



User Manual
IndiGO

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1.0 SAFETY INSTRUCTIONS AND WARNINGS

1.1 Introduction

The information in this manual is important to your safety.



Please read and understand this manual in its entirety before using your IndiGO chair.

**If you require larger print or videos – these are available on the Smirthwaite website:
www.smirthwaite.co.uk/product/IndiGO/**

The information in this manual is important for the safety of anyone near the IndiGO chair and must be read and understood to help prevent injuries. It is also crucial to the proper operation and maintenance of the IndiGO chair.

Store this manual with the documents included with the chair. The IndiGO chair is designed to be used in conjunction with approved accessories. Please refer to any user guides supplied with these components while reviewing this manual.

Contents of this manual are subject to change without prior notice.



Unauthorised modifications on any Smirthwaite product may affect its safety. The manufacturer will not be held responsible for any accident, incident or deficiencies of performance that occur as a result of any unauthorised modification to its products.

1.2 Service and Support

To ensure the safety and continued good function of your product, routine service must be performed on your IndiGO chair.

For further details, see section 6.0 General Inspection and Maintenance'

As well as inspections and simple checks completed by the user, every 1 year(s) a service must be completed by Smirthwaite Ltd. authorised trained service staff.

















Contact your local authorised Smirthwaite dealer if you:

- Need more information.
- Have any questions about the use or maintenance of your IndiGO chair.
- Notice any change in the performance of your chair.
- Want to report an unexpected occurrence.
- Want to arrange a service.

Contact details of your local Smirthwaite dealer are shown on the last page of this manual.

SAFETY INSTRUCTIONS AND WARNINGS

1.3 Symbols Used

	Consult instructions before use		Caution
	Class II Equipment - electrical equipment in which protection against electric shock does not rely on basic insulation only	SWL	Safe Working Load represents the maximum load rated for safe operation
	Manufacturer		Date of manufacture
	Packaging indicator – This way up		Packaging indicator – Keep dry
	Serial number		For internal use only
	Please observe local laws on recycling	IP_{N₁}N₂	Degree of protection provided by enclosure. N ₁ : Ingress of particles N ₂ : Ingress of water
	Temperature range		Humidity range
	Type 'B' applied part		Type 'BF' applied part
	Medical Device		Authorised representative in the European Community

1.4 Contraindications/Limitations

There are no known “contraindications” associated with the usage of the IndiGO chair and its accessories, provided they are used as per manufacturer’s recommendations and guidelines.

Smirthwaite Ltd. does not recommend a required number of care givers for the use of our products. This information and recommendation can only be provided after a thorough

SAFETY INSTRUCTIONS AND WARNINGS

personalized, case specific assessment, as there are many factors that can influence these decisions.

1.5 Intended Use



For internal use only.

Intended to provide postural support.



1.5.1 Intended User

The IndiGO has been designed for use by a child's carer, therapist, and/or teaching staff who will maintain and clean the chair as per the recommended guidelines in section 7.0 Cleaning. Under their care, they will be responsible for helping the child in and out of the seat and their safety when sitting in the IndiGO.

The IndiGO is designed to be checked and adjusted by a therapist to ensure the child is seated correctly.

1.6 Chair Operating Environment

The IndiGO chair is suitable for use within the professional health care facility environment as well as the home health care environment.

The chair is not intended to be used in environments where there are rapid changes in the environmental temperature and humidity during intended use.

Based on research conducted during the concept stage, the following statements apply. See Usability Technical File.

The IndiGO is intended for indoor use only; the normal operating conditions are as follows:

- A. Temperature: 41°F to 86°F (+5°C to 40°C)
- B. Relative Humidity: 15 to 90%, non-condensing, but not requiring a water vapour pressure greater than 50hPa.
- C. Atmospheric Pressure: 700hPa to 1060hPa.
- D. Ambient luminance 50 – 500 lux.
- E. Viewing distance: 0 metre to 1.5 metre

1.6.1 Frequency of use:

The IndiGO can be used without any frequency restrictions.

1.7 Chair Essential Performance

The essential performance of the chair is defined as:

Support patients who require minimal levels of postural support when seated.

1.8 Vicinity to Other Equipment

Use of this equipment stacked with other equipment should be avoided, unless the equipment is an approved accessory.

Contact your local authorised dealer if assistance is required – contact details on the last page of this manual.

1.9 Incident Reporting

If, during the use of this device or as a result of its use a serious incident has occurred, please report it to the manufacturer and the competent authority of the member state in which the user and/or patient is established.

1.10 Additional Warnings and Safety Notices

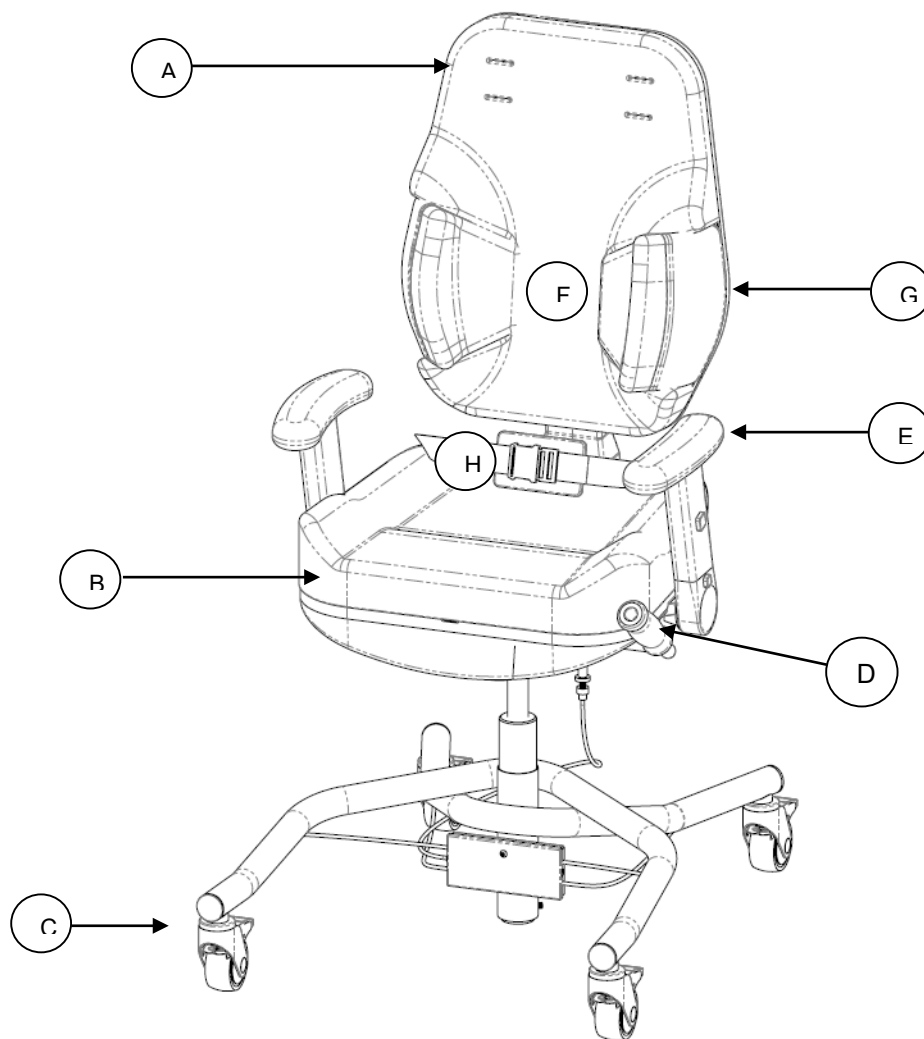
- The user should NOT be left unattended whilst in the chair. Always ensure a responsible therapist or carer is in attendance.
- If you believe the chair or any fitted accessory to be faulty at any time, **DO NOT USE** – contact Smirthwaite Ltd. by telephone on +44 (0)1626 835552
- The therapist should be familiar with the methods of adjustment and have completed all adjustments appropriately to meet the needs of the child before transferring the child onto the chair.
- The chair is **ONLY** to be used indoors on a flat level surface.
- Do not exceed user maximum weight limits. Refer to section 1.5 'Intended Use'.
- Always fasten the pelvic strap and any other straps provided with the chair.
- Regular maintenance checks and cleaning are essential for the safe use of this equipment. Refer to section 6.0 General Inspection and Maintenance.
- Always keep this product away from naked flames, cigarettes and sources of heat including open fireplaces, radiators, heaters.
- **DO NOT** fit parts or accessories of other manufacturers to this product unless authorised to do so in writing by Smirthwaite Ltd. Failure to follow these instructions will not only invalidate the guarantee but could make the chair dangerous to use.
- Smirthwaite Ltd will not accept liability for any injury or damage incurred through such malpractices. Any repairs required must be carried out by Smirthwaite Ltd authorised personnel.
- Lap straps and harnesses must be appropriate and safe for the user and the users clothing. Lap straps and harnesses must be checked every time the chair is used to ensure they are fitted as prescribed by the clinician, take account of the users clothing and are tightened so that the user cannot sustain injury. Checking the fit of lap straps and harnesses must be done with the user in the chair and should be undertaken as soon as the users sits in the chair.

2.0 COMPONENTS/KEY PARTS

2.1 Key Parts

When delivered, the chair will be supplied fully assembled except for the attachment of any special accessories ordered. Export orders may require the chair to be fully assembled, which takes approximately 2 minutes. If in any doubt, always seek advice. Always turn hand wheels, levers and screws clockwise to tighten or anti-clockwise to loosen. Conveniently packaged in a single box the following components are included with your new IndiGO chair:

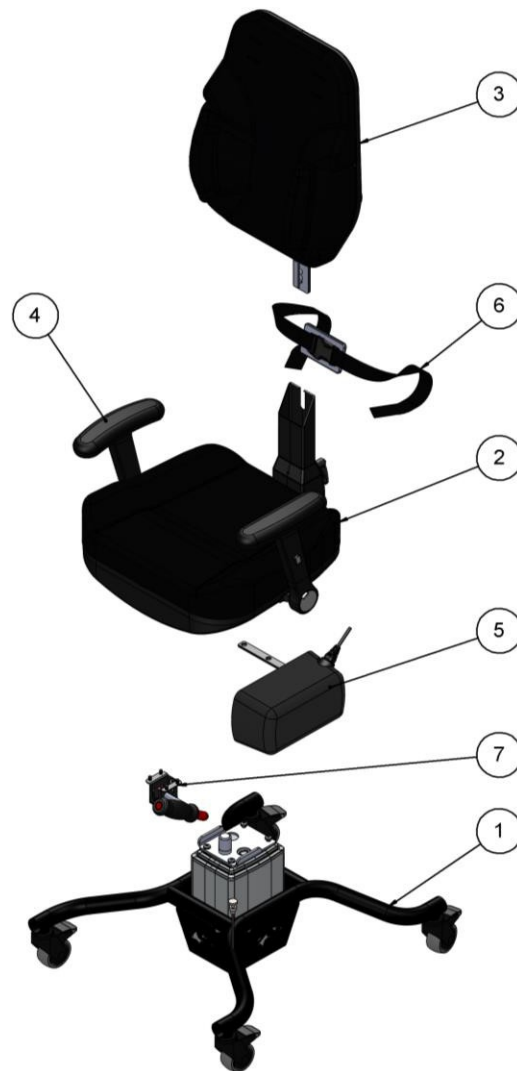
2.1.1 Standard



- A. Backrest
- B. Seat
- C. Castors, with brakes
- D. Brake lever
- E. Arm rest (may differ as of serial no. 118817)
- F. Lumbar prompt
- G. Thoracic support
- H. Lap strap

2.1.2 Hi-Lo

1. Electric HiLo Chassis
2. Seat Capsule
3. Backrest
4. Armrests
5. Footrest
6. Battery Pack
7. Pommel
8. Lap Strap
9. User operated brakes



Please see above to familiarise yourself with the components of the IndiGO chair. The image above shows the key components of the IndiGO chair. If you have not received all the components contact your local Smirthwaite dealer immediately – contact details are provided on the last page of this manual.

If your order has been supplied as a custom kit, please ensure you follow both the instructions documented in this document and any additional instructions supplied. Please take note of any instructions on the packaging/box when unpacking. Once the chair has been carefully unpacked, please check all parts.

2.2 IndiGO Configurations



Standard



Hi-Lo

	Size 4 Code	Size 5 Code	Size 6 Code
Standard Seat & Low Back	11114	11115	11116
Standard Seat & Low Back On A Hi-Lo Base	11134	11135	11136
Standard Seat & High Back	11214	11215	11216
Standard Seat & High Back On A Hi-Lo Base	11144	11145	11146
Office Version Low Back	12114	12115	12116
Office Version High Back	12214	12215	12216

Smirthwaite Ltd. will document and maintain a record of the original product configuration at the time of first sale. Smirthwaite Ltd. will not be held responsible for any subsequent changes to this configuration unless authorized to do so in writing by Smirthwaite Ltd.

It is the equipment owner's responsibility to maintain their own records of changes to the equipment configuration and to be able to provide such records to subsequent owners to maintain traceability.

We recommend an inspection/service by a Smirthwaite Ltd. Service Engineer (or Smirthwaite Ltd. trained engineer) whenever a significant change is made to product configuration to ensure the product is safe to use. If in any doubt, ALWAYS seek ADVICE.

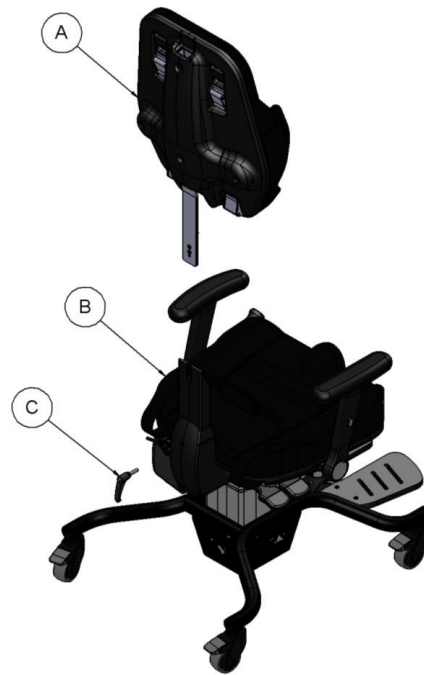
2.3 Packaging

- When delivered, the chair will be supplied fully assembled except for the attachment of any special accessories ordered.
- If your order has been supplied as a custom kit, please ensure you follow both the instructions documented in this IFU **and** any additional instructions supplied.
- Please take note of any instructions on the packaging/box when unpacking.
- Once the chair has been carefully unpacked, please check all parts.

2.4 Unpacking Your IndiGO

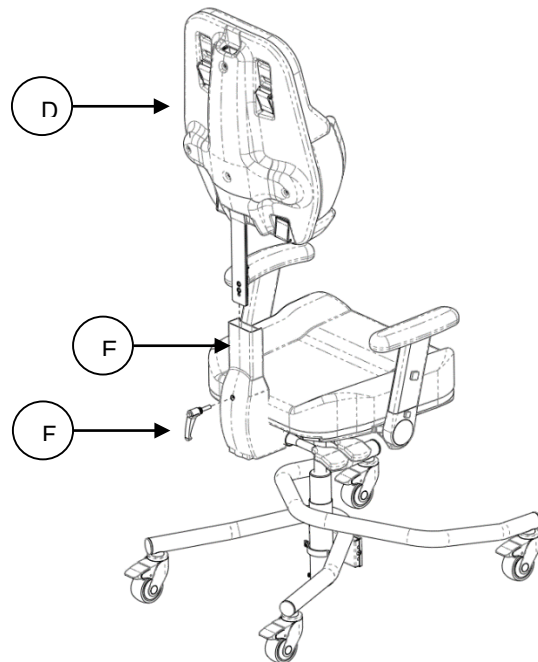
2.4.1 Hi-Lo

- When delivered the product will be supplied with the back rest (A) removed.
- Unwind lever (C) and insert back rest (A) into the back mechanism (B) – ensure it is inserted fully.
- Tighten lever (C) to secure the back rest into place.
- If you have specified accessories at the time of order, your IndiGO HiLo may be supplied with these factory fitted.
- Alternatively, please refer to Section 6.0 for details of how to fit and adjust your accessories prior to use



2.4.2 Standard

- When delivered the product will be supplied with the back rest (D) removed.
- Unwind lever (F) and insert back rest (D) into the back mechanism (E) – ensure it is inserted fully.
- Tighten lever (F) to secure the back rest (D) into place.



3.0 INSTALLATION

When delivered, the chair will be supplied fully assembled except for the attachment of any special accessories ordered. Always turn hand wheels, levers and screws clockwise to tighten or anti-clockwise to loosen.



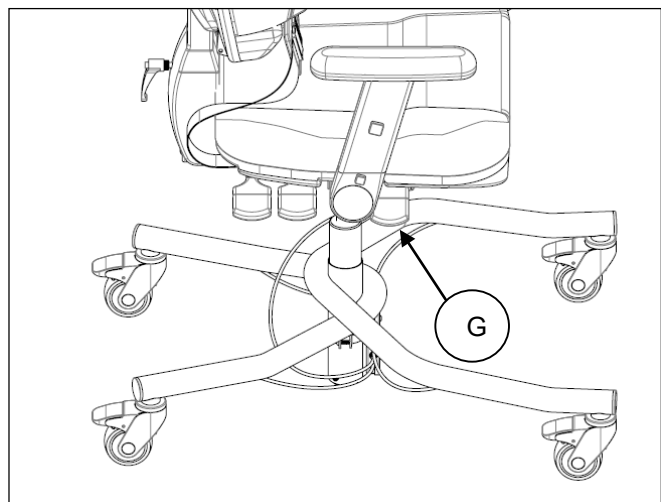
3.1 Adjustments

3.1.1 Seat Height

3.1.1.1 Standard

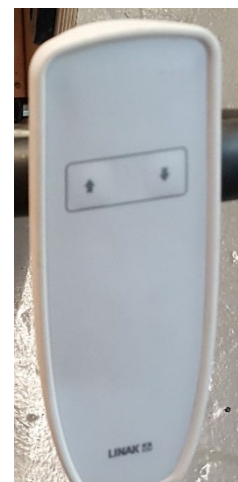
To raise or lower the seat:

- To raise the seat height, lift the hand lever (G) on the right hand-side of the seat and allow the seat to rise under the gas assist – in order for the seat to rise, the user weight must be removed.
- To lower the seat height, lift the hand lever (G) whilst sat in the seat and release the lever once at the desired height setting.



3.1.1.2 IndiGO Hi-Lo

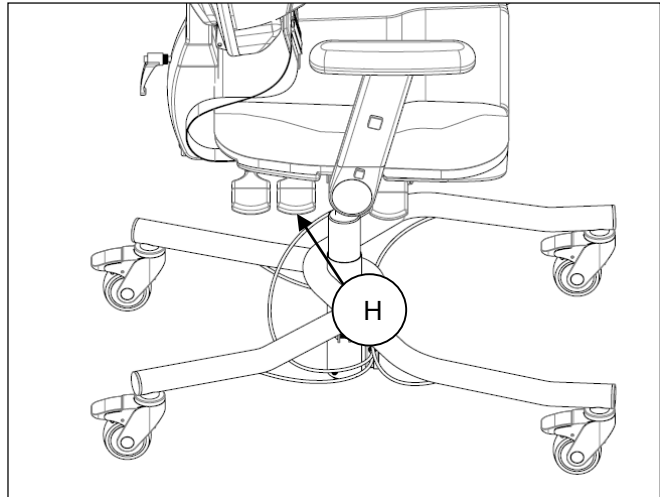
- The height of the chair can be altered by using the 'Actuator Control Pad' which is hooked onto the push handle of the chair. This pad can be unhooked and can be moved to a more suitable position if required.
- Push either the 'Up' arrow or the 'Down' arrow to move the chair the required height. Only press one arrow button at a time.



3.1.2 Seat Angle

To adjust the tilt angle of the seat:

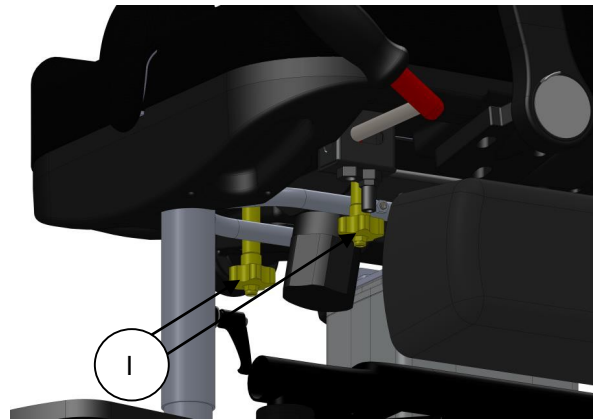
- Lift the front lever (H) on the side of the chair to unlock the tilt mechanism.
- Adjust the seat tilt to the desired position.
- Push the lever back down to lock the seat in the desired position.



3.1.3 Depth

To move the seat base backwards or forwards:

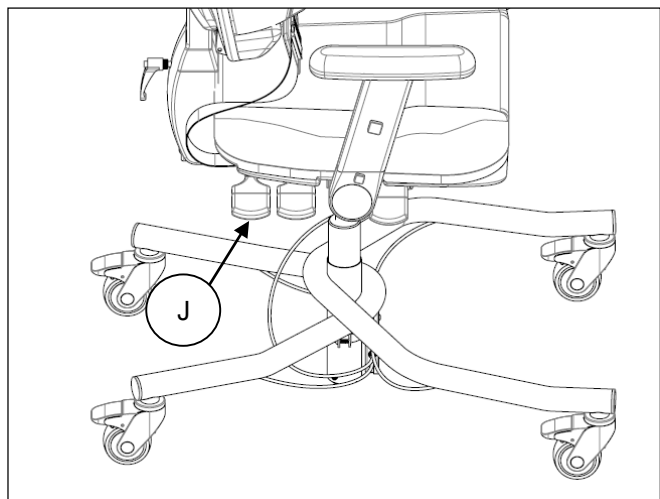
- Locate the 2 hand wheels (I) underneath the seat base and loosen them.
- Slide seat to the desired position.
- Ideally allow 25mm gap between the back of knee and the edge of the seat.
- Tighten the 2 hand wheels to secure in position.



3.1.4 Back Recline

To set the angle:

- Lift the hand lever (J) to unlock the tilt mechanism.
- Adjust the back recline to the desired angle.
- Lock the hand lever (J) to secure the back into the desired position.



3.1.5 Back Rest Height

To raise the backrest:

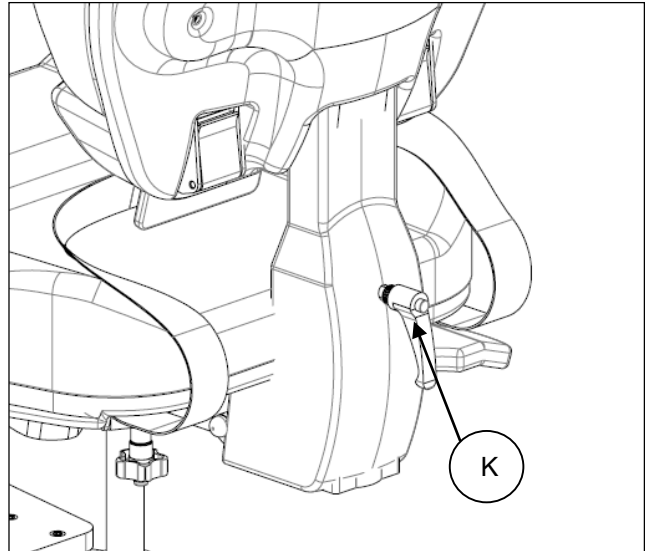
- Loosen lever (K) found on rear of seat by turning anti-clockwise
- Lift the backrest to the desired height; there are a series of back height 'steps' that be selected.

To lower the backrest:

- Raise the backrest by lifting to the maximum setting; the backrest will then slide to the minimum setting, permitting reselection of the desired height.

To secure at desired height setting:

- Tighten lever (K) found on rear of seat by turning clockwise



3.1.6 Back Lumbar Prompt

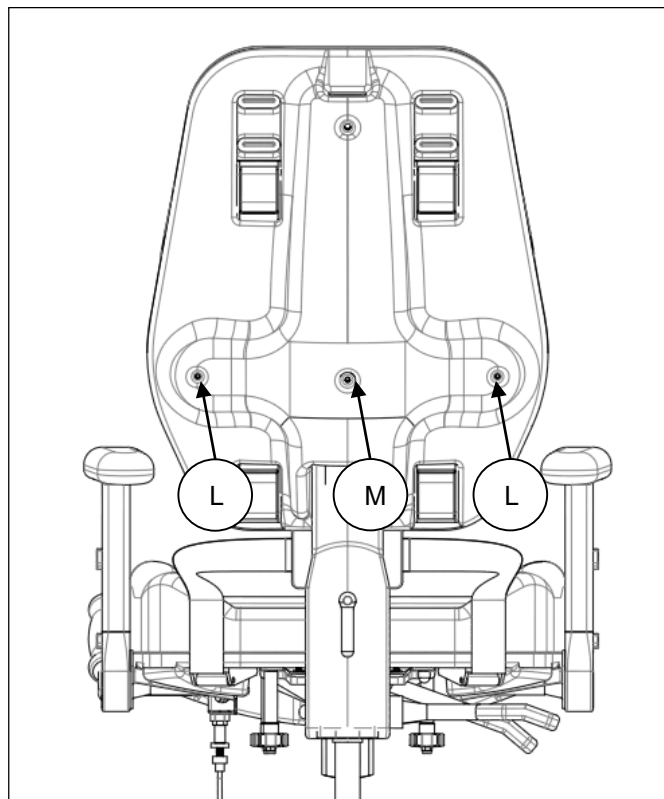
To set the lumbar:

- Insert the hex key into the adjustment socket (M) and turn clockwise or anti-clockwise to set the depth of lumbar support required for your client's need.

3.1.7 Thoracic Support

To set the level of thoracic support:

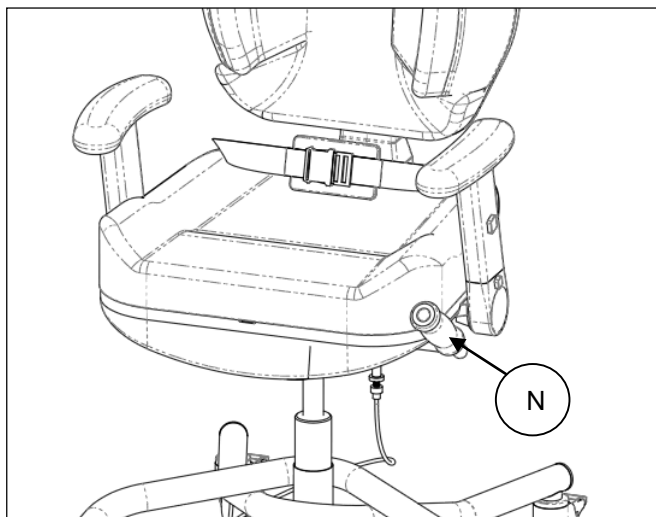
- Insert the hex key into the adjustment sockets (L) and turn clockwise or anti-clockwise to set the angle of thoracic support required for your client's need.
- Each thoracic support can be adjusted independently.



3.1.8 User Operated Brakes

3.1.8.1 User Operation

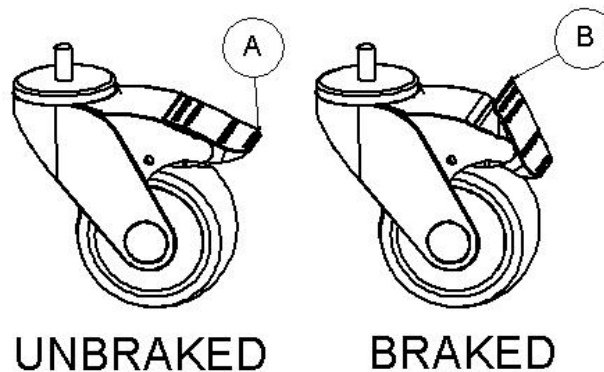
- To apply the brakes, simply push the lever (N) downwards.
- The brakes can then be locked in the 'on' position by parking the lever – simply push the lever away from the seat cushion when it has reached its fully downward position.
- To release the brakes, pull the lever toward the seat to release from its park position.
- The lever is sprung-loaded; once it is released it will automatically return to its top position



3.1.8.2 Carer Operation

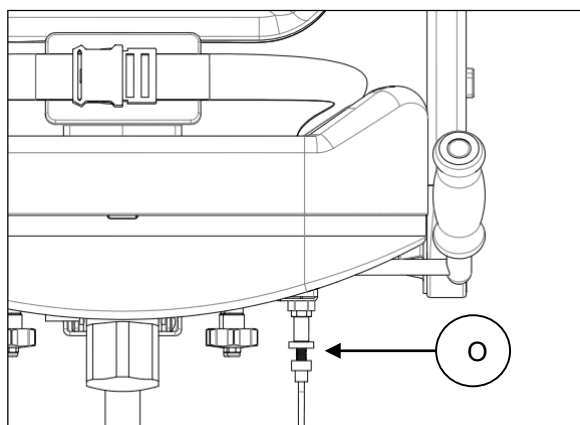
The IndiGO has been designed to permit any of the castors to be independently applied or released by a carer, using each individual castor foot pedal

If the user is having difficulty operating the brake system, check that the brake pedal on each castor is in the 'un-braked' position as shown below (A)



3.1.8.3 Brake System Adjustment

- Adjustment of the brake mechanism is possible by rotating the adjustment knob (O) that can be found underneath the seat cushion.
- The IndiGO will be supplied pre-adjusted for optimum; adjustment is only needed if the mechanism performance degrades over long term use.



3.1.9 Armrests

3.1.9.1 Height

To raise or lower the armrests:

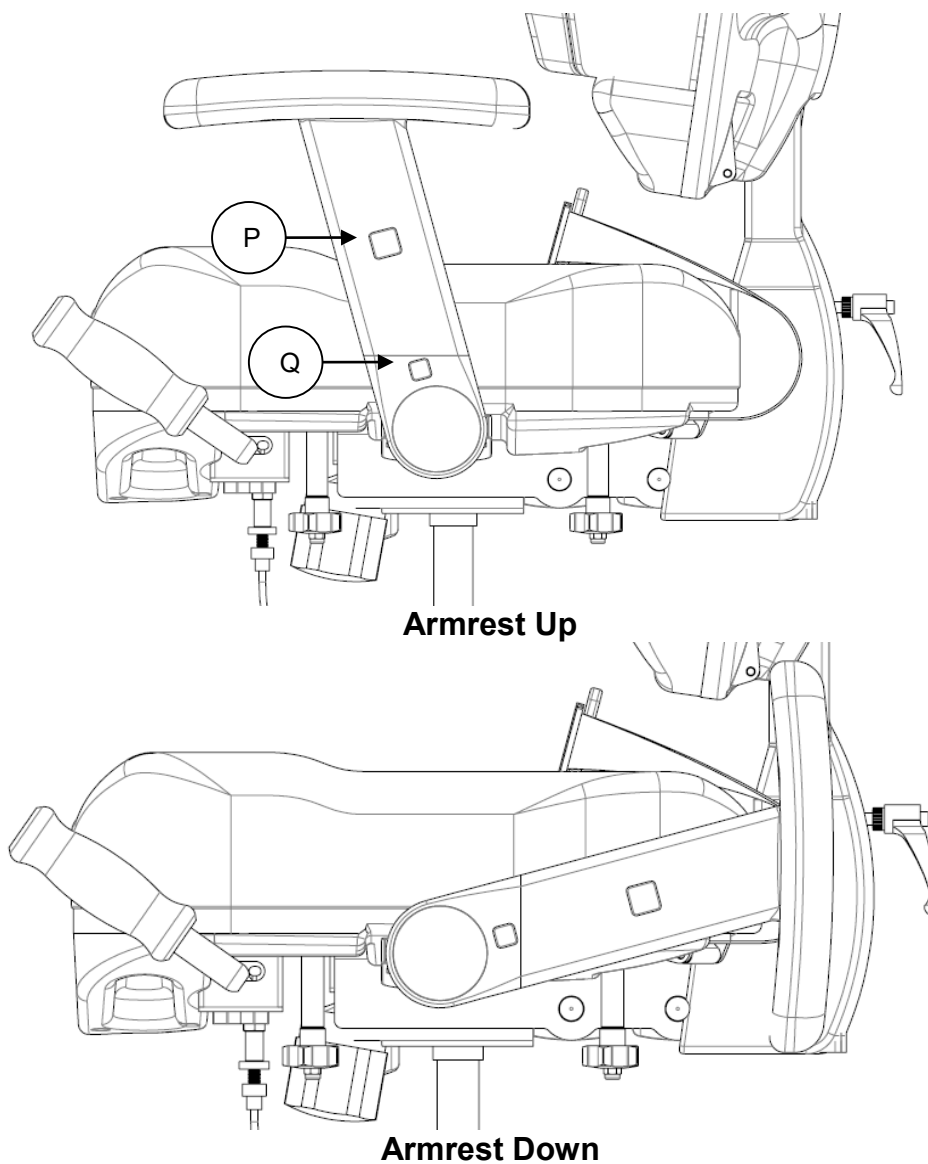
- Press and hold button (P).
- Slide armrests to desired position.
- Release button (P) to lock.
- Repeat on opposite side, as necessary.

3.1.9.2 Rotation

To swing the armrest away for ease of transfer:

- Press and hold button (Q).
- Rotate armrest rearwards.
- To restore the armrest to the vertical position, simply swing forward.

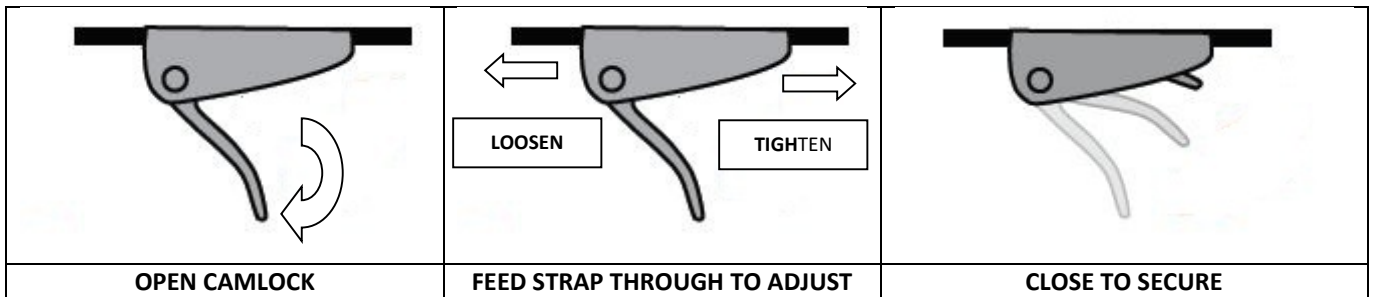
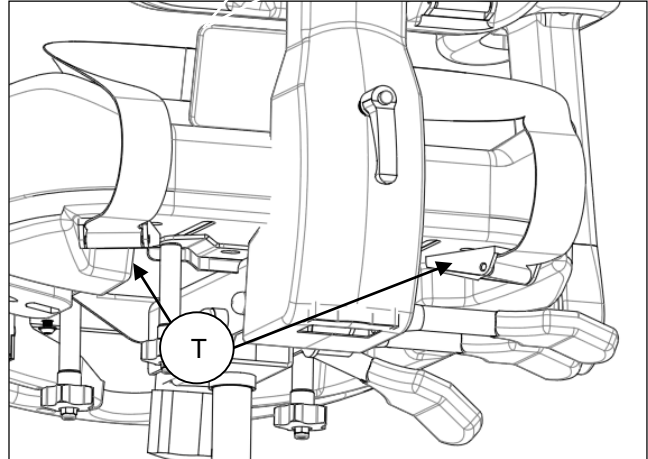
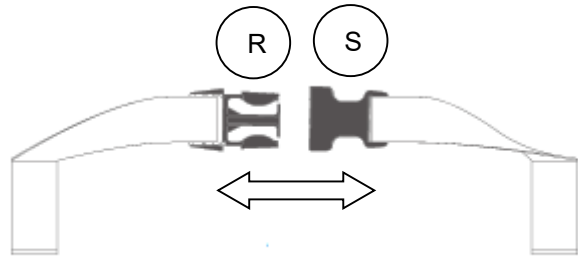
There should be a 'click' to indicate the armrest is now locked in the vertical position.



INSTALLATION

3.1.10 Pelvic Strap

- The IndiGO is supplied with a 2 point pelvic padded lap strap as standard.
- The buckle is secured by pushing the male plug (R) into the female receiver (S).
- To release the buckle, press both sides of the male plug.
- To alter the length of the pelvic strap, simply adjust the amount of strap that is fed through the cam-lock fasteners, which are located under the seat base at the rear (T).



4.0 COMPATIBLE ACCESSORIES

The IndiGO chair comes with a variety of compatible accessories. These accessories and part codes are listed below (Table 2);

Accessories	Size 4 Code	Size 5 Code	Size 6 Code
Flip-Up Footrest	FR055	FR055	FR055
Pommel	PL035	PL035	PL035
Flat Headrest	HT026	HT026	HT026
Multi-Grip Headrest	HT027	HT027	HT027
IndiGO Teenage Harness	HN243	HN243	HN243
IndiGO Teenage Harness With The Zip	HN244	HN244	HN244

Table 1

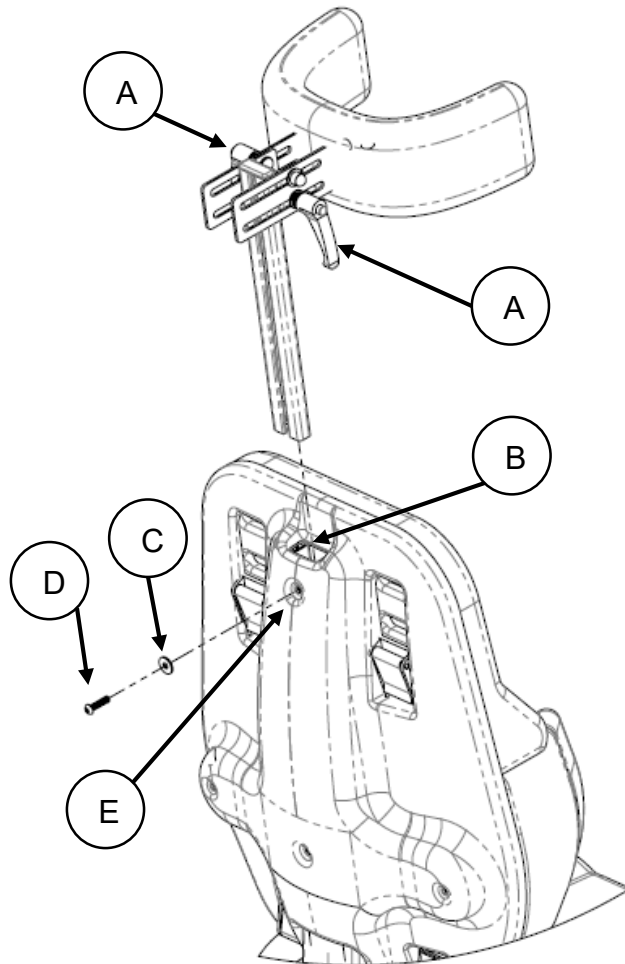
1. Multi-grip head rest
2. Flat head rest
3. Pommel
4. Flip-up footrest



4.1 Headrests

4.1.1 Fitment

- Insert the head rest stem into the socket located on the rear of the seat back (B).
- Take the M6 x 20mm screw (D) and washer (C) and insert the screw through aperture (E) and into the head rest stem to secure in place.



4.1.2 Height

- Loosen the M6 x 20mm screw (D) and slide the head rest to desired height.
- Tighten the M6 x 20mm screw (D) to secure in place.

4.1.3 Depth & Angle

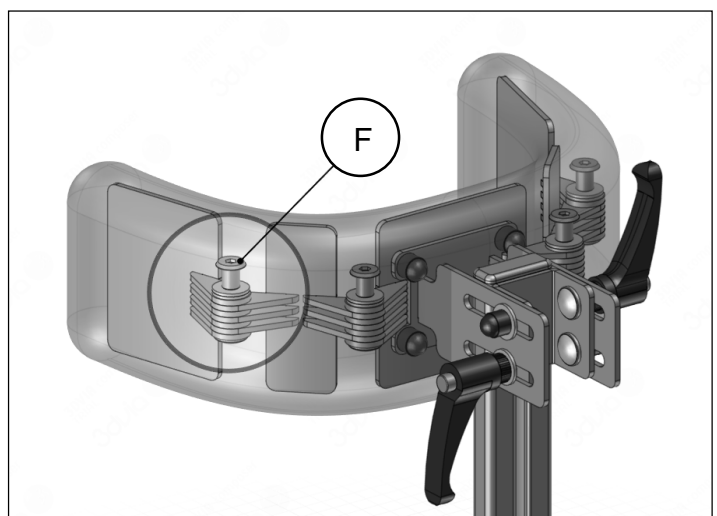
To change the depth or angle of the headrest:

- Loosen the two lever locks (A).
- Slide/angle the headrest to desired position.
- Tighten the two lever locks (A) to lock.

4.1.4 Headrest Profile/Shape

To alter the profile (shape) of the headrest (*Multi Grip Head Rest Only*):

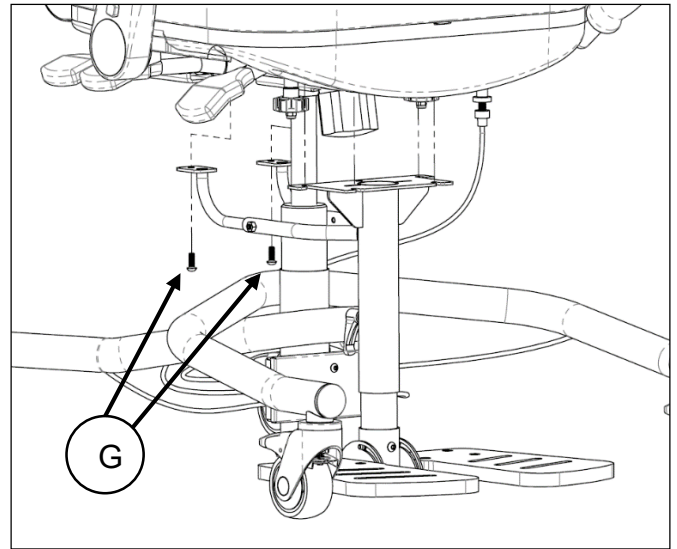
- Locate and unzip the cover of the headrest.
- Using the hex key, loosen the bolts that secure the individual headrest elements (F).
- Position/shape the headrest elements to suit your client's needs.
- Tighten the headrest elements (F) to lock into the desired profile (shape).
- Zip the cover shut on the headrest to complete.



4.2 Flip-Up Footrest

4.2.1 Fitment

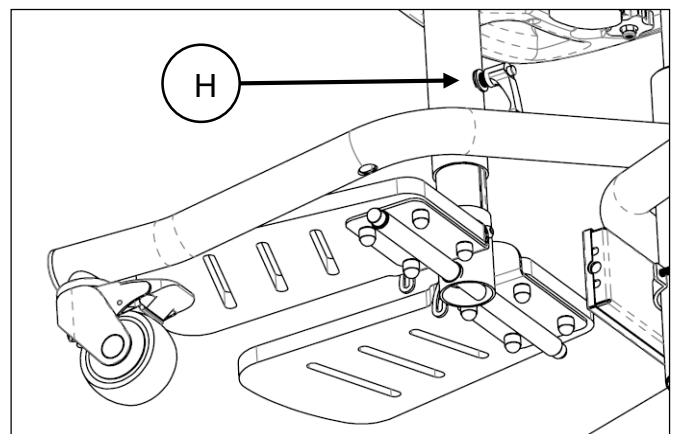
- The foot rest assembly is attached to the underside of the seat base by 6 screws (M6 x 16mm). Four of these will already be fitted to the underside of the seat by the factory.
- Using the hex key provided, ensure the four screws fitted to the underside of the seat are loose and then offer up the foot rest.
- Slide the foot rest assembly forward to engage with the four screws and then tighten to secure into place.
- Insert two further screws (G) at the rear to finish the assembly.



4.2.2 Height

To raise the foot rest height:

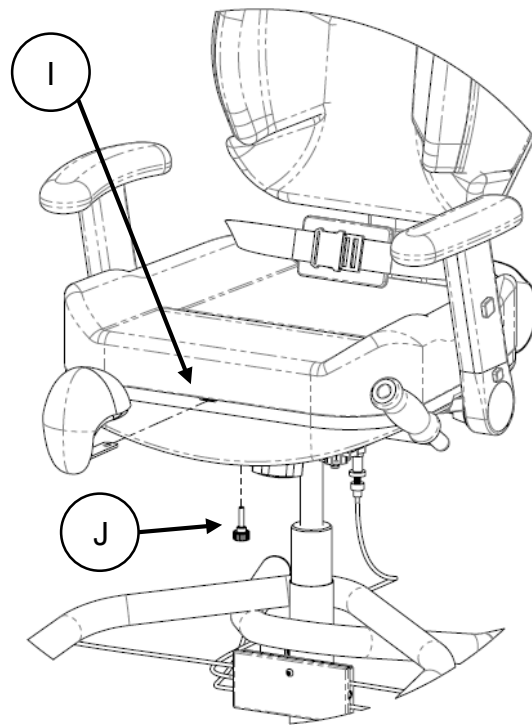
- The footrest assembly can be adjusted for height position by loosening the lever (H).
- Ensure lever (H) is securely tightened before using the chair.
- Each foot plate can be stored vertically (flipped up) to aid transfer in and out of the Indigo.



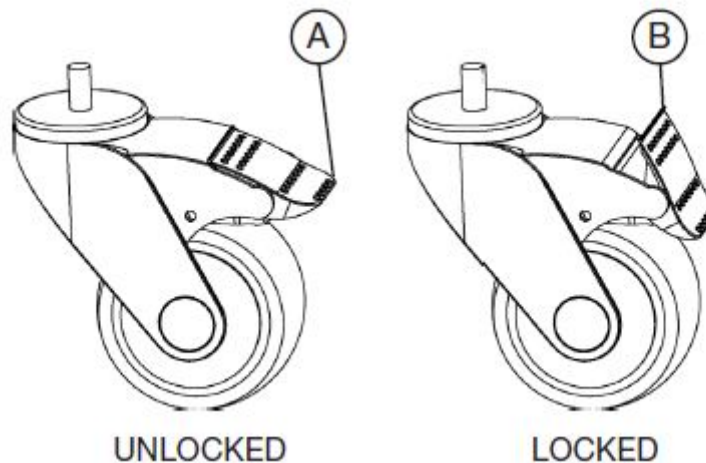
4.3 Pommel

4.3.1 Fitment

- Insert the Pommel through the slot on the front face of the seat (I) and secure in place on the underside of the chair using the grip knob (J)



Always lock the castors when attaching items or making adjustments. To lock, apply foot to point (A), to unlock apply foot to point (B).



LAP STRAPS & HARNESSSES SAFETY NOTICE

Lap straps and harnesses must be appropriate and safe for the user and the users clothing.

Lap straps and harnesses must be checked every time the chair is used to ensure they are fitted as prescribed by the clinician, take account of the users clothing and are tightened so that the user cannot sustain injury.

Checking the fit of lap straps and harnesses must be done with the user in the chair and should be undertaken as soon as the users sits in the chair.

5.0 TECHNICAL SPECIFICATION

5.1 Chair Dimensions



Standard



Hi-Lo

	Size 4	Size 5	Size 6
Seat Height From Floor (mm)	490 – 650		
Seat Height From Floor Using Hi Lo Base (mm)	510 – 760		
Seat Depth (mm)	340 – 420	390 – 470	440 – 520
Seat Width (mm)	440	490	
Seat Angle (Prone - Supine)	87° – 100°		
Back Angle (Prone - Supine)	90° – 105°		
Low Back Height (mm)	420 – 500		
High Back Height (mm)	560 – 640		
Headrest Height From Top Of The Backrest (mm)	100 – 200		
Armrest Height (mm)	190 – 250		
Seat To Footrest (mm)	340 – 490		
Footprint (mm)	900 x 740		
Max User Weight (kg)	100		
Product Weight (kg)	27	30	32

Table 3

5.2 Environmental - Storage and Operating Conditions

The chair is intended for internal use within normal environmental conditions.

It is not intended to be used in environments where there are rapid changes in the environmental temperature and humidity during intended use.

The IndiGO chair suffers little from any effects of lint, dust and light.

- Lint – Due to there being no mechanical or electrical mechanisms on the IndiGO chair, lint would not affect the chair working.
- Dust – Due to there being no mechanical or electrical mechanisms on the IndiGO chair, dust would not affect the chair working.
- Light –The Specification of the chair dictates that normal use would occur during ambient luminance 50 – 500 lux. Additionally, as the chair is designed for indoor use only, if required the user may wish to switch on room lighting.

5.2.1 Normal operating conditions

+5°C to +40°C (41°F to 104°F) at a relative humidity between 15% to 90% RH, non-condensing but not requiring a water vapour pressure greater than 50hPa and atmospheric pressure between 700hPa to 1060hPa




5.2.2 Shipping and storage conditions

-25°C to +5°C (-13°F to 41°F) with any humidity level
 +5°C to +35°C (41°F to 95°F) at a relative humidity up to 90%,
 +35°C to 70°C non-condensing at a water vapour pressure up to 50hPa

During all transportation it is recommended that the chair remains in its original packaging.

It is recommended that the chair is stored in a cool, dry place out of direct sunlight. If cleaning is required after storage, please see section 7.0 Cleaning of the user manual for instructions.

Shipping and storage conditions are also contained on IndiGO Box Label:

SN	<input type="text"/>		<input type="text"/>	 a person healthcare company
REF	<input type="text"/>	  MD - Medical Device		
Product:	<input type="text"/>			SWL: <input type="text"/>
				Built By: <input type="text"/>
	Smirthwaite Ltd, Heathfield, Newton Abbot TQ12 6TL			
EC REP	European Healthcare & Device Solutions (Ireland) Ltd, Stratton House, Bishopstown Road, Cork, Ireland.			
Manufactured in the UK Removal of this label will invalidate the warranty				

5.3 Standards Applied

The standards that have been applied to the device are as follows:

- BS EN ISO 12182:2012 (Assistive products for persons with disability. General requirements and test methods).
- IEC 62366:2015 (Application of usability engineering to medical devices).
- BS EN ISO 15233-1 :2016 (Medical devices — Symbols to be used with medical device).

5.4 Disposal



Please observe the local laws on recycling and respect the current laws for disposal within the community the device is being used within. If there is any uncertainty of the below guidelines, contact your local authorities to determine the proper method of disposal of potentially bio-hazardous parts and accessories.

6.0 GENERAL INSPECTION AND MAINTENANCE



No maintenance is to be carried out on the chair while in use to reduce the risk of injury.

The user will not require any tools when completing their inspections.

When completing services, the authorised service engineer will provide their own tools, including:

1 x set of metric Allen keys.

6.1 Daily Checks - To Be Completed by User

Prior to each use the IndiGO chair must be inspected visually.



Should any of these items fail the inspection, DO NOT use the chair.

Contact your local authorized dealer for service – contact details are on the last page of this manual.

Visually check for the following:

- Check the tray (if supplied) to ensure no parts are loose or damaged.
- Check all upholstery for signs of wear and tear.
- Check that the hand wheels tighten correctly, and are not cross-threaded or damaged.
- Check that the leg screws are present and are tightened correctly.
- Check all straps for fraying, and that buckles are not missing/damaged.
- Check the strap is securely fastened to the poppers on the underside of the chair.

6.2 Battery Charging

Apply the brakes to the castors before charging. Also do not use the chair whilst charging.

- When the battery is low a buzzer will sound. When this happens plug the charging cable into the socket on the battery pack assembly on the push handle of the chair.
- Plug the other cable into a mains socket and turn on to begin charging the battery.
- The battery will become fully charged in approximately 6 hours.

6.3 Service Interval

The IndiGO chair should be serviced every 1 year(s). Servicing must only be undertaken by a Smirthwaite Ltd. service engineer, or by a Smirthwaite Ltd. trained representative.

6.4 Nominal Service Life

Your product has a nominal service life of 7 years, during which full post-sales support will be available with regard to spares and servicing.

Product service life has been determined based upon the design complexity of product, and the anticipated exposure to normal use.

Good practice dictates all Smirthwaite Ltd. products have been designed and manufactured to high levels of safety and quality, and will meet requirements of normal use when maintained in line with our servicing recommendations.



If the product has been out of use for an extended period of time (6 months or more) it should always be serviced prior to being reissued. If the product has been subjected to 'heavy' or 'constant' use, the service should be reduced to half the recommended period.

Constant and/or heavy use is considered to be:

- Daily use above 7 hours' duration.
- Weekly use above 5 days' duration.
- Monthly use above 10 months per year.
- Use by a client who is at 90% to 100% of the maximum weight limit of the product. The maximum weight limit must NEVER be exceeded.
- Use by a client who is extremely active, either voluntarily or involuntarily.

6.5 Extending Nominal Service Life

At Smirthwaite Ltd. we are proud to produce products that have a reputation for quality and durability.

We believe our products have the potential to provide benefits to our clients beyond the nominal service life documented above.

We will continue to provide full support beyond the nominal service life provided the following conditions are met:

1. A full service schedule has been maintained.
2. A full service and inspection is undertaken at the end of the nominal service life period.
3. The product is subsequently serviced annually (or biannually if under 'heavy/constant' use conditions).
4. Smirthwaite Ltd. reserve the right to limit support where parts/components are no longer available.

6.6 User Serviceable Parts

Please contact Smirthwaite Ltd. or your local dealer for information to assist service requirements on the IndiGO – e.g. to ascertain the necessary information for replacement parts and components. Contact details are shown on the last page of this manual

6.7 Final Inspection

When the service is complete:

- Remove any waste created as part of the service from the site.
- Confirm with the operator if the chair is safe to use and that it has been left in a working state. Isolate the chair if it is not safe to operate.
- Complete all documentation – see section '8.0 Service Documentation.'



Incorrect use may result in personal injury or damage to objects.

7.0 CLEANING

Please follow the cleaning guidelines below; noting the frequency is appropriate with usage.



It is recommended to clean the IndiGO chair and accessories before use by a different person, reducing the risk of cross-contamination.

7.1 General cleaning

The exterior of the IndiGO chair can be cleaned using a damp soapy cloth for general cleaning duties. Please ensure the cloth is damp and not wet. Ensure the exterior of the chair is dry after cleaning. Dry using a clean dry cloth.

- Upholstery - damp cloth and mild detergent.
- Wooden Parts - damp cloth and mild detergent.

Key cleaning points include;

- Stubborn marks on the woodwork should be cleaned by using a soft brush.
- Do not soak or immerse the chair in water.
- The pelvic strap can be cleaned with a damp cloth. In cases of extreme soiling it can be machined washed at low temperature with mild detergent but must be drip dried.
- Store the chair in a cool dry place out of direct sunlight.



DO NOT use bleach, solvents, abrasives, synthetic detergents, wax polishes, antibacterial sprays or wipes.

For further information, please refer to MHRA or your NHS cleaning guidelines.

8.0 SERVICE DOCUMENTATION

8.1 Documentation/ Records

It is the responsibility of the current equipment owner to ensure the Service Manual (As well as any further manuals for accessories fitted to the equipment) are handed over to the new owner at the time of exchange/sale.

It is the responsibility of the current equipment owner to ensure the service and inspection record form is kept up to date.

9.0 WARRANTY

Smirthwaite Ltd warrants the products detailed on your order to be free from defects in materials and workmanship for a period of 2 years from date of delivery. If a fault develops during the period, please call Customer Services by email or telephone 01626 835552 who will advise you on the best course of action. Possible action may be for us to arrange to send out one of our Service Engineers, or have the goods returned to us. Should a repair not be possible within the guarantee period we will replace the product for new or nearest equivalent product. In the unlikely event that we cannot repair or exchange we will refund in full.

This warranty is in addition to your legal rights. Goods will only be collected from the original delivery address.

A charge may be made where the goods cannot be repaired under the terms of the warranty. You will be advised before this is made.

T: +44 (0)1626 835552

E: info@smirthwaite.co.uk

10.0 CONTINUOUS IMPROVEMENT

Smirthwaite Ltd are committed to continuous improvement to their product range. Should you have any suggestions or comments please send them to our product design department at:

info@smirthwaite.co.uk

Smirthwaite Ltd reserve the right to change the specification or material without prior notice.

For catalogues, help and further information on our products please contact us at:

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