



User Manual Asiento

999-1-57 – REV B

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1.0 SAFETY INSTRUCTIONS AND WARNINGS

1.1 Introduction



The information in this manual is important to your safety.

Please read and understand this manual in its entirety before using your Asiento chair.

If you require larger print or videos – these are available on the Smirthwaite website: www.smirthwaite.co.uk/product/Asiento/

The information in this manual is important for the safety of anyone near the Asiento chair and must be read and understood to help prevent injuries. It is also crucial to the proper operation and maintenance of the Asiento chair.

Store this manual with the documents included with the chair. The Asiento chair is designed to be used in conjunction with approved accessories. Please refer to any user guides supplied with these components while reviewing this manual.

Contents of this manual are subject to change without prior notice.



Unauthorised modifications on any Smirthwaite product may affect its safety. The manufacturer will not be held responsible for any accident, incident or deficiencies of performance that occur as a result of any unauthorised modification to its products.

1.2 Manufacture

The chair is manufactured at the address below:



Smirthwaite

16 Wentworth Road Heathfield, Newton Abbot TQ12 6TL

Telephone number: 01626 835552

1.3 European Authorised Representative

The address of the European Authorised Representative for this product:



European Healthcare & Device Solutions (Ireland) Ltd. Stratton House, Bishopstown Road,

Cork, Ireland.

T12 Y9TC.

Telephone number: +353(86)2280846

1.4 Symbols Used

The Table below includes all Symbols from BS EN ISO 15223-1:2021 that can be found in this Manual and on the Product and what they represent. Refer back to this Table when you are unsure of what a symbol represents.















European Authorised Representative

Safe Working Load















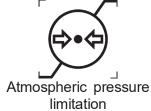
 $IP_{N_1N_2}$

Degree of protection provided by enclosure.



Temperature range









1.5 Contraindications/Limitations

There are no known "contraindications" associated with the usage of the Asiento chair and its accessories, provided they are used as per manufacturer's recommendations and guidelines.

Smirthwaite Ltd. does not recommend a required number of care givers for the use of our products. This information and recommendation can only be provided after a thorough personalized, case specific assessment, as there are many factors that can influence these decisions.



Limitations of the chair include:

- The chair should only be operated by competent and trained persons.
- The chair should only be used with patients weighing under the safe working load of the hoist.
- Between the chair and other accessories, the lowest safe working load of the components should not be exceeded.
- The chair is only to be used within the environment it is installed into. The chair must only be relocated by an authorised person.
- The chair is only compatible with the allocated accessories found within this manual.
- The chair is designed for human transfer only. There is no other application to this product.
- The operator of the chair must always be pay attention to the well-being of the patient.
- Patients should not be left unsupervised during operation.
- The chair is not designed for self-adjustment. A carer must operate the chair during use.

1.6 Intended Purpose



For internal use only. The Asiento chair is intended to enable users with moderate to complex postural support needs to develop and maintain healthy posture and promote visual, hearing, communication, fine motor control and social engagement.

1.6.1 Indications

The Asiento postural support chair is indicated for use by children and adults from the age of 2 who have moderate to severe motor dysfunction that limits their ability to maintain postural control.

1.6.2 Intended User

The Asiento has been designed specifically for children, teenagers & adults with moderate to complex needs. Caregivers include carers, therapist, and/or teaching staff who will maintain & clean the chair as per the recommended guidelines in section 'Cleaning'. Under their care, they will be responsible for helping the user in & out the seat & their safety when sitting in the Asiento.

The Asiento (size 1 and 2) has a maximum weight limit of 80kg, the Asiento size 3 has a maximum weight limit of 120kg, this load must not be exceeded.

1.6.3 Frequency of Use

The Asiento can be used without any frequency restrictions.

1.7 Chair Operating Environment

The Asiento chair is suitable for use within the professional health care facility environment as well as the home health care environment.

The chair is not intended to be used in environments where there are rapid changes in the environmental temperature and humidity during intended use.

Based on research conducted during the concept stage, the following statements apply.

The Asiento is intended for indoor use only, the normal operating conditions are as follows:

- A. Temperature: 41°F to 86°F (+5°C to 40°C)
- B. Relative Humidity: 15 to 90%, non-condensing, but not requiring a water vapour pressure greater than 50hPa.
- C. Atmospheric Pressure: 700hPa to 1060hPa.
- D. Ambient luminance 50 500 lux.
- E. Viewing distance: 0 metre to 1.5 metre

1.7.1 Vicinity to Other Equipment

Use of this equipment stacked with other equipment should be avoided, unless the equipment is an approved accessory.

Contact your local authorised dealer if assistance is required – contact details on the last page of this manual.

1.8 Incident Reporting

If, during the use of this device or as a result of its use a serious incident has occurred, please report it to the manufacturer and the competent authority of the member state in which the user and/or patient is established.

1.9 Additional Warnings & Safety Notices

Your Asiento has been manufactured and tested to adhere to BS EN 21856:2022. This does not mean that it can be used without care. ALL OPERATORS should have read the operating instructions and appreciate this warning section.

- The user should NOT be left unattended whilst in the chair. Always ensure a responsible therapist or carer is in attendance.
- If you believe the chair or any fitted accessory to be faulty at any time, DO NOT USE –
 contact Smirthwaite Ltd. by telephone on +44 (0)1626 835552.
- The therapist should be familiar with the methods of adjustment and have completed all adjustments appropriately to meet the needs of the user before transferring the user onto the chair.

- The chair is ONLY to be used indoors on a flat level surface.
- The chair should only be transported at minimum height when the user is in the chair.
- Do not exceed user maximum weight limits.
- Always fasten the pelvic strap and any other straps provided with the chair.
- Always keep this product away from naked flames, cigarettes and sources of heat including open fireplaces, radiators, heaters.
- **DO NOT** fit parts or accessories of other manufacturers to this product unless authorised to do so in writing by Smirthwaite Ltd. Failure to follow these instructions will not only invalidate the guarantee but could make the chair dangerous to use.
- Smirthwaite Ltd will not accept liability for any injury or damage incurred through such malpractices. Any repairs required must be carried out by Smirthwaite Ltd authorised personnel.
- Lap straps and harnesses must be appropriate and safe for the user and the users clothing.
 Lap straps and harnesses must be checked every time the chair is used to ensure they are fitted as prescribed by the clinician, take account of the users clothing and are tightened so that the user cannot sustain injury. Checking the fit of lap straps and harnesses must be done with the user in the chair and should be undertaken as soon as the users sits in the chair.
- A risk assessment must be performed before using any manufactured chair, to ensure safe use can be established.
- The chair is intended to be installed on a flat and levelled surface prior to use.
- All chairs are less stable on sloping surfaces. A 5-degree slope is the maximum permitted.
- All chairs are dangerous to the person being transferred when used recklessly or pushed at speed.
- All chairs are less stable when the load is moving.
- The chair must be installed only by persons authorized by Smirthwaite or who have the rights to install and commission the chair safe for use.
- Under no circumstance should the chair be put in control of a person who has not been
 properly trained in the use and care of this equipment. Failure to adhere to this warning
 may result in serious injury to the operator and/or the individual being transferred.
- The chair, and its accessories (including harnesses) are not toys. Do not use it for unsafe practices. Do not allow children to play with the chair or any of its components. The chair should not be used for any practice except its intended use.

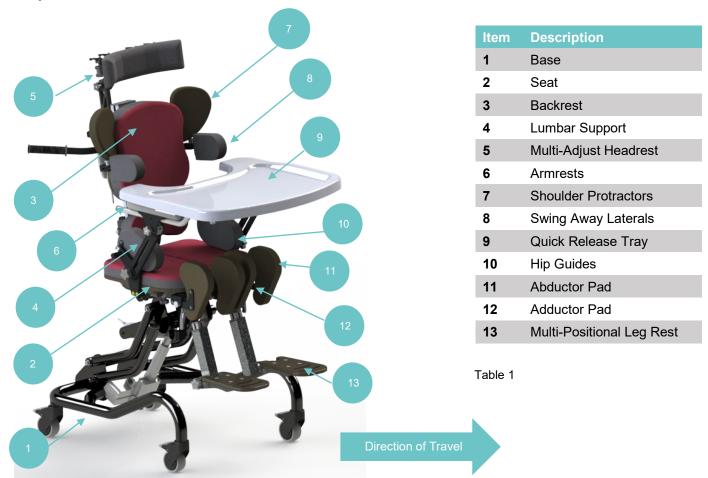
- In facilities where more than one operator will be responsible for using the chair, it is
 imperative that all such members be trained on the chair prior to use. A training program
 should be established by the facility to acquaint new operators with this equipment.
- To maintain optimum function, the chair should be inspected and maintained on a regular basis. See section 'General Inspection, Maintenance and Cleaning' within this user manual.
- The chair and its accessories are intended only for seating of a person. Smirthwaite will not be responsible for any damage caused by the misuse, neglect or purposeful destruction of the unit, and/or its associated components.
- In areas where children are prone to be present, be vigilant during use.
- Any accessories used with the chair including the harness, should be checked to ensure that they are in good working order. Check for signs of wear to each component prior to use. Report any unusual wear to your local authorized dealer.
- The chair and its associated parts are certified to a maximum load of 80kg. Do not exceed the maximum rated load of any of the components.
- Ensure that a clear space is maintained around the chair. Before use, check for and move all obstacles out of the way.
- Protecting the people present, visually monitor the harness (if applicable) to ensure the user is safe, always be vigilant of the user when there is no harness supporting them.
- To reduce the risk of unintended use, when the chair is not in use remove the harness from the product to prevent entrapment or strangulation should the device be tampered with.
- Between chair and any accessory used with it, the lowest maximum load shall always be used.

COMPONENTS/ KEY PARTS

2.0 COMPONENTS/KEY PARTS

2.1 Key Parts

When delivered, the chair will be supplied fully assembled except for the attachment of any special accessories ordered. Export orders may require the chair to be fully assembled, if in any doubt, always seek advice. Always turn hand wheels, levers and screws clockwise to tighten or anticlockwise to loosen. Conveniently packaged in a single box the following components are included with your new Asiento chair.



Please see above to familiarise yourself with the components of the Asiento chair. The image above shows the key components of the Asiento chair. More accessories are available and these can be located on our Smirthwaite Ltd. Website.

If you have not received all the components, contact your local Smirthwaite dealer immediately – contact details are provided on the last page of this manual.

If your order has been supplied as a custom kit, please ensure you follow both the instructions documented in this document and any additional instructions supplied. Please take note of any instructions on the packaging/box when unpacking. Once the chair has been carefully unpacked, please check all parts.

COMPONENTS/ KEY PARTS

2.2 Configurations

Smirthwaite Ltd. will document and maintain a record of the original product configuration at the time of first sale. Smirthwaite Ltd. will not be held responsible for any subsequent changes to this configuration unless authorized to do so in writing by Smirthwaite Ltd.

It is the owner's responsibility to maintain their own records of changes to the equipment configuration and to be able to provide such records to subsequent owners to maintain traceability.

We recommend an inspection/service by a Smirthwaite Ltd. Service Engineer (or Smirthwaite Ltd. trained engineer) whenever a significant change is made to product configuration to ensure the product is safe to use. If in any doubt, ALWAYS seek ADVICE.

2.3 Packaging

The Asiento chair will arrive to you in a robust box, please be careful when removing the components from the box. Please read the user guide in full before operating. When lifting the Asiento chair, a two-person lift is required.

This user manual should be kept safe for future reference.

The chair has been specifically designed to be installed in both the professional and home health care environments.

No matter the environment, health and safety factors should be considered to ensure the safety and essential performance of the chair and to avoid unnecessary damage or injuries to people within the area of the chair.

The environment in which the chair is situated in, whilst carrying out a transfer, is required to be on a flat surface with no steep inclines.

2.3.1 Unboxing

When using a sharp knife, be careful not to damage the product.

This section will summarise the layout of the chair packaging and what is included in the box. It is recommended a knife is used for smoother unpacking of the chair. The chair is packed into a single box with dimensions of (1200x800x1300) weighing approximately 60kg.

Using a knife to release the top lid of the box, the box should open, and the internal packaging must be removed to access the product. It will include all the following components.

- 1. Fully Assembled Asiento chair
- 2. User Manual

3.0 INSTALLATION

When delivered, the chair will be supplied fully assembled except for the attachment of any special accessories ordered. Always turn hand wheels, levers and screws clockwise to tighten or anticlockwise to loosen.



3.1 Standard Features

The Asiento chair comes with a variety of standard features. These features and part codes are listed below

Standard Features	Size 1 Code	Size 2 Code	Size 3 Code
Swing Away Laterals	AS003	AS003	AS003
Push Bar Handle	AS004	AS004	AS004
Removable Multi-Adjust Armrests	AS005	AS005	AS005
Sacral Pad	AS012	AS013	AS006
Pelvic Pads	AS007	AS007	AS007
Adduction Pads	AS010	AS010	AS010
Abduction Pads	AS011	AS011	AS011
Tray	AS014	AS008	AS008
Footrest	AS015	AS016	MY002
Body Point Stayllex Harness	AT001	AT001	AT002

Table 2

3.2 Adjustments

The Asiento has components that are adjustable to your requirements. See the instructions below on how to adjust these components correctly. If you are unsure of any process, do not continue and seek advice.

3.2.1 Back Rest Height/Depth

To adjust the back rest height, Using a 4mm Allen Key release the four screws located on the back of the chair as seen in the Fig. 1 (highlighted in yellow).

Once released, you can move the backrest up and down, and also adjust the angle and depth of the back rest too.

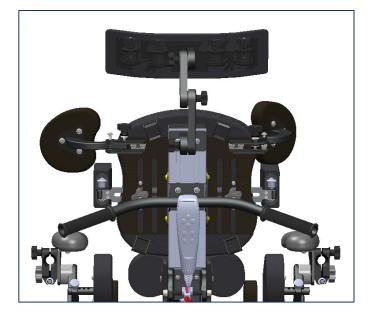


Fig. 1

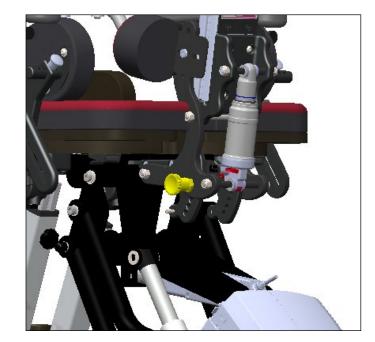


Fig. 2

3.2.2 Back Support Angle

To adjust the back rest angle, release the plunger pin on the back of the chair as seen in the Fig. 2 (highlighted in yellow).

Once released, you can change the back rest angle to the desired position in 7 degree increments.

3.2.3 Lateral Positioning

To adjust the laterals in height and width, locate the hand wheels on the back of the chair and release. Once released you can move the laterals to the position desired. Please see Fig. 3 (highlighted in yellow).

To release the lateral swing away mechanism, release the plunger pin located on the top of the lateral by pulling up, this will allow them to swing away, please see in Fig. 4 (highlighted in yellow).

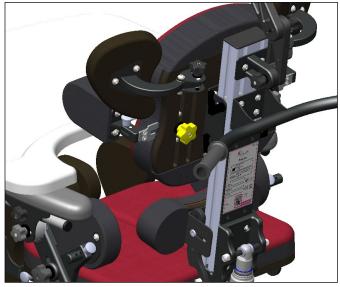


Fig. 3

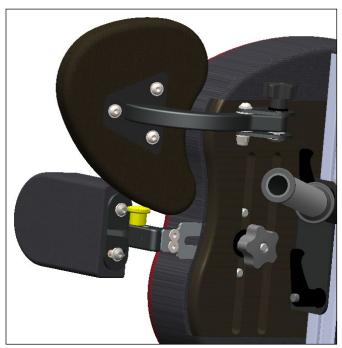


Fig. 4

3.2.4 Sacral Pad Positioning

Adjusting the sacral pad position will require the use of a 4mm hex key. To adjust the sacral pad, release the two bolts behind the pad, they are positioned either side of the mount, see Fig. 5 (highlighted in yellow).

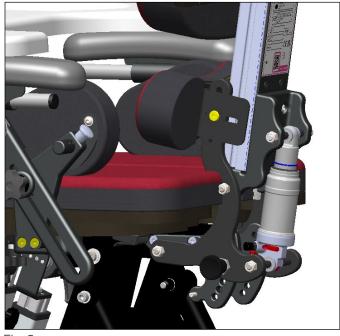


Fig. 5

3.2.5 Seat Height Adjustment & Tilt in Space Operation

To adjust the seat height, locate the handset which is located on the back of the chair, see Fig. 6 (highlighted in yellow). Once located use the up and down buttons to position the seat to the desired height. CAUTION - Ensure the footrest is raised when lowering the chair.

To tilt the chair backward and forward, use the tilt in space buttons located on the handset.

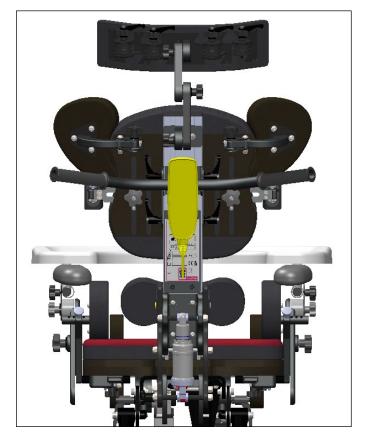


Fig. 6

3.2.6 Seat Depth Adjustment

To adjust the seat depth, locate the hand wheels located underneath the seat, see Fig. 7 (highlighted in yellow). Once located release the hand wheels and move the seat forward or back to the desired position. CAUTION - Ensure the footrest is raised when lowering the chair.

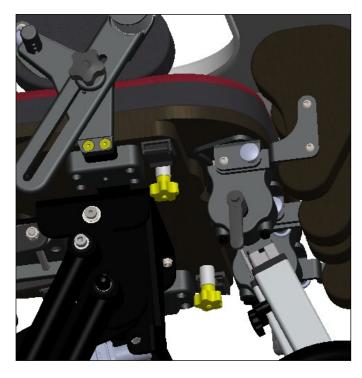


Fig. 7

3.2.7 Hip Guide Adjustment

To adjust the hip guides locate them on either side of the seat base, release the plunger pin, see Fig. 8 (highlighted in yellow).

Position the hip guides and release the pins to lock in place.



Fig. 8

3.2.8 **Dynamic Back**

To operate the dynamic back system, locate the shock absorber located at the rear of the chair. See Error! Reference source not found.9 (highlighted in yellow). Once located, you can choose to have the shock absorber 'locked' or 'unlocked'. To unlock the dynamic back system, turn the lever to the unlocked setting. To lock the system, turn the lever to the locked position.



Fig. 9

3.2.9 Dynamic Back **Pressure**

To alter the pressure in the dynamic back system, locate and remove the valve cap on the shock absorber, see 10 (highlighted in yellow).

Attach the hose end of the pump, see Fig. 10 (highlighted in yellow) and secure it to the exposed valve.

Use the pump to increase the pressure in the system. To decrease the pressure, press the red button on the pump, see Fig. 10 (highlighted in red).

Once desired pressure is achieved, remove the pump and reattach the valve cap.

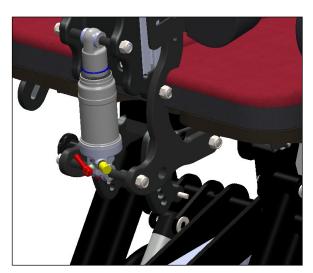


Fig. 10

3.2.10 Leg Rest Angle

To adjust the leg rest angle, locate the lever locks under the seat, see Fig. 92 (highlighted in yellow), which shows the chair from front to back. Release the lever locks and leg rests to the desired angle, once in place tighten the lever locks.

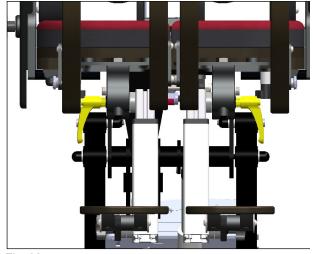


Fig. 92

3.2.11 Leg Rest Height

To adjust the leg rest heights, locate the plunger pin on the rear of the leg rest, see Fig. 103 (highlighted in yellow). Pull the pin and move the leg rest to the desired position, once in the desired location ensure the pin locks back into a location hole.

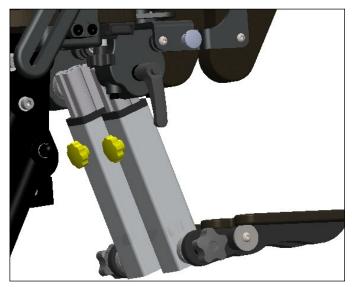


Fig. 103

3.2.12 Leg Width & Wind Sweeping

To adjust the leg rests width and position for wind sweeping release the four screws at the front of the chair, located underneath. See Fig.14 (highlighted in yellow). Move the leg rest and knee pads to the desired position and tighten the screws.

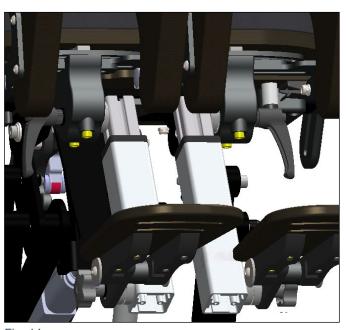


Fig. 14

3.2.13 Knee Cushion Swing Away

To swing away the knee cushions, locate the plunger pin on the side of the relevant knee cushion (see Fig. 115). Pull the plunger pin and rotate the knee cushion underneath the seat base.



Fig. 115

3.2.14Foot Rest Angle

To adjust the foot rest angle, locate the hand wheels shown in Fig. 126 (highlighted in yellow). Loosen the hand wheels far enough so that the foot rests rotate. Move to the desired position and tighten the hand wheels to set in place. The footrest can be easily flipped up, without loosening the hand wheels.



Fig. 126

3.2.15 Tray Height & Angle

To adjust the tray height and angle, locate the bolts on both sides of the chair as shown in Fig. 17 (highlighted in yellow). Once located release the bolts, using a 4mm hex key, and move the tray to the desired height and/or angle. To change the tray angle without changing the height, release the top bolt only. Once in the desired position secure by re-tightening the bolts.



Fig. 17

3.2.16 Tray Removal & Depth

To change the tray depth, locate the small hand wheels on top of the tray assembly, see Fig. 18 (highlighted in yellow). Once located, release and push or pull the tray to the desired depth. Once in position, lock the tray in place by tightening the hand wheels. To remove the tray, simply repeat the first instructions and pull the tray all the way out of the location clamps.



Fig. 18

3.2.17 Armrest Position

To adjust the height and angle of the armrest, locate the two hand wheels on the outside of the chair, see Fig. 19 (highlighted in yellow). Once located, release the hand wheels far enough so that the armrest slides up and down and moves in angle. Once the desired position is achieved lock off the hand wheels.



Fig. 19

3.2.18 Armrest Height/ Angle Indicators

To align the angle indicators, use the angle indicators located behind the handwheels (see Fig. 20) and the curved notches on the armrest bar (see Fig. 21) to record the desired position of the armrest.

All adjustment for height and angle come from the same operation/same two handwheels).

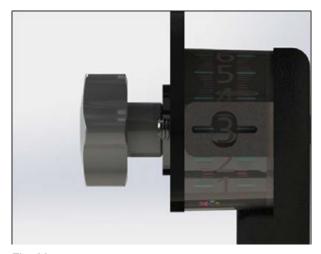


Fig. 20

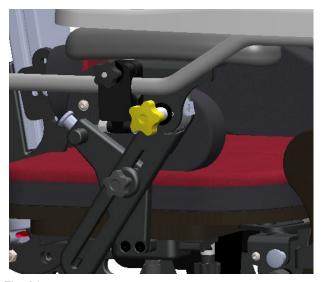


Fig. 21

3.2.19 Armrest Removal

To remove the armrests, locate the hand lever underneath the chair, see Fig. 22 (highlighted in yellow).

Once located, release the hand lever and pull the arm rest out of the clamp.

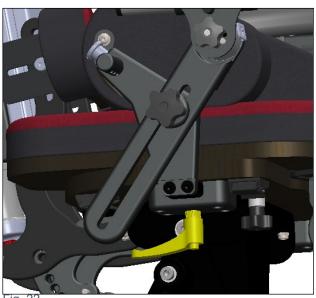


Fig. 2

COMPATIBLE ACCESSORIES

4.0 COMPATIBLE ACCESSORIES

The Asiento chair comes with a variety of compatible accessories. These accessories and part codes are listed below.

Approved Accessories	Size 1	Size 2	Size 3
Four point lap strap size 1	HN077	HN077	HN077
Four point lap strap size 2	HN078	HN078	HN078
velcro sandal size 1	SL001	SL001	SL001
velcro sandal size 2	SL002	SL002	SL002
velcro sandal size 3	SL003	SL003	SL003
velcro sandal size 4	SL004	SL004	SL004
cocoon sandal – std width – velcro size 0	SL005	SL005	SL005
cocoon sandal – std width – velcro size 1	SL007	SL007	SL007
cocoon sandal – std width – velcro size 2	SL009	SL009	SL009
cocoon sandal – std width – velcro size 3	SL011	SL011	SL011
cocoon sandal - std width - velcro size 4	SL013	SL013	SL013

4.1 Installing and Removing Accessories

The sections below will give detailed instructions on how to install and remove the accessories from your chair. These instructions must be adhered to for a successful and safe assembly of the chair. If you are unsure of any processes, always seek advice.

4.1.1 Pelvic Lap Strap

Follow the instructions below to install and remove the Pelvic Lap Strap.

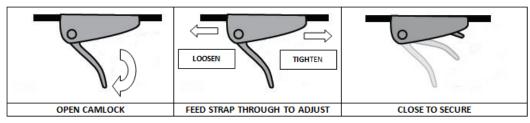


The Asiento is supplied with a pelvic lap strap buckle release harness. To fit the harness, following these steps:

Feed the 2 straps through cam locks (3 & 4 Above).

COMPATIBLE ACCESSORIES

 Adjust the length of the strap to suit the client and lock the cam locks to set the position.



A padded pelvic lap strap is provided for your client's safety.

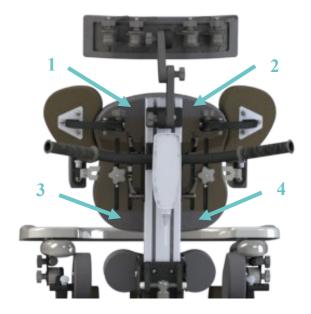
4.1.2 Harnesses

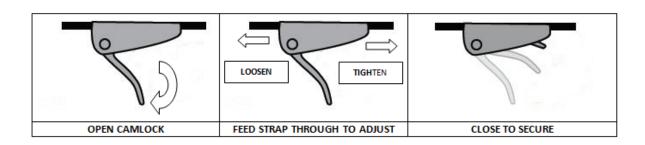
The 4 Point Harness are installed and removed following the same process. Follow the instructions below to install and remove the Harnesses.

To fit the harness, following these steps:

- Feed the 4 straps through cam locks (1,2,3 & 4 below).







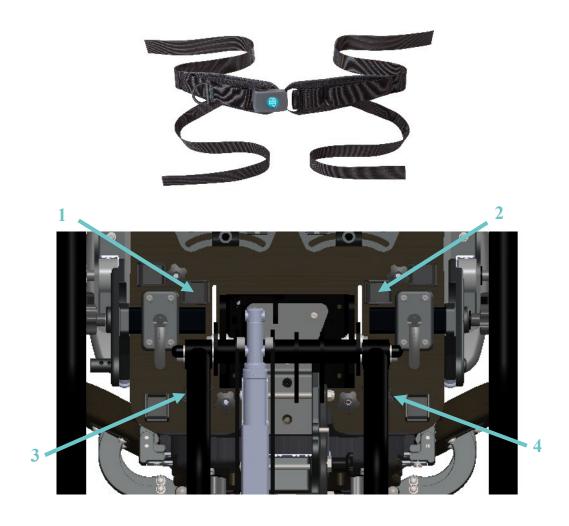
COMPATIBLE ACCESSORIES

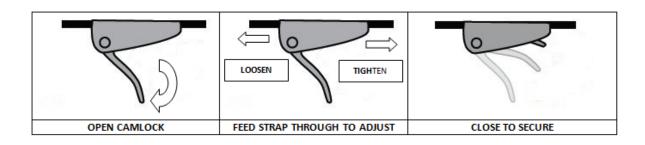
4.1.3 Point Lap Strap Harnesses

The 4 Point Lap Strap Harness are installed and removed following the same process. Follow the instructions below to install and remove the Harnesses.

To fit the harness, following these steps:

- Feed the 4 straps through cam locks (1,2,3 & 4 below).





5.0 OPERATING INSTRUCTIONS



Appropriate training in postural seating procedures should be undergone by any person operating the chair, for their own and the client's safety and comfort. These instructions are designed to cover the methods of using the Asiento.

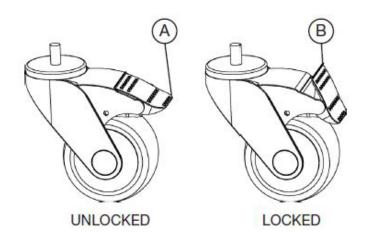
5.1 Manoeuvring the Chair

The Asiento is designed with castors, allowing transfer and manoeuvrability of the chair, to manoeuvre correctly, follow the guidance below.

- A. To manoeuvre the chair, hold onto the handles and push forward, the designated handle is located behind the backrest and can be held at the comfiest location. Always use two hands to manoeuvre the chair.
- B. To manoeuvre the chair in the forward direction of travel, the handle must be used.
- C. To rotate the chair, ensure both hands are used on the handle to control the product. Alternatively, it is possible to rotate the chair by applying a single brake, which will allow the user to rotate the chair around the castor. This manoeuvring must be done with a smooth, slow action to avoid discomfort to the patient. See section 5.2 on how to activate the brakes.

5.2 Brakes

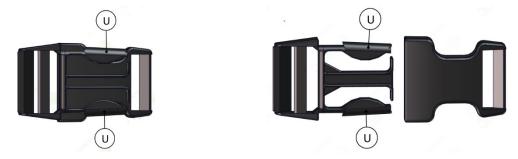
- A. The Smirthwaite Asiento chair has four braked castors.
- B. The castors should/can be applied when parking, to avoiding lateral movement, and using the chair and as an emergency stopping system.
- C. To apply the brake, simply press the lower end of the brake pedal down with your foot.
- D. To release the brake, simply press the top end of the brake pedal down with your foot.



5.3 Pelvic Lap Strap Buckle

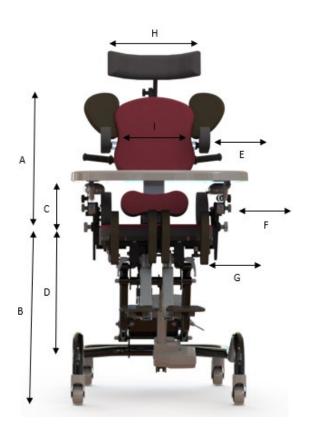
Below is a step-by-step instruction guide on how to operate the pelvic lap strap buckle.

- A. Press areas (U) to unlock the buckle and pull the two buckle parts apart.
- B. To fasten simply reconnect the two parts the buckle will 'click' and lock.



6.0 TECHNICAL SPECIFICATION

6.1 Chair Specification







The diagram(s) above include the relevant dimensions of the chair, for further details on the chair specification, see the table below. All dimensions are in millimetres unless otherwise stated.

		011		
		Size 1	Size 2	Size 3
	Age range	1-6 Years	6-12 Years	12-18 Years
Α	Back Rest Height	350 – 430	420 – 510	490-590
В	Seat Height From floor	290 – 565	290 – 565	490-740
С	Armrest height (min-max from seat)	110 – 325	110 – 325	110-325
D	Lower Leg Length (Seat to Footplate)	210 – 320	210 – 320	310-560
E	Lateral Supports Travel Adjustment	50	65	65
F	Hip Guide Travel Adjustment	70	70	70
G	Abduction Pad Travel Adjustment	50	50	50
Н	Adduction Pad Travel Adjustment	50	50	50
I	Chest Width	250 – 350	250 – 390	310-440
J	Armrest angle (Forwards/Backwards)	90° / 90°	90° / 90°	90° / 90°
K	Back Angle (Forwards / Backwards)	10° / 32°	10° / 32°	10° / 32°
L	Footrest Angle (Forwards/Backwards)	90° / 20°	90° / 20°	90° / 20°
M	Footplate Angle (Plantarflexion/Dorsiflexion)	45° / 25°	45° / 25°	45° / 25°
N	Seat depth	190 – 335	290 – 470	365 – 600
0	Abduction Angle	23°	23°	23°
Р	Adduction Angle	23°	23°	23°
Q	Seat Width	285	410	480
R	Tilt in Space (Forwards / Backwards)	10° / 20°	10° / 20°	10° / 25°
S	Tray size	660 x 440	660 x 440	660 x 440
Т	Seat Width Between Thighs	230 - 370	260 - 390	332 - 445

Dimensions	Size 1	Size 2	Size 3
Turning Circle	920mm	920mm	925mm
Overall Height	1170mm	1440mm	1600mm
Overall Width	550mm	550mm	615mm
Overall Width (with Quick Release Tray)	565mm	565mm	565mm
Ground Clearance	115mm	115mm	115mm
Front and Rear Castors Size	75mm	75mm	75mm

Weights	Size 1	Size 2	Size 3
Safe Working Load (SWL)	80 kg	80 kg	120kg
Full Product	55.2 kg	57.2 kg	56.5kg

Expected Product Lifetime

All chairs of timber construction are rated to a 7 year life expectancy. This is dependent on usage and compliance to maintenance.

Standards Applied

The standards that have been applied to the device are as follows:

- BS EN ISO 21856:2022 Assistive Products General requirements and test methods
- IEC 60601-1-1:2012 Basic Safety and Essential Performance
- IEC 60601-1-2:2014 Electromagnetic Disturbances
- IEC 60601-1-11:2010 Home Healthcare
- IEC 62366-11:2015 Usability Engineering
- ISO 10993-1:2020 Biological Evaluation of Medical Devices
- EN ISO 15223-1:2021 Medical Device Symbols
- BS ISO 20417:2021 Information Supplied by the manufacture

ENVIRONMENTAL

7.0 ENVIRONMENTAL - STORAGE & OPERATING CONDITIONS



The chair is intended for internal use within normal environmental conditions.

It is not intended to be used in environments where there are rapid changes in the environmental temperature and humidity during intended use.

The Asiento chair suffers little from any effects of lint, dust and light.

- Lint Due to there being no mechanical or electrical mechanisms on the Asiento chair, lint would not affect the chair working.
- Dust Due to there being no mechanical or electrical mechanisms on the Asiento chair, dust would not affect the chair working.
- Light –The Specification of the chair dictates that normal use would occur during ambient luminance 50 500 lux. Additionally, as the chair is designed for indoor use only, if required the user may wish to switch on room lighting.

7.1.1 Normal operating conditions

+5°C to +40°C (41°F to 104°F) at a relative humidity between 15% to 90% RH, non-condensing but not requiring a water vapour pressure greater than 50hPa and atmospheric pressure between 700hPa to 1060hPa

7.1.2 Shipping and storage conditions

- -25°C to +5°C (-13°F to 41°F) with any humidity level
- +5°C to +35°C (41°F to 95°F) at a relative humidity up to 90%,
- +35°C to 70°C non-condensing at a water vapour pressure up to 50hPa

During all transportation it is recommended that the chair remains in its original packaging.

It is recommended that the chair is stored in a cool, dry place out of direct sunlight. If cleaning is required after storage, please see section on 'Cleaning' of the user manual for instructions.

Shipping and storage conditions are also contained on Asiento Box Label:

ENVIRONMENTAL

8.0 DISPOSAL



When the chair has completed its life cycle and can no longer perform to its intended use safely the chair must be decommissioned by an approved service engineer. The following specifies the importance of correct disposal procedure including local laws and being environmentally friendly.



Please observe the local laws on recycling and respect the current laws for disposal within the community the device is being used within. If there is any uncertainty of the below guidelines, contact your local authorities to determine the proper method of disposal of potentially biohazardous parts and accessories. The relevant components utilised in the manufacture of the device that can be recycled at the end of the device life are:

Fully recyclables:	Consideration when Recycling:
Metal frame (Frame, Base)	Headrest Padding
Castors	Shoulder Protractors Padding
Initial packaging of the device (cardboard)	Swing Away Laterals Padding
Metallic fixing – screws etc.	Adduction Pads
Leg Rests	Adduction Pads
Arm Rests	Hip Guides Padding
Quick Release Tray	
Metal Accessories	



The product may be contaminated and has to be disinfected before recycling or disposal. See section on 'Cleaning' for details of how to do this.

FAULT FINDING

9.0 FAULT FINDING

Should a problem arise with the use of the Asiento chair, review the table below.

Find the fault and complete the recommended solution.

If the fault is not found and/or the solution does not correct the problem, contact your local Smirthwaite authorised dealer immediately – contact details are provided on the last page of this manual.

Fault	Action
Castors do not operate.	Ensure the brake has been fully disengaged, Check the castors are free running Check the castors are touching the ground.
Movement is compromised by excessive force required to move the chair	Check the castors are not fouled with debris that would restrict its movement (clean out, test and return to service).
Adjustment features loose/sliding (arm rests, foot rests, backrest, headrest, seat, shoulder protractors, laterals and removable tray	Ensure that the star handles are fully tightened in your preferred location. If the star handles are loose this allows the adjustments to move and adjust into unwanted locations. These features must always be set in position prior to use for the safety of the user.
Chair does not raise and lower or tilt in space as intended	Inspect the battery condition of the chair, ensure there is enough battery power to complete the action required, if this is not the issue, inspect the condition of the handset to ensure there is no damage along the length of the cord, following this the condition of the control box and actuators. If damaged, ensure to report this issue to your local authorised dealer. If the fault cannot be determined then do not use the chair and report a fault to your local authorised dealer.

10.0 GENERAL INSPECTION & MAINTENANCE

10.1 Service



No service is to be carried out on the Asiento chair while transferring a person to reduce the risk of injury.

Service must be completed by a Smirthwaite authorised service engineer.

Do not attempt to service the product yourself, or warranty is void.

To ensure the safety and continued good function of your chair, routine service must be performed. The Asiento chair should be serviced every 3 years to ensure the product required standard is maintained. Servicing must only be undertaken by a Smirthwaite Ltd. service engineer, or by a Smirthwaite Ltd. trained representative. The service history of the product should be documented each service in the Service Log at the back of this User Manual.

10.2 Nominal Service

Your product has a nominal service life of 7 years, during which full post-sales support will be available with regard to spares and servicing.

Product service life has been determined based upon the design complexity of product, and the anticipated exposure to normal use.

Good practice dictates all Smirthwaite Ltd. products have been designed and manufactured to high levels of safety and quality, and will meet requirements of normal use when maintained in line with our servicing recommendations.



If the product has been out of use for an extended period of time (6 months or more) it should always be serviced prior to being reissued. If the product has been subjected to 'heavy' or 'constant' use, the service should be reduced to half the recommended period.

Constant and/or heavy use is considered to be:

- Daily use above 7 hours' duration.
- Weekly use above 5 days' duration.
- Monthly use above 10 months per year.
- Use by a client who is at 90% to 100% of the maximum weight limit of the product. The maximum weight limit must NEVER be exceeded.
- Use by a client who is extremely active, either voluntarily or involuntarily.

10.3 Extending Nominal Service Life

At Smirthwaite Ltd. we are proud to produce products that have a reputation for quality and durability. We believe our products have the potential to provide benefits to our clients beyond the nominal service life documented above.

We will continue to provide full support beyond the nominal service life provided the following conditions are met:

- 1. A full service schedule has been maintained.
- 2. A full service and inspection is undertaken at the end of the nominal service life period.
- 3. The product is subsequently serviced annually (or biannually if under 'heavy/constant' use conditions).
- 4. Smirthwaite Ltd. reserve the right to limit support where parts/components are no longer available.

10.4 User Serviceable Parts

Please contact Smirthwaite Ltd. or your local dealer for information to assist service requirements on the Asiento – e.g. to ascertain the necessary information for replacement parts and components. Contact details are shown on the last page of this manual

Contact your local authorised Smirthwaite Ltd. dealer if you:

- Need more information.
- Have any questions about the use or service of your product.
- Notice any change in the performance.
- Want to report an unexpected occurrence.
- Want to arrange a service.
- Need to ascertain necessary information for replacement parts and components.

Contact details of your local Smirthwaite Ltd. dealer are shown on the last page of this manual.

10.5 Documentation/ Records

It is the responsibility of the current equipment owner to ensure the User Manual (As well as any further manuals for accessories fitted to the equipment) are handed over to the new owner at the time of exchange/sale.

It is the responsibility of the current equipment owner to ensure the service and inspection record form is kept up to date.

10.6 Daily Checks (Inspection) - To Be Completed By User

Inspection is to be completed prior to each use by the user of the Asiento chair.



Should any of the components in the table below fail the inspection, DO NOT use the chair.

Contact your local authorized dealer for service – contact details are on the last page of this manual.

Ensure all component inspections in the Table below are completed prior to each use of the chair.

Check List before Use

Component	Service/Inspection required
Generic	Visual inspection of the external of the chair. Significant damage that may affect the function of the chair along with a clear safety hazard is unacceptable. Check the labelling on the chair to ensure they are all still legible, this includes the Serial Number and other important markings. If labels are not legible, then contact your local authorised dealer immediately. Check all main nuts and bolts to see if they are loose, If they are not tight or you have concerns, then contact your local authorised dealer immediately. The product is not waterproof and is not intended to be exposed to water for elongated periods of time. Always ensure that the product is kept dry.
Castors and Wheels	Examine the products wheels and castors for signs of damage or wear, ensure they run freely and are not cracked. Check to see all castors are flat on the floor and chair is stable. Ensure the product is able to rotate freely with ease.
Brakes	Ensure the brakes function when activated. Ensure the chair can move freely when the brakes are deactivated. (Ensure they aren't rubbing on the wheels).
Legs	Ensure that the four legs are in contact with the floor at all times. Uneven legs are a safety hazard. Ensure that the product is used on a level surface. Examine the legs for any cracks or fractures which are a potential safety risk. Ensure that the legs are not bend or out of position.

Frame	Examine the full frame of the product for any cracks or fractures. Ensure the frame is solid and there are no loose attachments between the frame and the accessories or any other constructional part.
Footrest	Inspect the footrests for damage including cuts and breaks. Ensure that the footboard is fixed in position and does not slide back and forth, if this does occur, tighten the star handles on the underside of the footboard. Ensure that all the nuts and bolts that secure the footrest are secure. Inspect the footrest for any deformation due to fatigue. A badly deformed footboard must be replaced.
Seat Pad	Inspect the seat pad for damage including cuts and breaks. Ensure that all the nuts and bolts that secure the seat pad are secure. Inspect the seat pad for any deformation due to fatigue. A badly deformed seat pad must be replaced.
Arm Rests	Inspect the arm rests for damage including cuts and breaks. Ensure that the arm rests are in a fixed in position and aren't loose. Tighten the star handles to avoid unwanted movement. Ensure that all the nuts and bolts that secure the arm rests are secure. Inspect the arm rests for any deformation due to fatigue. A badly deformed arm rest must be replaced.
Back Rest	Inspect the back rest for damage including cuts and breaks. Ensure that the back rest is not sloped, the fixings on either side of the frame must be level prior to use. A sloped back rest is the result of an incorrect adjustment. Ensure that the back rest is in a fixed in position and isn't loose. The back rest should be locked in place into one of the angle configurations. Inspect the back rest for any deformation due to fatigue. A badly deformed back rest must be replaced.
Accessories	Ensure that all accessories used are in good condition. Ensure that there is no cuts and breaks, cracks or fractures to the accessory, any damage that may affect its function or safety. Ensure that all accessories are fixed onto the product correctly, ensure to follow the assembly instructions when assembling yourself. Ensure all fixings are secured and will not come undone during use of the product. Ensure that the accessory used is compatible with your product. Any harnesses used, ensure that they are not warn, no fraying is present and that the locking clips are functional.

10.7 Cleaning

Please follow the cleaning guidelines below; noting the frequency is appropriate with usage.



It is recommended to clean the Asiento chair and accessories before use by a different person, reducing the risk of cross—contamination.

10.7.1 General cleaning

The exterior of the Asiento chair can be cleaned using a damp soapy cloth for general cleaning duties. Please ensure the cloth is damp and not wet. Ensure the exterior of the chair is dry after cleaning. Dry using a clean dry cloth.

- Upholstery damp cloth and mild detergent.
- · Metal Parts damp cloth and mild detergent.

Key cleaning points include;

- Stubborn marks on the metalwork should be cleaned by using a soft brush.
- Do not soak or immerse the chair in water.
- The harness can be cleaned with a damp cloth. In cases of extreme soiling it can be machined washed at low temperature with mild detergent but must be drip dried.
- Store the chair in a cool dry place out of direct sunlight.



DO NOT use bleach, solvents, abrasives, synthetic detergents, wax polishes, antibacterial sprays or wipes.

For further information, please refer to MHRA or your NHS cleaning guidelines.

10.8 Final Inspection

When the service is complete:

- Remove any waste created as part of the service from the site.
- Confirm with the operator if the chair is safe to use and that it has been left in a working state. Isolate the chair if it is not safe to operate.



Incorrect use may result in personal injury or damage to objects.

WARRANTY

11.0 WARRANTY

Smirthwaite Ltd warrants the products detailed on your order to be free from defects in materials and workmanship for a period of 2 years from date of delivery. If a fault develops during the period, please call customer services by email or telephone 01626 835552 who will advise you on the best course of action. Possible action may be for us to arrange to send out one of our service engineers, or have the goods returned to us. Should a repair not be possible within the guarantee period we will replace the product for new or nearest equivalent product. In the unlikely event that we cannot repair or exchange we will refund in full.

This warranty is in addition to your legal rights. Goods will only be collected from the original delivery address.

A charge may be made where the goods cannot be repaired under the terms of the warranty. You will be advised before this is made.

T: +44 (0)1626 835552 E: info@smirthwaite.co.uk

12.0 CONTINUOUS IMPROVEMENT

Smirthwaite Ltd are committed to continuous improvement to their product range. Should you have any suggestions or comments please send them to our product design department at: info@smirthwaite.co.uk

Smirthwaite Ltd reserve the right to change the specification or material without prior notice.

For catalogues, help and further information on our products please contact us at: Smirthwaite Ltd 16 Wentworth Road, Heathfield, Devon.TQ12 6TL

T: +44 (0)1626 835552 E: info@smirthwaite.co.uk W: www.smirthwaite.co.uk

SERVICE DOCUMENTATION

13.0 SERVICE RECORD HISTORY

Complete this record after each service, repair inspection and/or maintenance.

13.1.1 Product Information

Model	
Size	
Date of Manufacture	
Serial Number	

13.1.2 Service & inspection record for

Date	Procedure	Service Personnel

^{*} Photocopy additional pages as required *

Date	Procedure	Service Personnel

Disclaimer

While every effort has been made to ensure the accuracy of information contained in this user manual, no liability can be accepted by Smirthwaite Ltd for any errors or omissions. Smirthwaite Ltd operates a policy of continuous improvement. Specifications and other data are subject to change without notice.





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