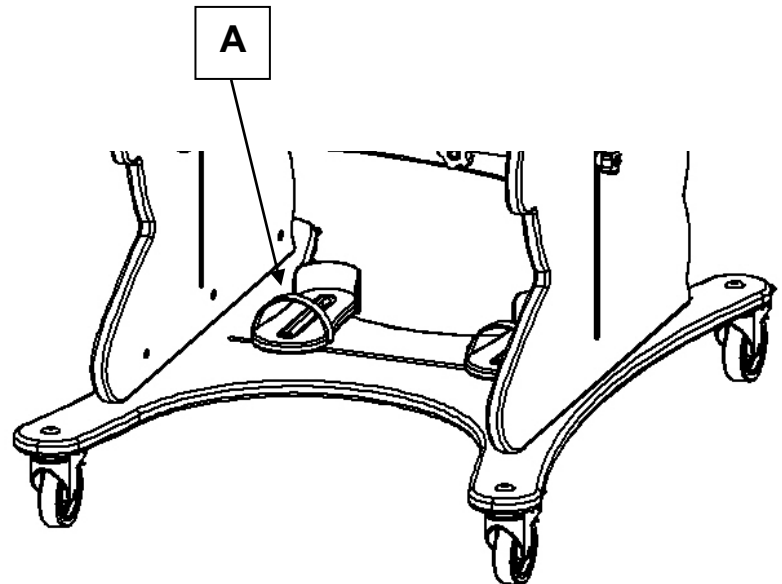
## 6.3 ACTIVITY TRAY HEIGHT & ANGLE ADJUSTMENT

- To adjust the table height, first release the plunger pins on either side of the tray [A]
- Next using the 4MM Hexagonal key provided, undo the bolts on both sides of the tray [B]
- Once this is done the tray can be set to the desired position. When the new fixing hole have been selected, the tray can be fixed by firstly inserting the rear bolts [B] followed by inserting the plunger pins [A] into the corresponding positions.
- To adjust the tray angle (which has the option of being set a 45°) simply release the plunger pins [B] and lift the tray until it locates in its upper position – ensure the pins are fully located once tray has been re positioned.



## 6.4 SANDAL ADJUSTMENT

- To adjust the sandals, locate the hand wheel on the underside of the foot board, undo and reposition.
- Once the desired position is achieved tighten the hand wheel.



## 7.0 CARE AND MAINTENANCE



### **IMPORTANT!**

**Cleaning is recommended on a regular basis.**

- Clean upholstery and wooden parts with a damp cloth and mild detergent.
- Make sure brakes are released before moving.
- Store the stander in a cool dry place and out of direct sunlight.
- Anti-bacterial wipes may be used to clean the Chi Chi Tray.
- For further information please refer to MHRA or NHS cleaning guidelines.

## 7.1 DAILY CHECKS

- Check the accessories for damage or loose connection points.
- Check all upholstery for signs of wear and tear.
- Check the castors are running freely and brakes are in working order.
- Keep all parts clean.
- Check that all clamping and positional components are working, secure and free from damage.



### **STOP!**

**The user should not be in the stander while the checks are carried out.**





## 7.2 SERVICE INTERVAL


The Chi Chi should be serviced every 1 year. Servicing must only be undertaken by a Smirthwaite service engineer, or by a Smirthwaite trained representative.

## 7.3 NOMINAL SERVICE LIFE

Your product has a nominal service life of 7 years, during which full post-sales support will be available with regard to spares and servicing.

Product service life has been determined based upon the design complexity of product, and the anticipated exposure to normal use.

Good practice dictates all Smirthwaite products have been designed and manufactured to high levels of safety and quality, and will meet requirements of normal use when maintained in line with our servicing recommendations.

	<b>STOP!</b>
	<p><b>If the product has been out of use for an extended period of time (6 months or more) it should always be serviced prior to being reissued.</b></p> <p><b>If the product has been subjected to 'heavy' or 'constant' use, the service should be reduced to half the recommended period.</b> <b>Constant and/or heavy use is considered to be:</b></p> <ul style="list-style-type: none"><li>• Daily use above 7 hours duration</li><li>• Weekly use above 5 days duration</li><li>• Monthly use above 10 months per year</li><li>• Use by a client who is at 90% to 100% of the maximum weight limit of the product. The maximum weight limit must <b>NEVER</b> be exceeded</li><li>• Use by a client who is extremely active, either voluntarily or involuntarily</li></ul>



## 7.4 EXTENDING NOMINAL SERVICE LIFE

At Smirthwaite we are proud to produce products that have a reputation for quality and durability.

We believe our products have the potential to provide benefits to our clients beyond the nominal service life documented above.

We will continue to provide full support beyond the nominal service life provided the following conditions are met:

1. A full service schedule has been maintained.
2. A full service and inspection is undertaken at the end of the nominal service life period.
3. The product is subsequently serviced annually (or biannually if under 'heavy/constant' use conditions).
4. Smirthwaite reserve the right to limit support where parts/components are no longer available.

## 7.5 DOCUMENTATION/RECORDS

- It is the responsibility of the current equipment owner to ensure the 'Instructions for Use' manual and any further manuals for accessories fitted to the equipment are handed over to the new owner at the time of exchange/sale.
- It is the responsibility of the current equipment owner to ensure the service and inspection record form is kept up to date.

## 7.6 PRODUCT CONFIGURATION

- Smirthwaite will document and maintain a record of the original product configuration at the time of first sale.
- Smirthwaite will not be held responsible for any subsequent changes to this configuration unless authorized to do so in writing by Smirthwaite Ltd.
- It is the equipment owner's responsibility to maintain their own records of changes to the equipment configuration and to be able to provide such records to subsequent owners to maintain traceability.
- We recommend an inspection/service by a Smirthwaite Service Engineer (or Smirthwaite trained engineer) whenever a significant change is made to product configuration to ensure the product is safe to use. **If in any doubt, ALWAYS seek ADVICE.**





### **IMPORTANT REMINDER!**

**DO NOT** fit parts or accessories of other manufacturers to this product unless authorized to do so in writing by Smirthwaite Ltd.

Any servicing or repairs required must be carried out by Smirthwaite Ltd (or a Smirthwaite trained engineer).

**If you believe this product to be faulty – DO NOT USE – Contact Smirthwaite Ltd on T: +44 (0) 1626 835552**

**If in any doubt, ALWAYS seek ADVICE.**

## **8.0 WARRANTY & SERVICE**

Smirthwaite Ltd warrants the products detailed on your order to be free from defects in materials and workmanship for a period of 2 years from date of delivery. If a fault develops during the period, please call Customer Services by email or telephone 01626 835552 who will advise you on the best course of action. Possible action may be for us to arrange to send out one of our Service Engineers, or have the goods returned to us. Should a repair not be possible within the guarantee period we will replace the product for new or nearest equivalent product. In the unlikely event that we cannot repair or exchange we will refund in full.

This warranty is for the UK only. The warranty excludes faults due to accident, neglect, misuse, not following the Instructions and normal wear and tear. This warranty is in addition to your legal rights. Goods will only be collected from the original delivery address.

A charge may be made where the goods cannot be repaired under the terms of the warranty. You will be advised before this is made.

T: +44 (0)1626 835552 E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

**NO ADAPTATIONS OR ALTERATIONS SHOULD BE MADE TO THE CHI CHI STANDING FRAME WITHOUT WRITTEN AUTHORISATION BY SMIRTHWAITE; ANY SUCH MODIFICATION WILL AFFECT THE GUARANTEE.**

## **9.0 CONTINUOUS IMPROVEMENT**

Smirthwaite Ltd is committed to continuous improvement to their product range. Should you have any suggestions or comments please send them to our product design department at: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk).

Smirthwaite Ltd reserves the right to change the specification or material without prior notice.

For catalogues, help and further information on our products please contact us at:

Smirthwaite Ltd

16 Wentworth Road

Heathfield

Devon TQ12 6TL

T: +44 (0) 1626 835552 E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk) W: [www.smirthwaite.co.uk](http://www.smirthwaite.co.uk)



## 10.0 SERVICE INSPECTION

### 10.1 Product Information

Model	
Size	
Date of Manufacture	
Serial Number	
Final Inspection	

### 10.2 Service & inspection record form:

Date	Procedure	Service Personnel



Smirthwaite Ltd, 16 Wentworth Road, Heathfield, Newton Abbot, Devon.TQ12 6TL  
 T: +44 (0) 1626 835552 F: +44 (0) 1626 835428 E: info@smirthwaite.co.uk

