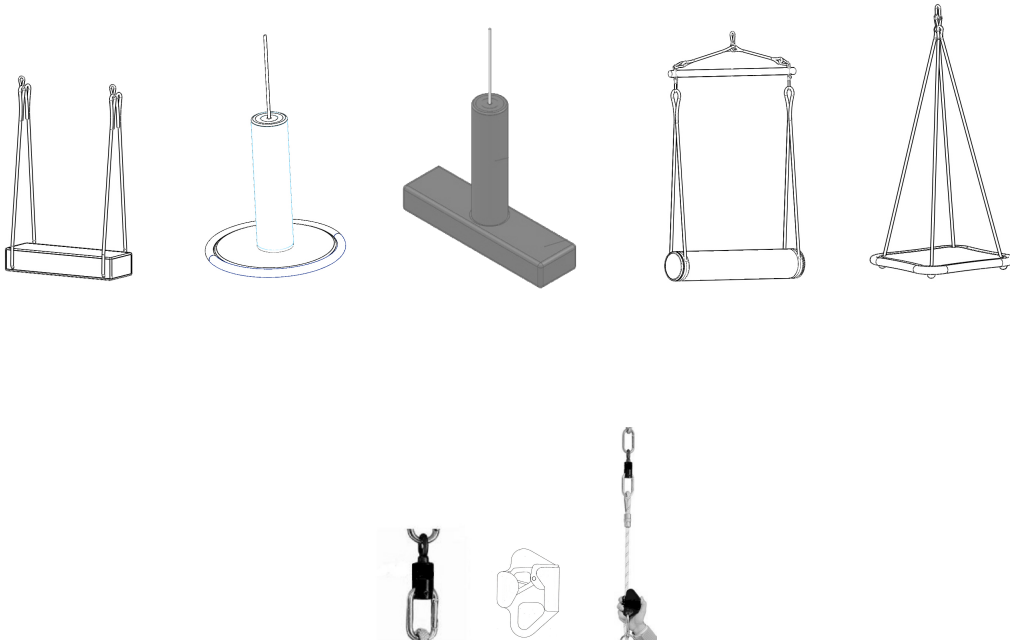


# FRAME ATTACHMENTS

## INSTRUCTIONS FOR USE

ACTIVITY BOLSTER, FLEXI BOLSTER, HUG N HOLD BOLSTER,  
SWING BOLSTER, SWING PLATFORM, ROTATIONAL DEVICE,  
HEIGHT ADJ. SUSPENSION KIT



<b>SECTIONS</b>	<b>PAGE START</b>
1.0 ACTIVITY BOLSTER	2
2.0 FLEXI BOLSTER	12
3.0 HUG N HOLD BOLSTER	21
4.0 SWING BOLSTER	31
5.0 SWING PLATFORM	41
6.0 ROTATIONAL DEVICE	51
7.0 HEIGHT ADJUSTER	59
8.0 HEIGHT ADJ. SUSPENSION KIT	66

---



# 1. Activity Bolster

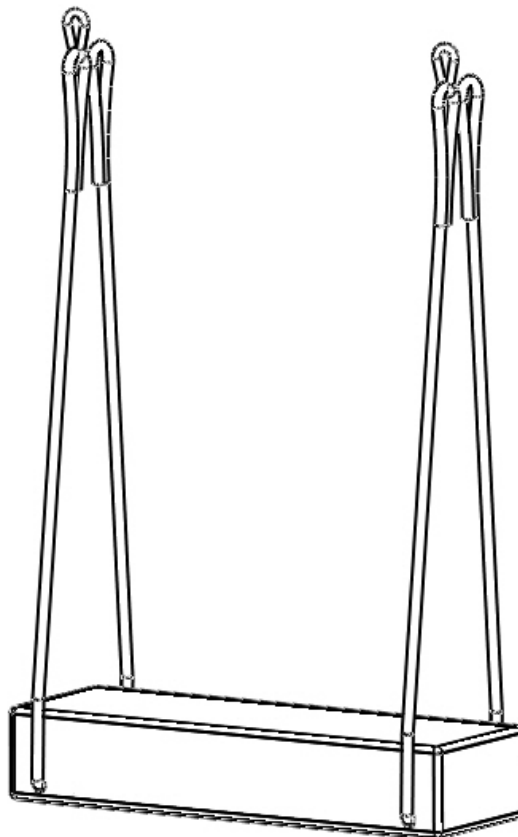
---

## INSTRUCTIONS FOR USE

Codes 40311, 40321, 40331

Codes 40312, 40322, 40332

Codes 40313, 40323, 40333




<b>CONTENTS</b>	<b>PAGE</b>
1.0 INTRODUCTION	3
2.0 ILLUSTRATION & TECHNICAL DATA	4
3.0 FOR YOUR SAFETY	5
4.0 UNPACKING YOUR ACTIVITY BOLSTER	6
5.0 CARE & MAINTENANCE	7
6.0 WARRANTY & SERVICE	10
7.0 CONTINUOUS IMPROVEMENT	10
8.0 SERVICE INSPECTIONS	11

## **1.0 INTRODUCTION**

Thank you for choosing your new Smirthwaite Activity Bolster.

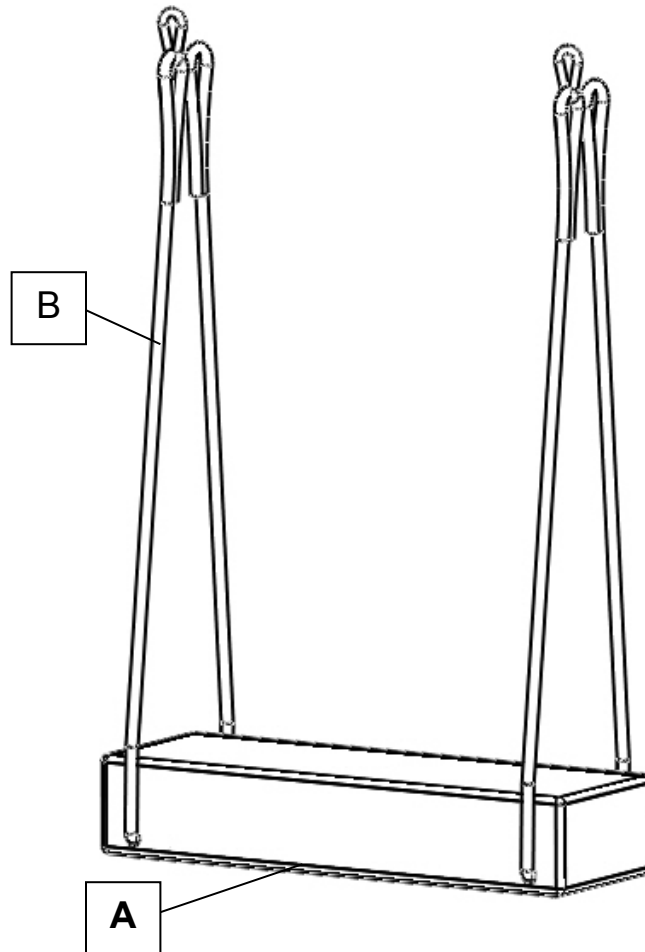
This product has been designed to create vestibular input, encourage good balance and improve weight-shifting abilities/co-ordination. The Activity bolster is available in several different colours, and three different sizes. This bolster is designed to be hung from a double fixing point.

	<b>IMPORTANT!</b>
	<p><b>These instructions should be read by all therapists and carers using the equipment and should be retained for future reference. The product should always be used under adult supervision - this product is not a toy.</b></p>
	<p><b>Any incorrect use of the product and failure to follow the instructions may put the user at risk or impede the function. If you have any queries using this product or wish for further copies, please do not hesitate to contact Customer Service department on T: +44 (0) 1626 835552.</b></p>
<p><b>This product has been designed and manufactured specifically and solely for use by clients with special needs.</b></p>	



## 2.0 ILLUSTRATION OF YOUR ACTIVITY BOLSTER

- A. Padded bolster
- B. Support ropes



## 2.1 TECHNICAL DATA

Size		1	2	3
Height	mm	170	170	170
Length	mm	930	1265	1570
Width	mm	315	315	315
Maximum user weight	kg	136	136	136



### 3.0 FOR YOUR SAFETY



**STOP!**

**Please read these instructions CAREFULLY and THOROUGHLY**

- The user should NOT be left unattended whilst using the product. Always ensure a responsible adult or carer is in attendance – this product is not a toy.
- The carer should be familiar with the methods of adjustment and have completed all adjustments appropriately to meet the needs of the child before use.
- Regular maintenance checks and cleaning are essential for the safe use of this equipment (see care and maintenance section).
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.
- This product is intended for indoor use only.
- Always keep this product away from naked flames, cigarettes and sources of heat including open fireplaces, radiators, heaters.
- A minimum ceiling height of 8'2.4m is recommended.
- Maximum working load: 300lb/136kg.
- This product is supplied with safety snaps as standard. It is recommended rotational safety devices (available separately) are also used to prevent abnormal wear.
- This product is designed for use with Smirthwaite's suspension equipment. When installed on suspension equipment supplied by other manufacturers, **ensure** the activity bolster is attached via a forged steel eyebolt (1/2" or 5/8").
- The client should always wear a safety helmet with all suspended equipment.
- Floor mats of proper thickness should be positioned correctly under and around all suspended equipment.





## **STOP!**

**If you believe this product to be faulty – DO NOT USE – Contact Smirthwaite Ltd on T: +44 (0) 1626 835552**

### **4.0 UNPACKING YOUR ACTIVITY BOLSTER**

- The Activity Bolster is supplied fully assembled.
- Please take note of any instructions on the packaging/box when unpacking.
- Once the product has been carefully unpacked, please check all parts.
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.

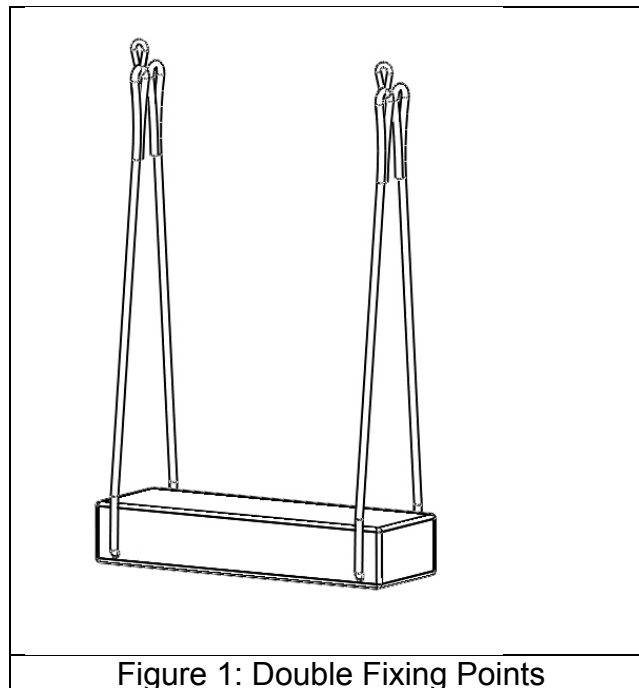
Should you wish to query any aspect of your product, please contact our Customer Services department on:

T: +44 (0) 1626 835552

E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

### **4.1 HANGING YOUR BOLSTER**

- As supplied the Activity Bolster is configured to be mounted to a double point (See Figure 1).



## 5.0 CARE AND MAINTENANCE



### **IMPORTANT!**

**Cleaning is recommended on a regular basis**

- Clean upholstery with a damp cloth and mild detergent.
- Stubborn marks should be cleaned by using a soft brush.
- Do not soak or immerse the product in water.
- Store the product in a cool dry place out of direct sunlight.
- DO NOT use bleach, solvents, abrasives, synthetic detergents, wax polishes, antibacterial sprays or wipes.



### **STOP!**

**DO NOT attempt to use the product while being checked or serviced.**

### DAILY & MONTHLY CHECKS

- Check the product for damage or loose components.
- Check the structure of the product for signs of damage wear and tear.
- Keep all parts clean.

### 5.1 SERVICE INTERVAL

The Activity Bolster should be serviced every 3 years. Servicing must only be undertaken by a Smirthwaite service engineer, or by a Smirthwaite trained representative.

### 5.2 NOMINAL SERVICE LIFE


Your product has a nominal service life of 12 years, during which full post-sales support will be available with regard to spares and servicing.

Product service life has been determined based upon the design complexity of product, and the anticipated exposure to normal use.





Good practice dictates all Smirthwaite products have been designed and manufactured to high levels of safety and quality, and will meet requirements of normal use when maintained in line with our servicing recommendations.

	<b>STOP!</b>
	<p><b>If the product has been out of use for an extended period of time (6 months or more) it should always be serviced prior to being reissued.</b></p> <p><b>If the product has been subjected to ‘heavy’ or ‘constant’ use, the service should be reduced to half the recommended period.</b> <b>Constant and/or heavy use is considered to be:</b></p> <ul style="list-style-type: none"><li>• Daily use above 7 hours duration</li><li>• Weekly use above 5 days duration</li><li>• Monthly use above 10 months per year</li><li>• Use by a client who is at 90% to 100% of the maximum weight limit of the product. The maximum weight limit must <b>NEVER</b> be exceeded</li><li>• Use by a client who is extremely active, either voluntarily or involuntarily</li></ul>

### 5.3 EXTENDING NOMINAL SERVICE LIFE

At Smirthwaite we are proud to produce products that have a reputation for quality and durability.

We believe our products have the potential to provide benefits to our clients beyond the nominal service life documented above.

We will continue to provide full support beyond the nominal service life provided the following conditions are met:

1. A full service schedule has been maintained.
2. A full service and inspection is undertaken at the end of the nominal service life period
3. The product is subsequently serviced annually (or biannually if under ‘heavy/constant’ use conditions)
4. Smirthwaite reserve the right to limit support where parts/components are no longer available



## 5.4 DOCUMENTATION/RECORDS

- It is the responsibility of the current equipment owner to ensure the 'Instructions for Use' manual and any further manuals for accessories fitted to the equipment are handed over to the new owner at the time of exchange/sale
- It is the responsibility of the current equipment owner to ensure the service and inspection record form is kept up to date

## 5.5 PRODUCT CONFIGURATION

- Smirthwaite will document and maintain a record of the original product configuration at the time of first sale
- Smirthwaite will not be held responsible for any subsequent changes to this configuration unless authorized to do so in writing by Smirthwaite Ltd
- It is the equipment owner's responsibility to maintain their own records of changes to the equipment configuration and to be able to provide such records to subsequent owners to maintain traceability
- We recommend an inspection/service by a Smirthwaite Service Engineer (or Smirthwaite trained engineer) whenever a significant change is made to product configuration to ensure the product is safe to use. **If in any doubt, ALWAYS seek ADVICE**



### **IMPORTANT REMINDER!**

**DO NOT** fit parts or accessories of other manufacturers to this product unless authorized to do so in writing by Smirthwaite Ltd.

Any servicing or repairs required must be carried out by Smirthwaite Ltd (or a Smirthwaite trained engineer).

**If you believe this product to be faulty – DO NOT USE – Contact Smirthwaite Ltd on T: +44 (0) 1626 835552**

**If in any doubt, ALWAYS seek ADVICE.**



## 6.0 WARRANTY & SERVICE

Smirthwaite Ltd warrants the products detailed on your order to be free from defects in materials and workmanship for a period of 2 years from date of delivery. If a fault develops during the period, please call Customer Services by email or telephone 01626 835552 who will advise you on the best course of action. Possible action may be for us to arrange to send out one of our Service Engineers, or have the goods returned to us. Should a repair not be possible within the guarantee period we will replace the product for new or nearest equivalent product. In the unlikely event that we cannot repair or exchange we will refund in full.

This warranty is for the UK only. The warranty excludes faults due to accident, neglect, misuse, not following the Instructions and normal wear and tear. This warranty is in addition to your legal rights. Goods will only be collected from the original delivery address.

A charge may be made where the goods cannot be repaired under the terms of the warranty. You will be advised before this is made.

T: +44 (0)1626 835552 E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

## 7.0 CONTINUOUS IMPROVEMENT

Smirthwaite Ltd are committed to continuous improvement to their product range. Should you have any suggestions or comments please send them to our product design department at: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

Smirthwaite Ltd reserve the right to change the specification or material without prior notice.

For catalogues, help and further information on our products please contact us at:

Smirthwaite Ltd  
16 Wentworth Road  
Heathfield  
Devon  
TQ12 6TL

T: +44 (0) 1626 835552

F: +44 (0) 1626 835428

E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

W: [www.smirthwaite.co.uk](http://www.smirthwaite.co.uk)



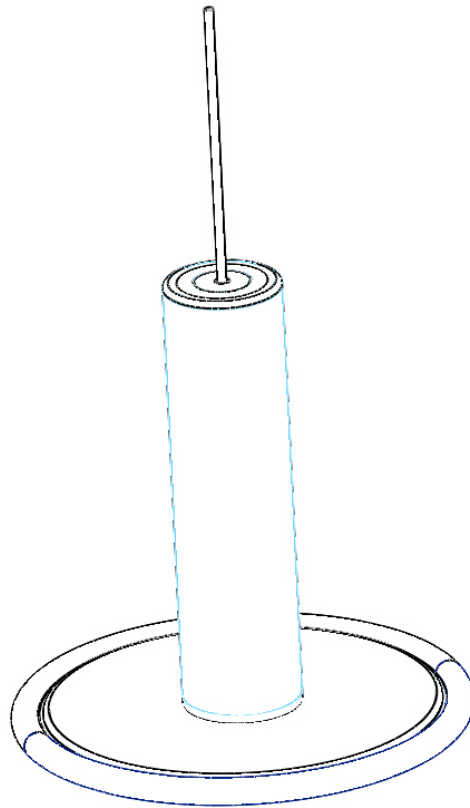


# 2. Flexi Bolster

---

## INSTRUCTIONS FOR USE

CODES 40211, 40221, 40231



<b>SECTIONS</b>	<b>PAGE START</b>
1.0 INTRODUCTION	13
2.0 ILLUSTRATION & TECHNICAL DATA	14
3.0 FOR YOUR SAFETY	15
4.0 UNPACKING YOUR FLEXION BOLSTER	16
5.0 CARE AND MAINTENANCE	16
6.0 WARRANTY & SERVICE	19
7.0 CONTINUOUS IMPROVEMENT	19
8.0 SERVICE INSPECTION	20

---

## **1.0 INTRODUCTION**

Thank you for choosing your new Smirthwaite Flexion Bolster.

The Flexion Bolster has been designed to provide both vestibular and proprioceptive stimulation. Inputs can vary from gentle rocking to more active shaking, rotating and orbiting. The Flexion Bolster is manufactured using a comfortable 9” diameter vinyl coated and padded centre bolster and the 32” diameter padded disc can accommodate a wide range of clients.



### **IMPORTANT!**

**These instructions should be read by all therapists and carers using the equipment and should be retained for future reference. The product should always be used under adult supervision – this product is not a toy.**

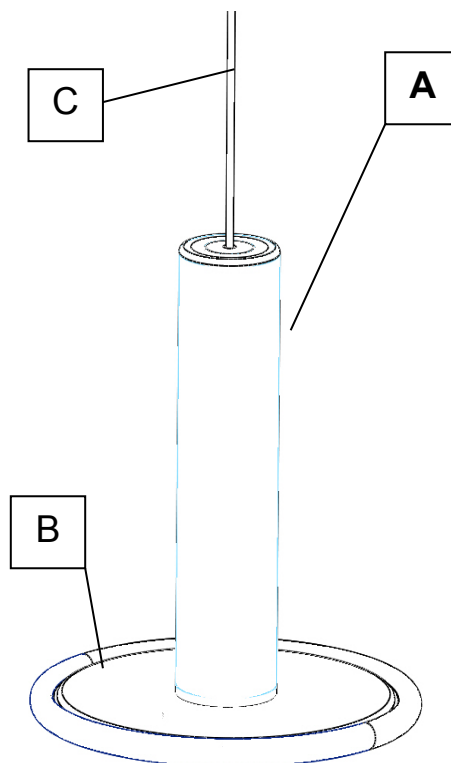
**Any incorrect use of the product and failure to follow the instructions may put the user at risk or impede the function. If you have any queries using this product or wish for further copies, please do not hesitate to contact Customer Service department on T: +44 (0) 1626 835552.**

**This product has been designed and manufactured specifically and solely for use by clients with special needs.**



## 2.0 ILLUSTRATION OF YOUR FLEXION BOLSTER

- A. Centre bolster
- B. Padded disc
- C. Rope work



## 2.1 TECHNICAL TABLE


Size		1
Height	mm	960
Centre disc diameter	mm	230
Bottom disc diameter	mm	800
Maximum user weight	kg	136
Codes: Red 40211 / Green 40221 / Blue 40231		



### 3.0 FOR YOUR SAFETY

	<b>STOP!</b>
	<b>Please read these instructions CAREFULLY and THOROUGHLY</b>

- The user should NOT be left unattended whilst using the product. Always ensure a responsible adult or carer is in attendance – this product is not a toy.
- The carer should be familiar with the methods of adjustment and have completed all adjustments appropriately to meet the needs of the child before use.
- Regular maintenance checks and cleaning are essential for the safe use of this equipment (see care and maintenance section).
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.
- This product is intended for indoor use only.
- Always keep this product away from naked flames, cigarettes and sources of heat including open fireplaces, radiators, heaters.
- A minimum ceiling height of 8’/2.4m is recommended.
- Maximum working load: 300lb/136kg
- This product is supplied with a safety snap as standard. It is recommended a rotational safety device (available separately) is also used to prevent abnormal wear.
- This product is designed for use with Smirthwaite’s suspension equipment. When installed on suspension equipment supplied by other manufacturers, **ensure** the flexion bolster is attached via a forged steel eyebolt (1/2” or 5/8”).
- The client should always wear a safety helmet with all suspended equipment.
- Floor mats of proper thickness should be positioned correctly under and around all suspended equipment.

	<b>STOP!</b>
	<b>If you believe this product to be faulty – DO NOT USE – Contact Smirthwaite Ltd on T: +44 (0) 1626 835552</b>







## 4.0 UNPACKING YOUR FLEXION BOLSTER

- The Flexion Bolster is supplied fully assembled.
- Please take note of any instructions on the packaging/box when unpacking.
- Once the product has been carefully unpacked, please check all parts.
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.

Should you wish to query any aspect of your product, please contact Smirthwaite Customer Services on T: +44 (0)1626 835552 or [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

	<b>STOP!</b> Should you wish to query any aspect of your product, please contact Smirthwaite Customer Services on T: +44 (0)1626 835552 or <a href="mailto:info@smirthwaite.co.uk">info@smirthwaite.co.uk</a>
---	--

## 5.0 CARE AND MAINTENANCE

	<b>IMPORTANT!</b> <b>Cleaning is recommended on a regular basis</b>
--	--

- Clean upholstery parts with a damp cloth and mild detergent.
- Do not soak or immerse the product in water.
- Store the product in a cool dry place out of direct sunlight.
- DO NOT use bleach, solvents, abrasives, synthetic detergents, wax polishes, antibacterial sprays or wipes.

	<b>STOP!</b> <b>DO NOT attempt to use the product while being checked or serviced. Regular maintenance checks are required</b>
---	---

### DAILY & MONTHLY CHECKS

- Check the product for damage or loose components.
- Check the structure of the product for signs of damage wear and tear.
- Keep all parts clean.



## 5.1 SERVICE INTERVAL


The Flexion Bolster should be serviced every 3 years. Servicing must only be undertaken by a Smirthwaite service engineer, or by a Smirthwaite trained representative.

## 5.2 NOMINAL SERVICE LIFE

Your product has a nominal service life of 12 years, during which full post-sales support will be available with regard to spares and servicing.

Product service life has been determined based upon the design complexity of product, and the anticipated exposure to normal use.

Good practice dictates all Smirthwaite products have been designed and manufactured to high levels of safety and quality, and will meet requirements of normal use when maintained in line with our servicing recommendations.

	<p><b>STOP!</b></p> <p><b>If the product has been out of use for an extended period of time (6 months or more) it should always be serviced prior to being reissued.</b></p> <p><b>If the product has been subjected to 'heavy' or 'constant' use, the service should be reduced to half the recommended period.</b></p> <p><b>Constant and/or heavy use is considered to be:</b></p> <ul style="list-style-type: none"><li>• Daily use above 7 hours duration</li><li>• Weekly use above 5 days duration</li><li>• Monthly use above 10 months per year</li><li>• Use by a client who is at 90% to 100% of the maximum weight limit of the product. The maximum weight limit must <b>NEVER</b> be exceeded</li><li>• Use by a client who is extremely active, either voluntarily or involuntarily</li></ul>
--	--

## 5.3 EXTENDING NOMINAL SERVICE LIFE

At Smirthwaite we are proud to produce products that have a reputation for quality and durability.

We believe our products have the potential to provide benefits to our clients beyond the nominal service life documented above.



We will continue to provide full support beyond the nominal service life provided the following conditions are met:

5. A full service schedule has been maintained.
6. A full service and inspection is undertaken at the end of the nominal service life period
7. The product is subsequently serviced annually (or biannually if under 'heavy/constant' use conditions)
8. Smirthwaite reserve the right to limit support where parts/components are no longer available.

#### **5.4 DOCUMENTATION/RECORDS**

- It is the responsibility of the current equipment owner to ensure the 'Instructions for Use' manual and any further manuals for accessories fitted to the equipment are handed over to the new owner at the time of exchange/sale
- It is the responsibility of the current equipment owner to ensure the service and inspection record form is kept up to date

#### **5.5 PRODUCT CONFIGURATION**

- Smirthwaite will document and maintain a record of the original product configuration at the time of first sale
- Smirthwaite will not be held responsible for any subsequent changes to this configuration unless authorized to do so in writing by Smirthwaite Ltd
- It is the equipment owner's responsibility to maintain their own records of changes to the equipment configuration and to be able to provide such records to subsequent owners to maintain traceability
- We recommend an inspection/service by a Smirthwaite Service Engineer (or Smirthwaite trained engineer) whenever a significant change is made to product configuration to ensure the product is safe to use. **If in any doubt, ALWAYS seek ADVICE**





### **IMPORTANT REMINDER!**

**DO NOT** fit parts or accessories of other manufacturers to this product unless authorized to do so in writing by Smirthwaite Ltd.

Any servicing or repairs required must be carried out by Smirthwaite Ltd (or a Smirthwaite trained engineer).

**If you believe this product to be faulty – DO NOT USE – Contact Smirthwaite Ltd on T: +44 (0) 1626 835552**

**If in any doubt, ALWAYS seek ADVICE.**

## **6.0 WARRANTY & SERVICE**

Smirthwaite Ltd warrants the products detailed on your order to be free from defects in materials and workmanship for a period of 2 years from date of delivery. If a fault develops during the period, please call Customer Services by email or telephone 01626 835552 who will advise you on the best course of action. Possible action may be for us to arrange to send out one of our Service Engineers, or have the goods returned to us. Should a repair not be possible within the guarantee period we will replace the product for new or nearest equivalent product. In the unlikely event that we cannot repair or exchange we will refund in full.

This warranty is for the UK only. The warranty excludes faults due to accident, neglect, misuse, not following the Instructions and normal wear and tear. This warranty is in addition to your legal rights. Goods will only be collected from the original delivery address.

A charge may be made where the goods cannot be repaired under the terms of the warranty. You will be advised before this is made.

T: +44 (0)1626 835552 E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

## **7.0 CONTINUOUS IMPROVEMENT**

Smirthwaite Ltd are committed to continuous improvement to their product range. Should you have any suggestions or comments please send them to our product design department at: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

Smirthwaite Ltd reserve the right to change the specification or material without prior notice.

For catalogues, help and further information on our products please contact us at:

Smirthwaite Ltd  
16 Wentworth Road  
Heathfield  
Devon

TQ12 6TL T: +44 (0)1626 835552 F: +44 (0)1626 835428

E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk) W: [www.smirthwaite.co.uk](http://www.smirthwaite.co.uk)

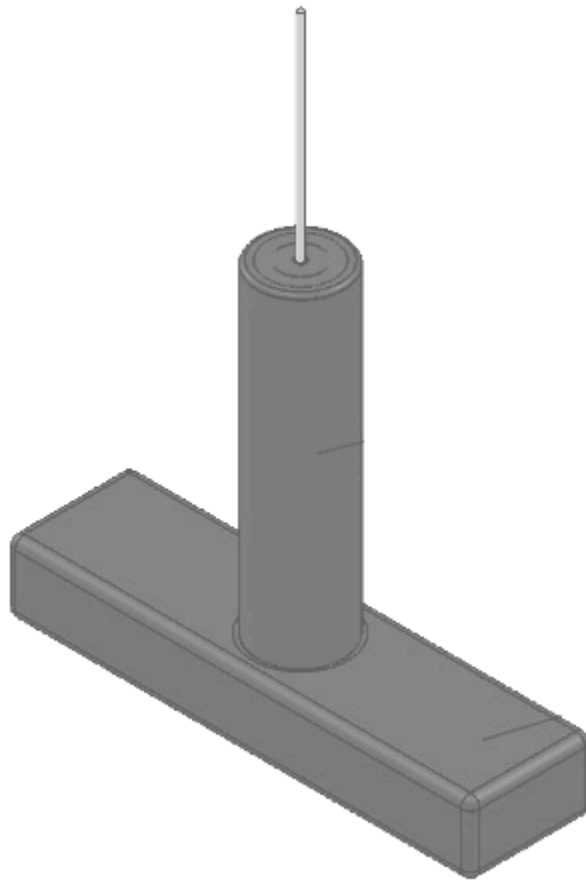




# 3. Hug 'N' Hold

---

**INSTRUCTIONS FOR USE**  
Codes 40411, 40421, 40431




<b>CONTENTS</b>	<b>PAGE</b>
1.0 INTRODUCTION	22
2.0 ILLUSTRATION & TECHNICAL DATA	23
3.0 FOR YOUR SAFETY	24
4.0 UNPACKING YOUR HUG 'N' HOLD BOLSTER	25
5.0 CARE & MAINTENANCE	26
6.0 WARRANTY & SERVICE	29
7.0 CONTINUOUS IMPROVEMENT	29
8.0 SERVICE INSPECTION	30

---

## **1.0 INTRODUCTION**

Thank you for choosing your new Smirthwaite Hug 'N' Hold Bolster.

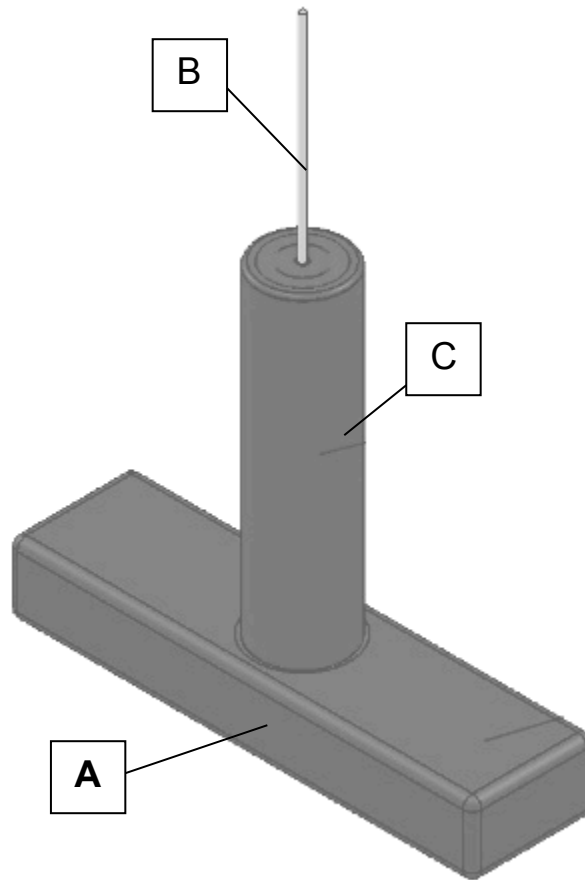
This product has been designed to create vestibular input, encourage good balance and improve weight-shifting abilities/co-ordination. The Hug 'N' Hold bolster is available in several different colours, including vibrant green, red and blue. This bolster is designed to be hung from a single fixing point.

	<p><b>IMPORTANT!</b></p> <p><b>These instructions should be read by all therapists and carers using the equipment and should be retained for future reference. The product should always be used under adult supervision. This product is not a toy.</b></p> <p><b>Any incorrect use of the product and failure to follow the instructions may put the user at risk or impede the function. If you have any queries using this product or wish for further copies, please do not hesitate to contact Customer Service department on T: +44 (0) 1626 835552.</b></p> <p><b>This product has been designed and manufactured specifically and solely for use by clients with special needs.</b></p>
---	--



## 2.0 ILLUSTRATION OF YOUR HUG 'N' HOLD BOLSTER

- A. Padded bolster
- B. Support rope
- C. Padded vertical



## 2.1 TECHNICAL DATA

Size		1
Height (complete)	mm	1000
Height (padded bolster only)	mm	180
Length	mm	1180
Width	mm	290
Maximum user weight	kg	136






### 3.0 FOR YOUR SAFETY

	<b>STOP!</b>
	<b>Please read these instructions CAREFULLY and THOROUGHLY</b>

- The user should NOT be left unattended whilst using the product. Always ensure a responsible adult or carer is in attendance. This product is not a toy.
- The carer should be familiar with the methods of adjustment and have completed all adjustments appropriately to meet the needs of the child before use.
- Regular maintenance checks and cleaning are essential for the safe use of this equipment (see care and maintenance section).
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.
- This product is intended for indoor use only.
- Always keep this product away from naked flames, cigarettes and sources of heat including open fireplaces, radiators, heaters.
- A minimum ceiling height of 8'2.4m is recommended.
- Maximum working load: 300lb/136kg.
- This product is supplied with a safety snap as standard. It is recommended a rotational safety device (available separately) is also used to prevent abnormal wear.
- This product is designed for use with Smirthwaite's suspension equipment. When installed on suspension equipment supplied by other manufacturers, **ensure** the swing platform is attached via a forged steel eyebolt (1/2" or 5/8").
- The client should always wear a safety helmet with all suspended equipment.
- Floor mats of proper thickness should be positioned correctly under and around all suspended equipment.

	<b>STOP!</b>
	<b>If you believe this product to be faulty – DO NOT USE – Contact Smirthwaite Ltd on T: +44 (0) 1626 835552</b>



#### 4.0 UNPACKING YOUR HUG 'N' HOLD BOLSTER

- The Hug 'N' Hold Bolster is supplied fully assembled.
- Please take note of any instructions on the packaging/box when unpacking.
- Once the product has been carefully unpacked, please check all parts.
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.

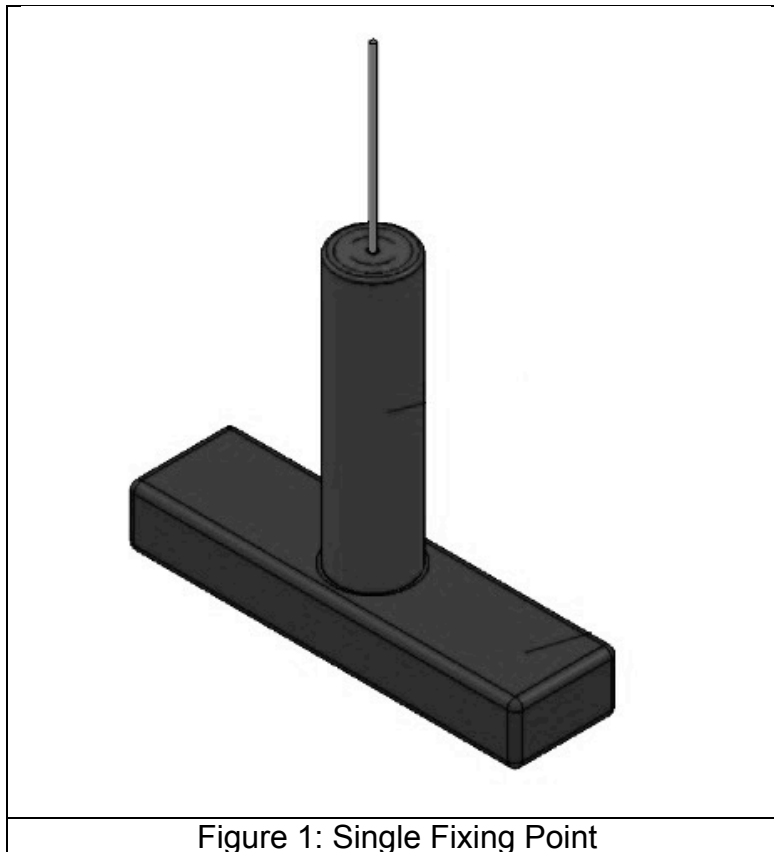
Should you wish to query any aspect of your product, please contact our Customer Services department on:

T: +44 (0) 1626 835552

E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

#### 4.1 HANGING YOUR BOLSTER

- As supplied the Hug 'N' Hold Bolster is configured to be mounted to a single point (See Figure 1).



## 5.0 CARE AND MAINTENANCE



### **IMPORTANT!**

**Cleaning is recommended on a regular basis**

- Clean upholstery with a damp cloth and mild detergent.
- Stubborn marks should be cleaned by using a soft brush.
- Do not soak or immerse the product in water.
- Store the product in a cool dry place out of direct sunlight.
- DO NOT use bleach, solvents, abrasives, synthetic detergents, wax polishes, antibacterial sprays or wipes.



### **STOP!**

**DO NOT attempt to use the product while being checked or serviced.**

### DAILY & MONTHLY CHECKS

- Check the product for damage or loose components.
- Check the structure of the product for signs of damage wear and tear.
- Keep all parts clean.

### 5.1 SERVICE INTERVAL

The Hug 'N' Hold Bolster should be serviced every 3 years. Servicing must only be undertaken by a Smirthwaite service engineer, or by a Smirthwaite trained representative.


### 5.2 NOMINAL SERVICE LIFE

Your product has a nominal service life of 12 years, during which full post-sales support will be available with regard to spares and servicing.

Product service life has been determined based upon the design complexity of product, and the anticipated exposure to normal use.



Good practice dictates all Smirthwaite products have been designed and manufactured to high levels of safety and quality, and will meet requirements of normal use when maintained in line with our servicing recommendations.

	<b>STOP!</b>
	<p><b>If the product has been out of use for an extended period of time (6 months or more) it should always be serviced prior to being reissued.</b></p> <p><b>If the product has been subjected to ‘heavy’ or ‘constant’ use, the service should be reduced to half the recommended period.</b> <b>Constant and/or heavy use is considered to be:</b></p> <ul style="list-style-type: none"><li>• Daily use above 7 hours duration</li><li>• Weekly use above 5 days duration</li><li>• Monthly use above 10 months per year</li><li>• Use by a client who is at 90% to 100% of the maximum weight limit of the product. The maximum weight limit must <b>NEVER</b> be exceeded</li><li>• Use by a client who is extremely active, either voluntarily or involuntarily</li></ul>

### 5.3 EXTENDING NOMINAL SERVICE LIFE

At Smirthwaite we are proud to produce products that have a reputation for quality and durability.

We believe our products have the potential to provide benefits to our clients beyond the nominal service life documented above.

We will continue to provide full support beyond the nominal service life provided the following conditions are met:

9. A full service schedule has been maintained.
10. A full service and inspection is undertaken at the end of the nominal service life period
11. The product is subsequently serviced annually (or biannually if under ‘heavy/constant’ use conditions)
12. Smirthwaite reserve the right to limit support where parts/components are no longer available



## 5.4 DOCUMENTATION/RECORDS

- It is the responsibility of the current equipment owner to ensure the 'Instructions for Use' manual and any further manuals for accessories fitted to the equipment are handed over to the new owner at the time of exchange/sale
- It is the responsibility of the current equipment owner to ensure the service and inspection record form is kept up to date

## 5.5 PRODUCT CONFIGURATION

- Smirthwaite will document and maintain a record of the original product configuration at the time of first sale
- Smirthwaite will not be held responsible for any subsequent changes to this configuration unless authorized to do so in writing by Smirthwaite Ltd
- It is the equipment owner's responsibility to maintain their own records of changes to the equipment configuration and to be able to provide such records to subsequent owners to maintain traceability
- We recommend an inspection/service by a Smirthwaite Service Engineer (or Smirthwaite trained engineer) whenever a significant change is made to product configuration to ensure the product is safe to use. **If in any doubt, ALWAYS seek ADVICE**



### **IMPORTANT REMINDER!**

**DO NOT** fit parts or accessories of other manufacturers to this product unless authorized to do so in writing by Smirthwaite Ltd.

Any servicing or repairs required must be carried out by Smirthwaite Ltd (or a Smirthwaite trained engineer).

**If you believe this product to be faulty – DO NOT USE – Contact Smirthwaite Ltd on T: +44 (0) 1626 835552**

**If in any doubt, ALWAYS seek ADVICE.**



## 6.0 WARRANTY & SERVICE

Smirthwaite Ltd warrants the products detailed on your order to be free from defects in materials and workmanship for a period of 2 years from date of delivery. If a fault develops during the period, please call Customer Services by email or telephone 01626 835552 who will advise you on the best course of action. Possible action may be for us to arrange to send out one of our Service Engineers, or have the goods returned to us. Should a repair not be possible within the guarantee period we will replace the product for new or nearest equivalent product. In the unlikely event that we cannot repair or exchange we will refund in full.

This warranty is for the UK only. The warranty excludes faults due to accident, neglect, misuse, not following the Instructions and normal wear and tear. This warranty is in addition to your legal rights. Goods will only be collected from the original delivery address.

A charge may be made where the goods cannot be repaired under the terms of the warranty. You will be advised before this is made.

T: +44 (0)1626 835552 E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

## 7.0 CONTINUOUS IMPROVEMENT

Smirthwaite Ltd are committed to continuous improvement to their product range. Should you have any suggestions or comments please send them to our product design department at: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

Smirthwaite Ltd reserve the right to change the specification or material without prior notice.

For catalogues, help and further information on our products please contact us at:

Smirthwaite Ltd  
16 Wentworth Road  
Heathfield  
Devon  
TQ12 6TL

T: +44 (0) 1626 835552

F: +44 (0) 1626 835428

E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

W: [www.smirthwaite.co.uk](http://www.smirthwaite.co.uk)



## 8.0 SERVICE INSPECTION

### 8.1 Product Information

Model:	
Size:	
Date of Manufacture:	
Serial Number:	
Final Inspection:	

### 8.2 Service & inspection record form:

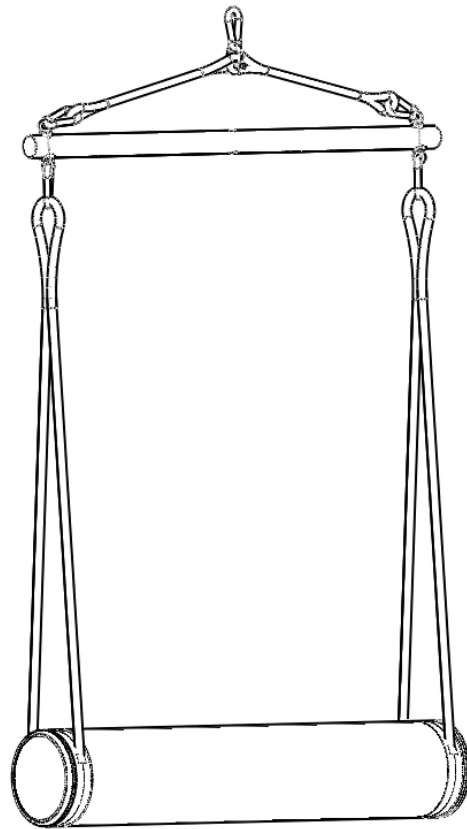
Date	Procedure	Service Personnel



# 4. Swing Bolster

---

## INSTRUCTIONS FOR USE






<b>CONTENTS</b>	<b>PAGE</b>
1.0 INTRODUCTION	32
2.0 ILLUSTRATION & TECHNICAL DATA	33
3.0 FOR YOUR SAFETY	34
4.0 UNPACKING YOUR SWING BOLSTER	35
5.0 CARE & MAINTENANCE	36
6.0 WARRANTY & SERVICE	39
7.0 CONTINUOUS IMPROVEMENT	39
8.0 SERVICE INSPECTION	40

---

## 1.0 INTRODUCTION

Thank you for choosing your new Smirthwaite Swing Bolster.

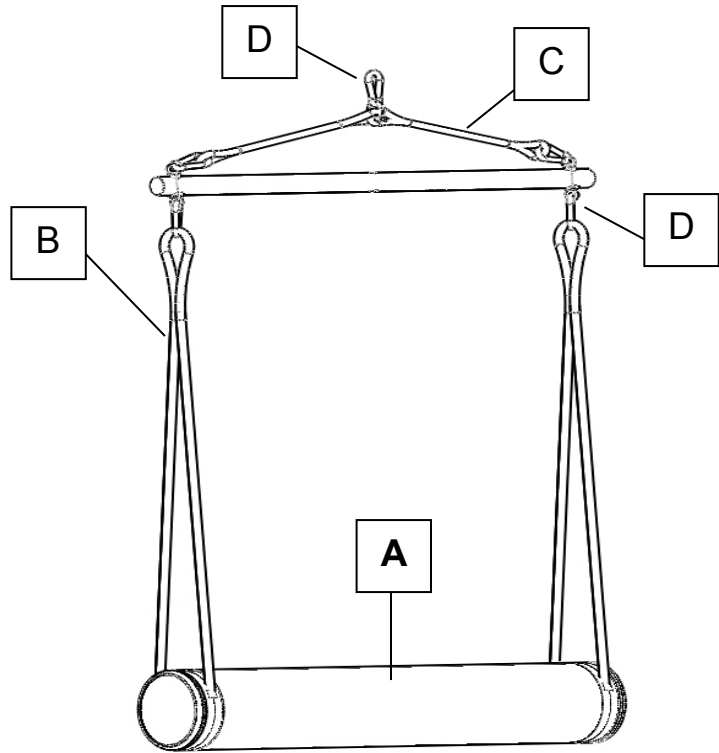
Our Swing Bolster has been designed to create vestibular input, encourage good balance and improve weight-shifting abilities/co-ordination. The bolsters are available in several different sizes, to suit client needs from small child to young adult. They are designed to be hung from a single fixing point.

	<p><b>IMPORTANT!</b></p> <p><b>These instructions should be read by all therapists and carers using the equipment and should be retained for future reference. The product should always be used under adult supervision – this product is not a toy.</b></p> <p><b>Any incorrect use of the product and failure to follow the instructions may put the user at risk or impede the function. If you have any queries using this product or wish for further copies, please do not hesitate to contact Customer Service department on T: +44 (0) 1626 835552.</b></p> <p><b>This product has been designed and manufactured specifically and solely for use by clients with special needs.</b></p>
---	---



## 2.0 ILLUSTRATION OF YOUR SWING BOLSTER

- A. Padded bolster
- B. Support ropes
- C. Trapeze bar
- D. Carabiner



## 2.1 TECHNICAL DATA


Size		1	2	3
Codes		40111/40121/40131	40112/40122/40132	40113/40123/40133
Length	mm	900	1200	1500
Diameter	mm	230	230	230
Maximum user weight	kg	136	136	136



### 3.0 FOR YOUR SAFETY

	<b>STOP!</b>
	<b>Please read these instructions CAREFULLY and THOROUGHLY</b>

- The user should NOT be left unattended whilst using the product. Always ensure a responsible adult or carer is in attendance – this product is not a toy
- The carer should be familiar with the methods of adjustment and have completed all adjustments appropriately to meet the needs of the child before use.
- Regular maintenance checks and cleaning are essential for the safe use of this equipment (see care and maintenance section).
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.
- This product is intended for indoor use only.
- Always keep this product away from naked flames, cigarettes and sources of heat including open fireplaces, radiators, heaters.
- A minimum ceiling height of 8'2.4m is recommended.
- Maximum working load: 300lb/136kg.
- This product is supplied with a safety snap as standard. It is recommended a rotational safety device (available separately) is also used to prevent abnormal wear.
- This product is designed for use with Smirthwaite's suspension equipment. When installed on suspension equipment supplied by other manufacturers, **ensure** the swing platform is attached via a forged steel eyebolt (1/2" or 5/8")
- The client should always wear a safety helmet with all suspended equipment.
- Floor mats of proper thickness should be positioned correctly under and around all suspended equipment

	<b>STOP!</b>
	<b>If you believe this product to be faulty – DO NOT USE – Contact Smirthwaite Ltd on T: +44 (0) 1626 835552</b>



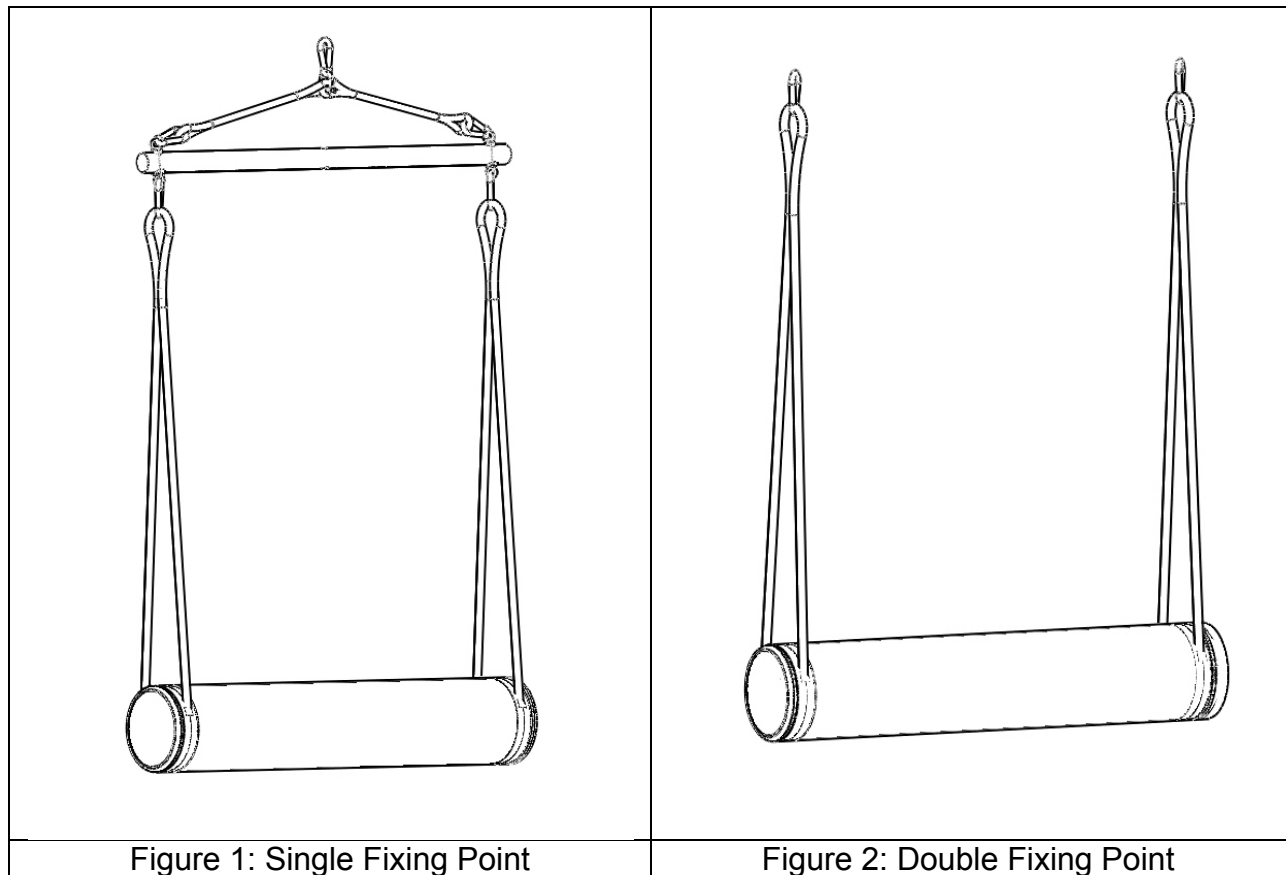
## 4.0 UNPACKING YOUR SWING BOLSTER

- The Swing Bolster is supplied fully assembled.
- Please take note of any instructions on the packaging/box when unpacking.
- Once the product has been carefully unpacked, please check all parts.
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.

Should you wish to query any aspect of your product, please contact Smirthwaite Customer Services on T: +44 (0)1626 835552 or [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

## 4.1 HANGING YOUR BOLSTER

- As supplied the Swing Bolster includes a trapeze bar and is configured to be mounted to a single point (See Figure 1).
- To fit to a double point, simply unclip the bolster from the trapeze bar (2 x carabiner) and suspend as shown in Figure 2



## 5.0 CARE AND MAINTENANCE



### **IMPORTANT!**

**Cleaning is recommended on a regular basis**

- Clean upholstery and wooden parts with a damp cloth and mild detergent.
- Stubborn marks on the woodwork should be cleaned by using a soft brush
- Do not soak or immerse the product in water.
- Store the product in a cool dry place out of direct sunlight.
- DO NOT use bleach, solvents, abrasives, synthetic detergents, wax polishes, antibacterial sprays or wipes



### **STOP!**

**Regular maintenance checks must be carried out**

#### DAILY & MONTHLY CHECKS

- Check the product for damage or loose components.
- Check the structure of the product for signs of damage wear and tear.
- Keep all parts clean.

#### 5.1 SERVICE INTERVAL

The Swing Bolster stander should be serviced every 3 years. Servicing must only be undertaken by a Smirthwaite service engineer, or by a Smirthwaite trained representative.


#### 5.2 NOMINAL SERVICE LIFE

Your product has a nominal service life of 12 years, during which full post-sales support will be available with regard to spares and servicing.

Product service life has been determined based upon the design complexity of product, and the anticipated exposure to normal use.



Good practice dictates all Smirthwaite products have been designed and manufactured to high levels of safety and quality, and will meet requirements of normal use when maintained in line with our servicing recommendations.

	<b>STOP!</b>
	<p><b>If the product has been out of use for an extended period of time (6 months or more) it should always be serviced prior to being reissued.</b></p> <p><b>If the product has been subjected to ‘heavy’ or ‘constant’ use, the service should be reduced to half the recommended period.</b> <b>Constant and/or heavy use is considered to be:</b></p> <ul style="list-style-type: none"><li>• Daily use above 7 hours duration</li><li>• Weekly use above 5 days duration</li><li>• Monthly use above 10 months per year</li><li>• Use by a client who is at 90% to 100% of the maximum weight limit of the product. The maximum weight limit must <b>NEVER</b> be exceeded</li><li>• Use by a client who is extremely active, either voluntarily or involuntarily</li></ul>

### 5.3 EXTENDING NOMINAL SERVICE LIFE

At Smirthwaite we are proud to produce products that have a reputation for quality and durability.

We believe our products have the potential to provide benefits to our clients beyond the nominal service life documented above.

We will continue to provide full support beyond the nominal service life provided the following conditions are met:

13. A full service schedule has been maintained.
14. A full service and inspection is undertaken at the end of the nominal service life period
15. The product is subsequently serviced annually (or biannually if under ‘heavy/constant’ use conditions)
16. Smirthwaite reserve the right to limit support where parts/components are no longer available


### 5.4 DOCUMENTATION/RECORDS



- It is the responsibility of the current equipment owner to ensure the 'Instructions for Use' manual and any further manuals for accessories fitted to the equipment are handed over to the new owner at the time of exchange/sale
- It is the responsibility of the current equipment owner to ensure the service and inspection record form is kept up to date

### 5.5 PRODUCT CONFIGURATION

- Smirthwaite will document and maintain a record of the original product configuration at the time of first sale
- Smirthwaite will not be held responsible for any subsequent changes to this configuration unless authorized to do so in writing by Smirthwaite Ltd
- It is the equipment owner's responsibility to maintain their own records of changes to the equipment configuration and to be able to provide such records to subsequent owners to maintain traceability
- We recommend an inspection/service by a Smirthwaite Service Engineer (or Smirthwaite trained engineer) whenever a significant change is made to product configuration to ensure the product is safe to use. **If in any doubt, ALWAYS seek ADVICE**

	<b>IMPORTANT REMINDER!</b>
	<b>DO NOT</b> fit parts or accessories of other manufacturers to this product unless authorized to do so in writing by Smirthwaite Ltd.
	Any servicing or repairs required must be carried out by Smirthwaite Ltd (or a Smirthwaite trained engineer).
	<b>If you believe this product to be faulty – DO NOT USE – Contact Smirthwaite Ltd on T: +44 (0) 1626 835552</b>
<b>If in any doubt, ALWAYS seek ADVICE.</b>	



## 6.0 WARRANTY & SERVICE

Smirthwaite Ltd warrants the products detailed on your order to be free from defects in materials and workmanship for a period of 2 years from date of delivery. If a fault develops during the period, please call Customer Services by email or telephone 01626 835552 who will advise you on the best course of action. Possible action may be for us to arrange to send out one of our Service Engineers, or have the goods returned to us. Should a repair not be possible within the guarantee period we will replace the product for new or nearest equivalent product. In the unlikely event that we cannot repair or exchange we will refund in full.

This warranty is for the UK only. The warranty excludes faults due to accident, neglect, misuse, not following the Instructions and normal wear and tear. This warranty is in addition to your legal rights. Goods will only be collected from the original delivery address.

A charge may be made where the goods cannot be repaired under the terms of the warranty. You will be advised before this is made.

T: +44 (0)1626 835552 E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

## 7.0 CONTINUOUS IMPROVEMENT

Smirthwaite Ltd are committed to continuous improvement to their product range. Should you have any suggestions or comments please send them to our product design department at: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

Smirthwaite Ltd reserve the right to change the specification or material without prior notice.

For catalogues, help and further information on our products please contact us at:

Smirthwaite Ltd  
16 Wentworth Road  
Heathfield  
Devon  
TQ12 6TL

T: +44 (0)1626 835552

F: +44 (0)1626 835428

E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

W: [www.smirthwaite.co.uk](http://www.smirthwaite.co.uk)





## 8.0 SERVICE INSPECTION

### 8.1 Product Information

Model	
Size	
Date of Manufacture	
Serial Number	
Final Inspection	

### 8.2 Service & inspection record form:

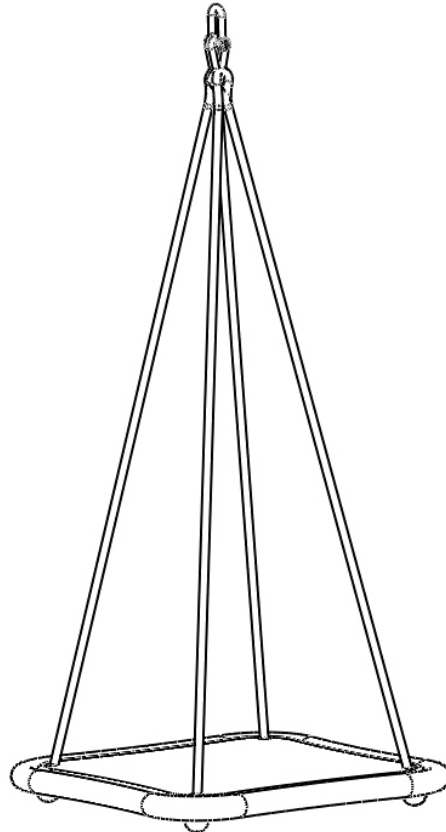
Date	Procedure	Service Personnel



# 5. Swing Platform

---

## INSTRUCTIONS FOR USE




<b>CONTENTS</b>	<b>PAGE</b>
1.0 INTRODUCTION	42
2.0 ILLUSTRATION & TECHNICAL DATA	43
3.0 FOR YOUR SAFETY	44
4.0 UNPACKING YOUR SWING PLATFORM	45
5.0 CARE & MAINTENANCE	46
6.0 WARRANTY & SERVICE	49
7.0 CONTINUOUS IMPROVEMENT	49
8.0 SERVICE INSPECTION	50

---

## **1.0 INTRODUCTION**

Thank you for choosing your new Smirthwaite Swing Platform.

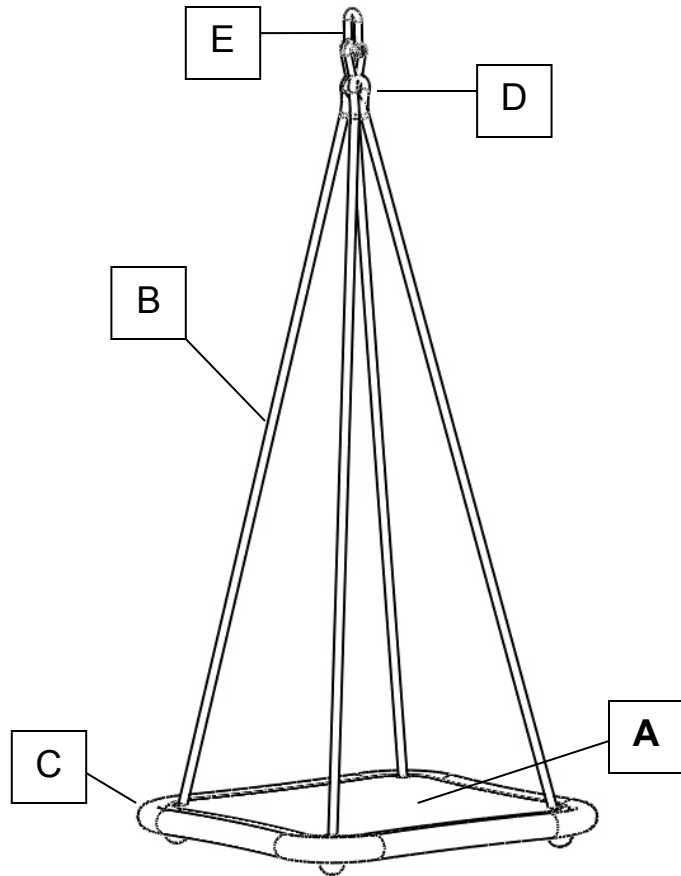
Our Swing Platforms have been designed to create vestibular input, encourage good balance and improve weight-shifting abilities/co-ordination. The platforms are available in several different sizes, to suit client needs from small child to young adult. They are designed to be hung from a single fixing point.

	<p><b>IMPORTANT!</b></p> <p><b>These instructions should be read by all therapists and carers using the equipment and should be retained for future reference. The product should always be used under adult supervision – this product is not a toy.</b></p> <p><b>Any incorrect use of the product and failure to follow the instructions may put the user at risk or impede the function. If you have any queries using this product or wish for further copies, please do not hesitate to contact Customer Service department on T: +44 (0) 1626 835552.</b></p> <p><b>This product has been designed and manufactured specifically and solely for use by clients with special needs.</b></p>
---	---



## 2.0 ILLUSTRATION OF YOUR SWING PLATFORM

- A. Padded platform
- B. Support ropes
- C. Edge padding
- D. Carabiners
- E. Shackle



## 2.1 TECHNICAL DATA


Size		1	2
Codes		41111/41121/41131	41112/41122/41132
Length	mm	800	1200
Width	mm	800	800
Maximum user weight	kg	136	136



### 3.0 FOR YOUR SAFETY

	<b>STOP!</b>
	<b>Please read these instructions CAREFULLY and THOROUGHLY</b>

- The user should NOT be left unattended whilst using the product. Always ensure a responsible adult or carer is in attendance – this product is not a toy
- The carer should be familiar with the methods of adjustment and have completed all adjustments appropriately to meet the needs of the child before use.
- Regular maintenance checks and cleaning are essential for the safe use of this equipment (see care and maintenance section).
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.
- This product is intended for indoor use only.
- Always keep this product away from naked flames, cigarettes and sources of heat including open fireplaces, radiators, heaters.
- A minimum ceiling height of 8'2.4m is recommended.
- Maximum working load: 300lb/136kg.
- This product is supplied with a safety snap as standard. It is recommended a rotational safety device (available separately) is also used to prevent abnormal wear.
- This product is designed for use with Smirthwaite's suspension equipment. When installed on suspension equipment supplied by other manufacturers, **ensure** the swing platform is attached via a forged steel eyebolt (1/2" or 5/8")
- The client should always wear a safety helmet with all suspended equipment.
- Floor mats of proper thickness should be positioned correctly under and around all suspended equipment.

	<b>STOP!</b>
	<b>If you believe this product to be faulty – DO NOT USE – Contact Smirthwaite Ltd on T: +44 (0) 1626 835552</b>



## 4.0 UNPACKING YOUR SWING PLATFORM

- The Swing Platform is supplied fully assembled.
- Please take note of any instructions on the packaging/box when unpacking.
- Once the product has been carefully unpacked, please check all parts.
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.



### **IMPORTANT!**

**Should you wish to query any aspect of your product, please contact Smirthwaite Customer Services on T: +44 (0)1626 835552 or [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)**

## 4.1 HANGING YOUR SWING PLATFORM

- As supplied the Swing Platform is configured to be mounted to a single point via a shackle (see Figure 1).
- To fit to a double point, simply unclip the platform from the shackle and suspend as shown in Figure 2

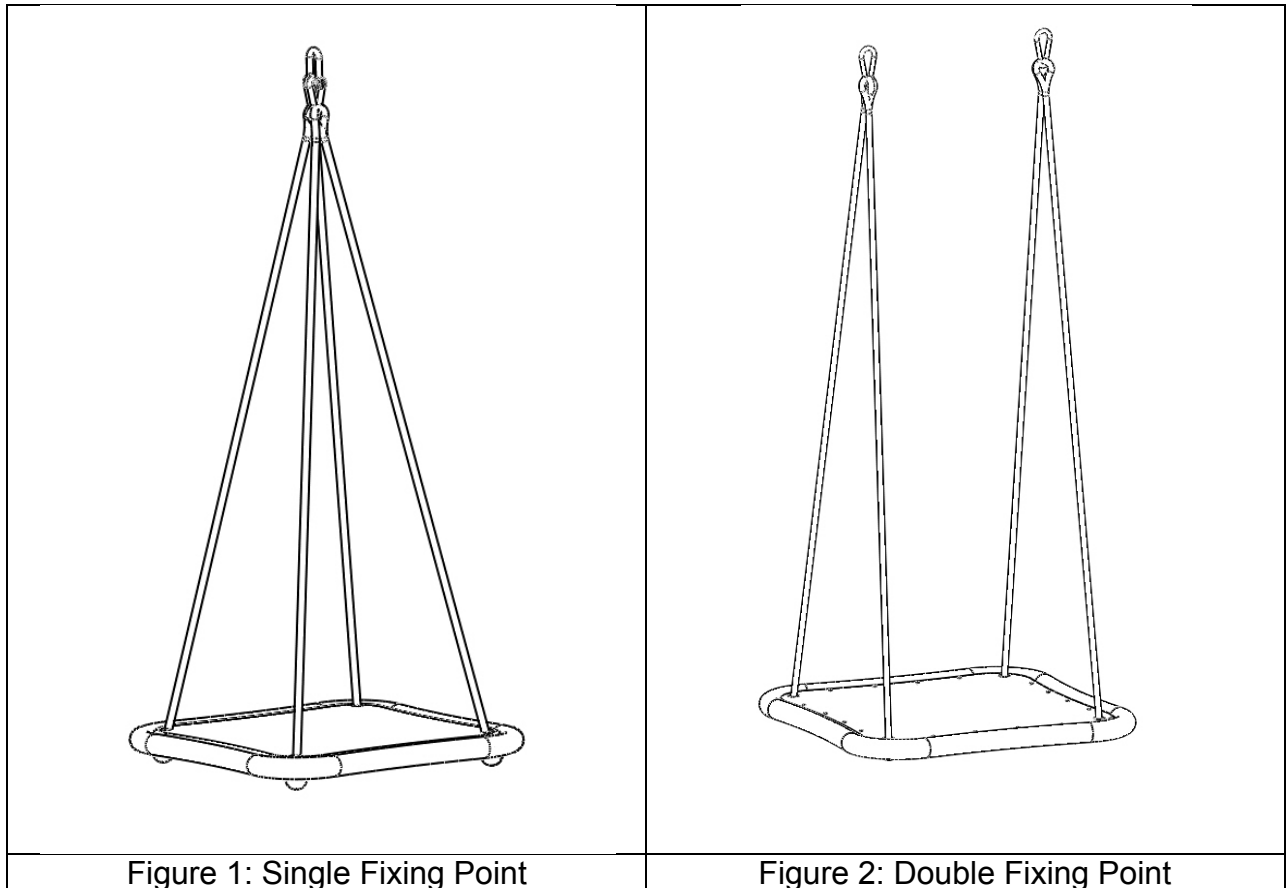


Figure 1: Single Fixing Point

Figure 2: Double Fixing Point



## 5.0 CARE AND MAINTENANCE



### **IMPORTANT!**

**Cleaning is recommended on a regular basis**

- Clean upholstery and wooden parts with a damp cloth and mild detergent.
- Stubborn marks on the woodwork should be cleaned by using a soft brush
- Do not soak or immerse the product in water.
- Store the product in a cool dry place out of direct sunlight.
- DO NOT use bleach, solvents, abrasives, synthetic detergents, wax polishes, antibacterial sprays or wipes.



### **STOP!**

**The product should not be in use when the checks are carried out**

### DAILY & MONTHLY CHECKS

- Check the product for damage or loose components.
- Check the structure of the product for signs of damage wear and tear.
- Keep all parts clean.

### 5.1 SERVICE INTERVAL

The product should be serviced every 3 years. Servicing must only be undertaken by a Smirthwaite service engineer, or by a Smirthwaite trained representative.

### 5.2 NOMINAL SERVICE LIFE

Your product has a nominal service life of 12 years, during which full post-sales support will be available with regard to spares and servicing.

Product service life has been determined based upon the design complexity of product, and the anticipated exposure to normal use.

Good practice dictates all Smirthwaite products have been designed and manufactured to high levels of safety and quality, and will meet requirements of normal use when maintained in line with our servicing recommendations.





## **STOP!**

**If the product has been out of use for an extended period of time (6 months or more) it should always be serviced prior to being reissued.**

**If the product has been subjected to ‘heavy’ or ‘constant’ use, the service should be reduced to half the recommended period.**

**Constant and/or heavy use is considered to be:**

- Daily use above 7 hours duration
- Weekly use above 5 days duration
- Monthly use above 10 months per year
- Use by a client who is at 90% to 100% of the maximum weight limit of the product. The maximum weight limit must **NEVER** be exceeded
- Use by a client who is extremely active, either voluntarily or involuntarily

### **5.3 EXTENDING NOMINAL SERVICE LIFE**

At Smirthwaite we are proud to produce products that have a reputation for quality and durability.

We believe our products have the potential to provide benefits to our clients beyond the nominal service life documented above.

We will continue to provide full support beyond the nominal service life provided the following conditions are met:

17. A full service schedule has been maintained.
18. A full service and inspection is undertaken at the end of the nominal service life period
19. The product is subsequently serviced annually (or biannually if under ‘heavy/constant’ use conditions)
20. Smirthwaite reserve the right to limit support where parts/components are no longer available

### **5.4 DOCUMENTATION/RECORDS**

- It is the responsibility of the current equipment owner to ensure the ‘Instructions for Use’ manual and any further manuals for accessories fitted to the equipment are handed over to the new owner at the time of exchange/sale
- It is the responsibility of the current equipment owner to ensure the service and inspection record form is kept up to date





## 5.5 PRODUCT CONFIGURATION

- Smirthwaite will document and maintain a record of the original product configuration at the time of first sale
- Smirthwaite will not be held responsible for any subsequent changes to this configuration unless authorized to do so in writing by Smirthwaite Ltd
- It is the equipment owner's responsibility to maintain their own records of changes to the equipment configuration and to be able to provide such records to subsequent owners to maintain traceability
- We recommend an inspection/service by a Smirthwaite Service Engineer (or Smirthwaite trained engineer) whenever a significant change is made to product configuration to ensure the product is safe to use. **If in any doubt, ALWAYS seek ADVICE**



### **IMPORTANT REMINDER!**

**DO NOT** fit parts or accessories of other manufacturers to this product unless authorized to do so in writing by Smirthwaite Ltd.

Any servicing or repairs required must be carried out by Smirthwaite Ltd (or a Smirthwaite trained engineer).

**If you believe this product to be faulty – DO NOT USE – Contact Smirthwaite Ltd on T: +44 (0) 1626 835552**

**If in any doubt, ALWAYS seek ADVICE.**



## 6.0 WARRANTY & SERVICE

Smirthwaite Ltd warrants the products detailed on your order to be free from defects in materials and workmanship for a period of 2 years from date of delivery. If a fault develops during the period, please call Customer Services by email or telephone 01626 835552 who will advise you on the best course of action. Possible action may be for us to arrange to send out one of our Service Engineers, or have the goods returned to us. Should a repair not be possible within the guarantee period we will replace the product for new or nearest equivalent product. In the unlikely event that we cannot repair or exchange we will refund in full.

This warranty is for the UK only. The warranty excludes faults due to accident, neglect, misuse, not following the Instructions and normal wear and tear. This warranty is in addition to your legal rights. Goods will only be collected from the original delivery address.

A charge may be made where the goods cannot be repaired under the terms of the warranty. You will be advised before this is made.

T: +44 (0)1626 835552 E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

## 7.0 CONTINUOUS IMPROVEMENT

Smirthwaite Ltd are committed to continuous improvement to their product range. Should you have any suggestions or comments please send them to our product design department at: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

Smirthwaite Ltd reserve the right to change the specification or material without prior notice.

For catalogues, help and further information on our products please contact us at:

Smirthwaite Ltd  
16 Wentworth Road  
Heathfield  
Devon  
TQ12 6TL

T: +44 (0)1626 835552

F: +44 (0)1626 835428

E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

W: [www.smirthwaite.co.uk](http://www.smirthwaite.co.uk)



## 8.0 SERVICE INSPECTION

### 8.1 Product Information

Model	
Size	
Date of Manufacture	
Serial Number	
Final Inspection	

### 8.2 Service & inspection record form:

Date	Procedure	Service Personnel



# 6. Rotational Device

---

## INSTRUCTIONS FOR USE

Code 44203



<b>CONTENTS</b>	<b>PAGE</b>
1.0 INTRODUCTION	52
2.0 ILLUSTRATION & TECHNICAL DATA	53
3.0 FOR YOUR SAFETY	54
4.0 USING YOUR ROTATIONAL DEVICE	55
5.0 CARE AND MAINTENENCE	56
6.0 WARRANTY AND SERVICE	57
7.0 CONTINUOUS IMPROVEMENT	57
8.0 SERVICE INSEPCTION	58


---

## 1.0 INTRODUCTION

Thank you for choosing your new Smirthwaite Rotational Device.

Rotation is a key element of many therapy activities. To ensure your suspended equipment is able to rotate without abnormal wear and tear, our rotational device has been designed to provide smooth and free rotation facilitating safe and successful therapy sessions.

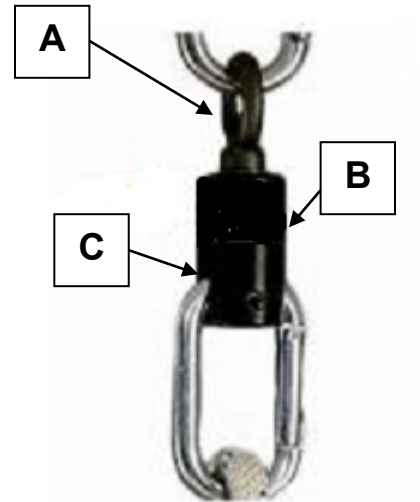
Please note: This product is sold as an individual item, and does not include safety snaps (carabiner) or rope.

	<p><b>IMPORTANT!</b></p> <p><b>These instructions should be read by all therapists and carers using the equipment and should be retained for future reference. The product should always be used under adult supervision.</b></p> <p><b>Any incorrect use of the product and failure to follow the instructions may put the user at risk or impede the function. If you have any queries using this product or wish for further copies, please do not hesitate to contact Customer Service department on T: +44 (0)1626 835552</b></p>
---	--



## 2.0 ILLUSTRATION OF YOUR ROTATIONAL DEVICE

- A. Eyelet for safety snap
- B. Body
- C. Eyelet for second safety snap




## 2.1 TECHNICAL DATA

Size	1	
Product Code		44203
Maximum user weight	lb	1100
	kg	500




### 3.0 FOR YOUR SAFETY

	<b>STOP!</b>
	<b>Please read these instructions CAREFULLY and THOROUGHLY</b>
	<b>If this product is to be used separately from our range of Sensory Frames, it MUST ONLY be used where a forged eyebolt (1/2" or 5/8") has been correctly installed as a fixing point. Failure to do so may result in serious injury or death.</b>

- The user should NOT be left unattended whilst using the Rotational Device and any equipment suspended from it.
- Always ensure a responsible adult or carer is in attendance.
- Regular maintenance checks and cleaning are essential for the safe use of this equipment (see care and maintenance section).
- DO NOT exceed the weight limits specified.
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.

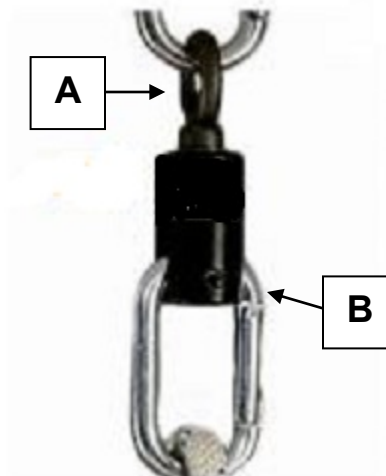


## 4.0 USING YOUR ROTATIONAL DEVICE

	<b>STOP!</b>
	If in any doubt, <b>ALWAYS</b> seek <b>ADVICE</b>


### 4.1 HANGING PROCEDURE

- Fix the rotational device to the suspension system (frame) using an appropriate safety snap (carabiner) through eyelet (A)
- The rotational device **MUST** be hung in the manner shown below to prevent dust/dirt entering and damaging the internal bearing.
- Attach a second safety snap (carabiner) to the rotational device as shown (B) – this safety snap may have already been provided with your previously purchased hanging sensory equipment.






## 5.0 CARE AND MAINTENANCE

	<b>IMPORTANT!</b>
	<b>Cleaning is recommended on a regular basis</b>

- To clean/inspect the rotational device, firstly remove all hanging equipment and then the rotational device itself.
- An aerosol dust remover or clean compressed air may be used to blow out any dirt/dust found in the bearing area.
- For further information please refer to MHRA or NHS cleaning guidelines

### 5.1 DAILY CHECKS

- Visually inspect the 'eye' of the eyebolt for damage or wear/tear. It is recommended that if **any** excessive wear (30% approximately of thickness) is noted that the product is immediately taken out of use and a replacement sourced.
- Visually inspect the 'pin' within the body housing (which passes from one side of the housing to the other). If there is **any** deformation, stop use and replace.
- Make sure the rotational device can freely spin (rotate) without abnormal resistance. If it spins but abruptly stops it is likely there is a contaminant within the bearing mechanism and the product should be replaced.
- A dry bearing can squeak – a small amount of lubricant (WD-40, for example) can be used to lubricate and lengthen the useful life of the product.

	<b>STOP!</b>
	<b>DO NOT attempt to use the product while being checked or serviced.</b>

### 5.2 SERVICE INTERVAL

The Rotational Device should be serviced every 3 years. Servicing must only be undertaken by a Smirthwaite service engineer, or by a Smirthwaite trained representative.



## 6.0 WARRANTY & SERVICE

Smirthwaite Ltd warrants the products detailed on your order to be free from defects in materials and workmanship for a period of 2 years from date of delivery. If a fault develops during the period, please call Customer Services by email or telephone 01626 835552 who will advise you on the best course of action. Possible action may be for us to arrange to send out one of our Service Engineers, or have the goods returned to us. Should a repair not be possible within the guarantee period we will replace the product for new or nearest equivalent product. In the unlikely event that we cannot repair or exchange we will refund in full.

This warranty is for the UK only. The warranty excludes faults due to accident, neglect, misuse, not following the Instructions and normal wear and tear. This warranty is in addition to your legal rights. Goods will only be collected from the original delivery address.

A charge may be made where the goods cannot be repaired under the terms of the warranty. You will be advised before this is made.

T: +44 (0)1626 835552 E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

**NO ADAPTATIONS OR ALTERATIONS SHOULD BE MADE TO THE FRAME WITHOUT WRITTEN AUTHORISATION BY SMIRTHWAITE - ANY SUCH MODIFICATION WILL AFFECT THE GUARANTEE**

## 7.0 CONTINUOUS IMPROVEMENT

Smirthwaite Ltd are committed to continuous improvement to their product range.

Should you have any suggestions or comments please send them to our product design department at: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

Smirthwaite Ltd reserve the right to change the specification or material without prior notice.

For catalogues, help and further information on our products please contact us at:

Smirthwaite Ltd  
16 Wentworth Road  
Heathfield  
Devon  
TQ12 6TL

T: +44 (0)1626 835552  
F: +44 (0)1626 835428  
E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk) W: [www.smirthwaite.co.uk](http://www.smirthwaite.co.uk)



## 8.0 SERVICE INSPECTION

### 8.1 Product Information

Model:	
Size:	
Date of Manufacture:	
Serial Number:	

### 8.2 Service & inspection record form:

Date	Procedure	Service Personnel

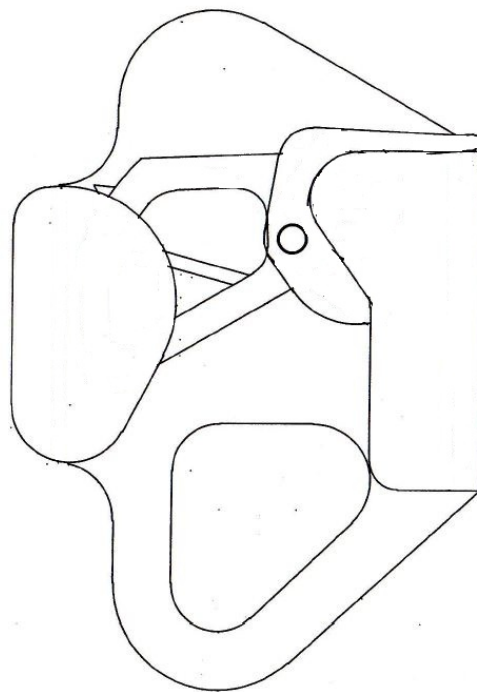


# 7. Height Adjuster

---

## INSTRUCTIONS FOR USE

Code 44202



<b>CONTENTS</b>	<b>PAGE</b>
1.0 INTRODUCTION	60
2.0 ILLUSTRATION & TECHNICAL DATA	61
3.0 FOR YOUR SAFETY	62
4.0 USING YOUR HEIGHT ADJUSTER	63
5.0 CARE AND MAINTENENCE	64
6.0 WARRANTY AND SERVICE	64
7.0 CONTINUOUS IMPROVEMENT	65
8.0 SERVICE INSPECTION	65


---

## 1.0 INTRODUCTION

Thank you for choosing your new Smirthwaite Height Adjuster.

Our Height Adjuster has been designed to complement our range of sensory products, and can be used safely to conveniently suspend sensory equipment.

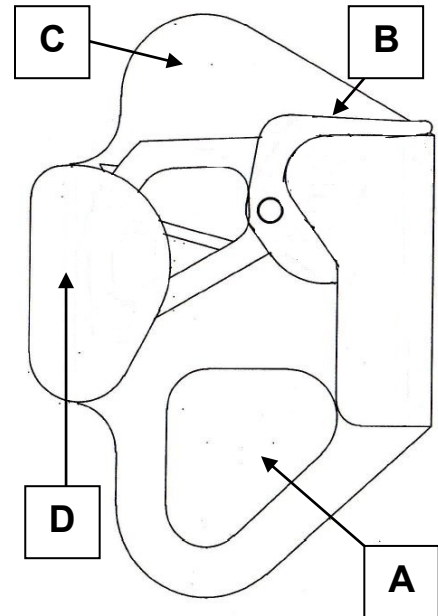
Please note: This product is sold as an individual item, and does not include a safety snap (carabiner) or rope.

	<p><b>IMPORTANT!</b></p> <p><b>These instructions should be read by all therapists and carers using the equipment and should be retained for future reference. The product should always be used under adult supervision.</b></p> <p><b>Any incorrect use of the product and failure to follow the instructions may put the user at risk or impede the function. If you have any queries using this product or wish for further copies, please do not hesitate to contact Customer Service department on T: +44 (0)1626 835552</b></p>
---	--



## 2.0 ILLUSTRATION OF YOUR HEIGHT ADJUSTER

- A. Eyelet for safety snap
- B. Release trigger
- C. Metal shroud
- D. Rope channel




## 2.1 TECHNICAL DATA

Size		1
Product Code		44202
Maximum user weight	lb	1000
	kg	454
For use with rope diameter	mm	13-16




### 3.0 FOR YOUR SAFETY

	<b>STOP!</b>
	<p><b>Please read these instructions CAREFULLY and THOROUGHLY</b></p> <p><b>If this product is to be used separately from our range of Sensory Frames, it MUST ONLY be used where a forged eyebolt (1/2" or 5/8") has been correctly installed as a fixing point. Failure to do so may result in serious injury or death.</b></p>

- The user should NOT be left unattended whilst using the Height Adjuster and any equipment suspended from it.
- Always ensure a responsible adult or carer is in attendance.
- Regular maintenance checks and cleaning are essential for the safe use of this equipment (see care and maintenance section).
- DO NOT exceed the weight limits specified.
- A rotational safety device (code 44203) should ALWAYS be used in conjunction with this product to prevent damage to your equipment.
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.

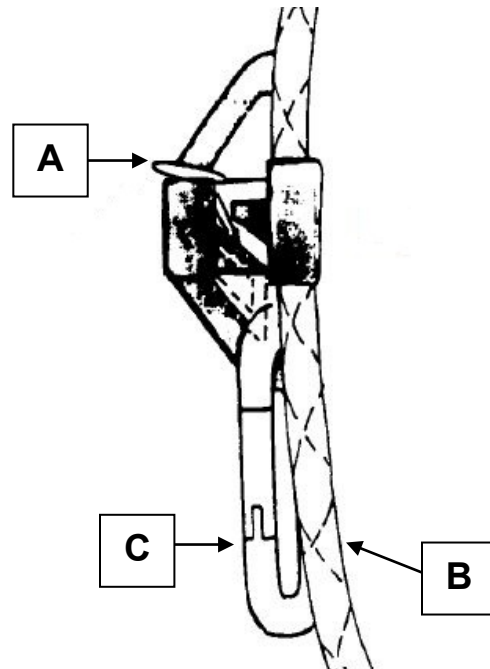


## 4.0 USING YOUR HEIGHT ADJUSTER

	<b>STOP!</b>
	If in any doubt, <b>ALWAYS</b> seek <b>ADVICE</b>

### 4.1 HANGING PROCEDURE

- Push the release trigger (A) upward to open the ascender cam gate – the rope can then be fed into the ascender as shown below.
- To move the adjuster upwards, simply hold the rope below the adjuster (B) and with your free hand push the adjuster upwards
- To move the adjuster downwards, simply hold the rope below the adjuster (B) and with your free hand operate the release trigger (A). Putting upward pressure on the adjuster will now free the item, and permit downwards movement. When you have set the desired position, let go of the release trigger (A) to lock.
- To hang a sensory product from the height adjuster, affix it via a safety carabiner as shown (C)






## 5.0 CARE AND MAINTENANCE

### Cleaning is recommended on a regular basis

- The height adjuster can be cleaned with a damp cloth and mild detergent if required.
- The height adjuster can be used indoors or out
- For further information please refer to MHRA or NHS cleaning guidelines

### 5.1 DAILY CHECKS

- Check the cam within the height adjuster is not damaged/missing
- Check the cam closes correctly
- Check the spring within the height adjuster is present/working

	<b>STOP!</b>
	<b>DO NOT attempt to use the product while being checked or serviced.</b>

### 5.2 SERVICE INTERVAL

The Height Adjuster should be serviced every 3 years. Servicing must only be undertaken by a Smirthwaite service engineer, or by a Smirthwaite trained representative.

## 6.0 WARRANTY & SERVICE

Smirthwaite Ltd warrants the products detailed on your order to be free from defects in materials and workmanship for a period of 2 years from date of delivery. If a fault develops during the period, please call Customer Services by email or telephone 01626 835552 who will advise you on the best course of action. Possible action may be for us to arrange to send out one of our Service Engineers, or have the goods returned to us. Should a repair not be possible within the guarantee period we will replace the product for new or nearest equivalent product. In the unlikely event that we cannot repair or exchange we will refund in full.

This warranty is for the UK only. The warranty excludes faults due to accident, neglect, misuse, not following the Instructions and normal wear and tear. This warranty is in addition to your legal rights. Goods will only be collected from the original delivery address.

A charge may be made where the goods cannot be repaired under the terms of the warranty. You will be advised before this is made.

T: +44 (0)1626 835552 E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

**NO ADAPTATIONS OR ALTERATIONS SHOULD BE MADE TO THE FRAME WITHOUT WRITTEN AUTHORISATION BY SMIRTHWAITE - ANY SUCH MODIFICATION WILL AFFECT THE GUARANTEE**



## 7.0 CONTINUOUS IMPROVEMENT

Smirthwaite Ltd are committed to continuous improvement to their product range. Should you have any suggestions or comments please send them to our product design department at: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

Smirthwaite Ltd reserve the right to change the specification or material without prior notice.

For catalogues, help and further information on our products please contact us at:

Smirthwaite Ltd  
16 Wentworth Road  
Heathfield  
Devon  
TQ12 6TL  
T: +44 (0)1626 835552  
F: +44 (0)1626 835428  
E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)  
W: [www.smirthwaite.co.uk](http://www.smirthwaite.co.uk)

## 8.0 SERVICE INSPECTION

### 8.1 Product Information

Model:	
Size:	
Date of Manufacture:	
Serial Number:	

### 8.2 Service & inspection record form:

Date	Procedure	Service Personnel



# 8.0 Height Adjustment Suspension Kit

---

## INSTRUCTIONS FOR USE

Code 44205



<b>CONTENTS</b>	<b>PAGE</b>
1.0 INTRODUCTION	67
2.0 ILLUSTRATION & TECHNICAL DATA	68
3.0 FOR YOUR SAFETY	69
4.0 USING YOUR HEIGHT ADJUSTMENT KIT	70
5.0 CARE AND MAINTENENCE	71
6.0 WARRANTY AND SERVICE	73
7.0 CONTINUOUS IMPROVEMENT	74
8.0 SERVICE INSPECTIONS	74

---


## 1.0 INTRODUCTION

Thank you for choosing your new Smirthwaite Height Adjustment Suspension Kit.

This product bundles together the key components required to safely and conveniently suspend and adjust the height of your sensory products.

The kit includes:

- 1 x Height Adjuster (Code 44202)
- 1 x Rotational Device (Code 44203)
- 2 x Carabiners (Safety Snap) – none lockable
- 1 x Carabiner (Safety Snap) – lockable, use on height adjuster
- 1 x 2m long spliced rope

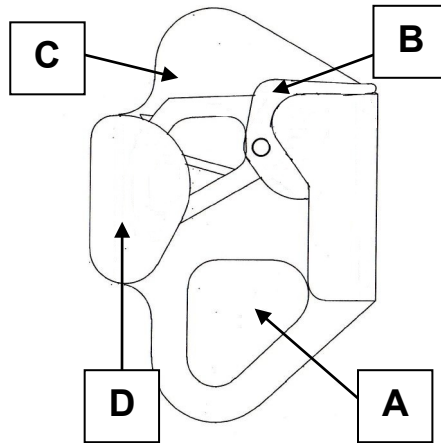
	<p><b>IMPORTANT!</b></p> <p><b>These instructions should be read by all therapists and carers using the equipment and should be retained for future reference. The product should always be used under adult supervision.</b></p> <p><b>Any incorrect use of the product and failure to follow the instructions may put the user at risk or impede the function. If you have any queries using this product or wish for further copies, please do not hesitate to contact Customer Service department on T: +44 (0)1626 835552</b></p>
---	--



## 2.0 ILLUSTRATION OF KEY COMPONENTS

### 2.1 HEIGHT ADJUSTER

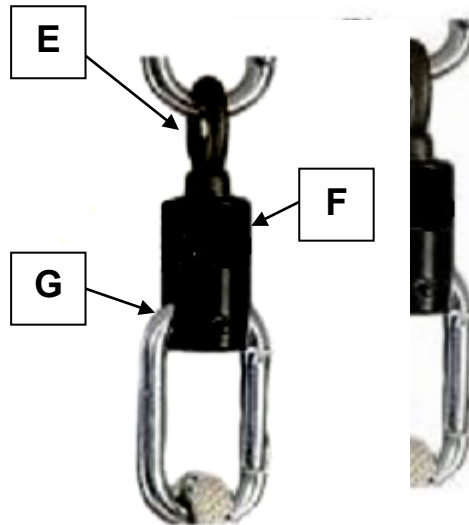
- A. Eyelet for safety snap
- B. Release trigger
- C. Metal shroud
- D. Rope channel



Size		1
Product Code		44202
Maximum user weight	lb	1000
	kg	454
For use with rope diameter	mm	13-16

### 2.2 ROTATIONAL DEVICE


- E. Eyelet for safety snap
- F. Body
- G. Eyelet for second safety snap



Size		1
Product Code		44203
Maximum user weight	lb	1100
	kg	500




### 3.0 FOR YOUR SAFETY

	<b>STOP!</b>
	<p>Please read these instructions <b>CAREFULLY</b> and <b>THOROUGHLY</b></p> <p>If this product is to be used separately from our range of Sensory Frames, it <b>MUST ONLY</b> be used where a forged eyebolt (1/2" or 5/8") has been correctly installed as a fixing point. Failure to do so may result in serious injury or death.</p>

- The user should NOT be left unattended whilst using the components or product and any equipment suspended from it.
- Always ensure a responsible adult or carer is in attendance.
- Regular maintenance checks and cleaning are essential for the safe use of this equipment (see care and maintenance section).
- DO NOT exceed the weight limits specified.
- If any part is loose, damaged or functioning incorrectly, do not use until rectified.



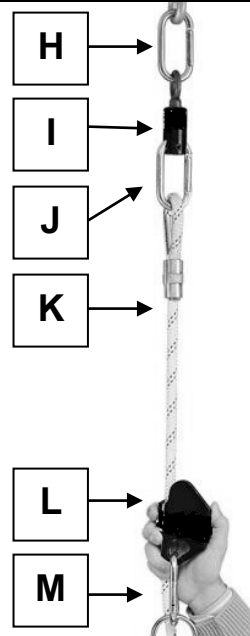
## 4.0 USING YOUR HEIGHT ADJUSTMENT KIT

	<b>STOP!</b>
	If in any doubt, <b>ALWAYS</b> seek <b>ADVICE</b>

### 4.1 ASSEMBLING THE COMPONENTS

The recommended method of configuring the kit is as shown opposite:

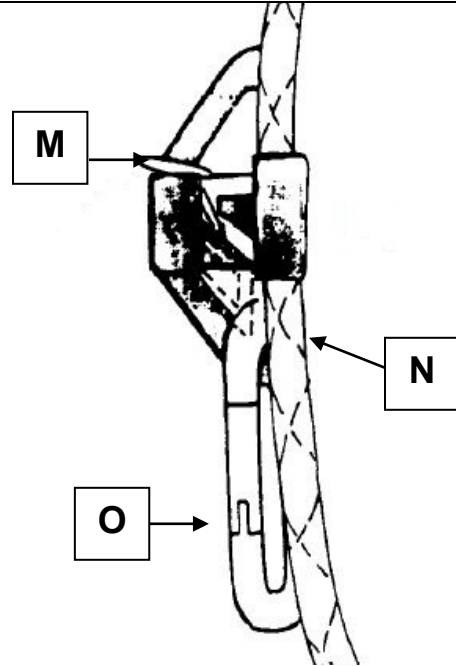
- H. First carabiner (Safety Snap)
- I. Rotational device
- J. Second carabiner (Safety Snap)
- K. Spliced rope
- L. Height adjuster
- M. Third carabiner (Safety Snap with lock)



## 4.2 USING THE HEIGHT ADJUSTER

### 4.2.1 HANGING PROCEDURE

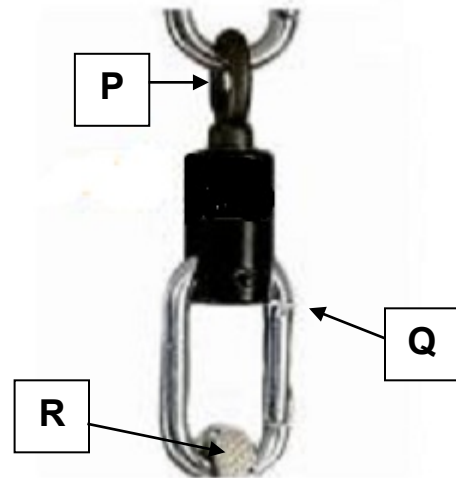
- Push the release trigger (M) upward to open the ascender cam gate – the rope can then be fed into the ascender as shown.
- To move the adjuster upwards, simply hold the rope below the adjuster (N) and with your free hand push the adjuster upwards
- To move the adjuster downwards, simply hold the rope below the adjuster (N) and with your free hand operate the release trigger (M). Putting upward pressure on the adjuster will now free the item, and permit downwards movement. When you have set the desired position, let go of the release trigger (M) to lock.
- To hang a sensory product from the height adjuster, affix it via a safety carabiner as shown (O) – this carabiner is provided with your Smirthwaite sensory product, separate from this kit.



## 4.3 USING THE ROTATIONAL DEVICE


### 4.3.1 HANGING PROCEDURE

- Fix the rotational device to the suspension system (frame) using the first safety snap (carabiner) through eyelet (P)
- The rotational device **MUST** be hung in the manner shown below to prevent dust/dirt entering and damaging the internal bearing.
- Attach the second safety snap (carabiner) to the rotational device as shown (Q)
- The spliced rope (R) can be hung from this second safety snap (carabiner)





## 5.0 CARE AND MAINTENANCE

	<b>IMPORTANT!</b>
	<b>Cleaning is recommended on a regular basis</b>

### SPECIFIC TO THE HEIGHT ADJUSTOR

- The height adjuster can be cleaned with a damp cloth and mild detergent if required.
- The height adjuster can be used indoors or out
- For further information please refer to MHRA or NHS cleaning guidelines

### SPECIFIC TO THE ROTATIONAL DEVICE

- To clean/inspect the rotational device, firstly remove all hanging equipment and then the rotational device itself.
- An aerosol dust remover or clean compressed air may be used to blow out any dirt/dust found in the bearing area.
- For further information please refer to MHRA or NHS cleaning guidelines


## 5.1 DAILY CHECKS

### SPECIFIC TO THE HEIGHT ADJUSTOR

- Check the cam within the height adjuster is not damaged/missing
- Check the cam within the height adjuster closes correctly
- Check the spring within the height adjuster is present/working

### SPECIFIC TO THE ROTATIONAL DEVICE

- Visually inspect the 'eye' of the eyebolt for damage or wear/tear. It is recommended that if **any** excessive wear (30% approximately of thickness) is noted that the product is immediately taken out of use and a replacement sourced.
- Visually inspect the 'pin' within the body housing (which passes from one side of the housing to the other). If there is **any** deformation, stop use and replace.
- Make sure the rotational device can freely spin (rotate) without abnormal resistance. If it spins but abruptly stops it is likely there is a contaminant within the bearing mechanism and the product should be replaced.
- A dry bearing can squeak – a small amount of lubricant (WD-40, for example) can be used to lubricate and lengthen the useful life of the product.

	<b>STOP!</b>
	<b>DO NOT attempt to use the product while being checked or serviced.</b>



## 5.2 SERVICE INTERVAL

The **Height Adjuster** should be serviced every 3 years. Servicing must only be undertaken by a Smirthwaite service engineer, or by a Smirthwaite trained representative.

- To clean/inspect the rotational device, firstly remove all hanging equipment and then the rotational device itself.
- An aerosol dust remover or clean compressed air may be used to blow out any dirt/dust found in the bearing area.
- For further information please refer to MHRA or NHS cleaning guidelines

The **Rotational Device** should be serviced every 3 years. Servicing must only be undertaken by a Smirthwaite service engineer, or by a Smirthwaite trained representative.

## 6.0 WARRANTY & SERVICE

Smirthwaite Ltd warrants the products detailed on your order to be free from defects in materials and workmanship for a period of 2 years from date of delivery. If a fault develops during the period, please call Customer Services by email or telephone 01626 835552 who will advise you on the best course of action. Possible action may be for us to arrange to send out one of our Service Engineers, or have the goods returned to us. Should a repair not be possible within the guarantee period we will replace the product for new or nearest equivalent product. In the unlikely event that we cannot repair or exchange we will refund in full.

This warranty is for the UK only. The warranty excludes faults due to accident, neglect, misuse, not following the Instructions and normal wear and tear. This warranty is in addition to your legal rights. Goods will only be collected from the original delivery address.

A charge may be made where the goods cannot be repaired under the terms of the warranty. You will be advised before this is made.

T: +44 (0)1626 835552 E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

**NO ADAPTATIONS OR ALTERATIONS SHOULD BE MADE WITHOUT WRITTEN AUTHORISATION BY SMIRTHWAITE - ANY SUCH MODIFICATION WILL AFFECT THE GUARANTEE**



## 7.0 CONTINUOUS IMPROVEMENT

Smirthwaite Ltd are committed to continuous improvement to their product range. Should you have any suggestions or comments please send them to our product design department at: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

Smirthwaite Ltd reserve the right to change the specification or material without prior notice.

For catalogues, help and further information on our products please contact us at:

Smirthwaite Ltd  
16 Wentworth Road  
Heathfield  
Devon  
TQ12 6TL

T: +44 (0)1626 835552

F: +44 (0)1626 835428

E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk)

W: [www.smirthwaite.co.uk](http://www.smirthwaite.co.uk)

## 8.0 SERVICE INSPECTION

### 8.1 Product Information

Model:	
Size:	
Date of Manufacture:	
Serial Number:	
Final Inspection:	

### 8.2 Service & inspection record form:

Date	Procedure	Service Personnel





Smirthwaite, 16 Wentworth Road, Heathfield, Newton Abbot, Devon.TQ12 6TL  
T: +44 (0) 1626 835552 F: +44 (0) 1626 835428 E: [info@smirthwaite.co.uk](mailto:info@smirthwaite.co.uk) [www.smirthwaite.co.uk](http://www.smirthwaite.co.uk)

